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THE SCHEDULE – About the information we collect and hold

The information we collect	How we collect the information	Why we collect the information	How we use and may share the information
Your name, contact details, address, business and mobile phone numbers, email addresses, referees, bank details, Company Registration & VAT registration numbers	From you when you complete our new customer form, or notify us of any changes, or raise a new business enquiry From Experian when we do a company credit check	To enter into/perform the contract Legitimate interest: to maintain business records and good business practice	To enter into/perform the contract To send account statements To send payment reminders To collect and recover money owed to us
Delivery addresses, contact names, order numbers, products, invoice details	From you when you place an order	To enter into/perform a contract To comply with legal requirements Legitimate Interest: to recover money & keep maintain business records	To enter into/perform the contract To process & deliver your order, To collect and recover money owed to us
Payment transaction details	From you when you make a payment and send a remittance advice	To enter into/perform a contract To comply with legal requirements Legitimate Interest: to recover money & keep maintain business records	To enter into/perform the contract To manage your account & deal with queries

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Account and contract related conversations	From correspondence you send us, eg emails, letters, phone calls, recorded phone calls	To enter into/perform a contract Legitimate Interest: to recover money & keep maintain business records	To enter into/perform the contract To manage your account & deal with queries
Your trading history, key accounts information	From Experian when we do a credit check	To enter into/perform a contract Legitimate Interest: to protect our business from potential bad debts	To enter into/perform the contract
Information about your use of our IT, communication and other systems	Automated monitoring of our websites and other technical systems, such as our computer networks and connections, CCTV and access control systems, communications systems, remote access systems email and instant messaging systems, intranet and Internet facilities, telephones, voicemail, mobile phone records, backup systems, next generation firewalls	Legitimate interests: to protect our networks, and personal data of employees and customers/clients, against unauthorised access or data leakage to ensure our business policies, such as those concerning security and internet use, are adhered to for operational reasons, such as maintaining records, recording transactions, training and quality control to ensure that commercially sensitive information is kept confidential for security vetting and investigating complaints and allegations of criminal offences for statistical analysis to prevent unauthorised access and modifications to our systems as part of investigations by regulatory bodies, or in connection with legal proceedings or requests	To protect and carry out our legitimate interests (see adjacent column) Information shared with consultants we may engage

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Details of your use of our business- related social media, such as LinkedIn, etc.	From relevant websites and applications	Legitimate interests: to monitor and manage access to our systems and facilities to protect our networks, and personal data of employees and	To protect and carry out our legitimate interests (see adjacent column) Information shared with consultants we may engage
		customers/clients, against unauthorised access or data leakage	
		to ensure our business policies, such as those concerning security and internet use, are adhered to	
		for operational reasons, such as maintaining records, recording transactions, training and quality control	
		to ensure that commercially sensitive information is kept confidential	
		to check that restrictions on your activities that apply after your employment has ended (post- termination restrictions or restrictive covenants) are being complied with	
		for security vetting and investigating complaints and allegations of criminal offences	
		as part of investigations by regulatory bodies, or in connection with legal proceedings or requests	