



Milwaukee Psychiatrists &
Psychologists Chartered

Marie Ferber, MD * Eric Kanter, MD * Tracey Latza, PsyD * Margaret Regner, PhD * Gary Schnell, MD
Melvin Soo Hoo, MD * Marina Tierney, PsyD * David Wandschneider, PhD * John Wean, MD * Randall Zblewski, MD

12760 W North Ave, Bldg A., Brookfield, WI 53005-4628 * Office: (262) 439-5500 * FAX: (866)439-5221

www.milwaukeepsychiatric.com

3/16/2020

To our valued patients:

Your overall health and wellness have always been our highest priority. We appreciate the growing concern with COVID-19 within our communities. After evaluating the most current information and reviewing all published guidelines, we remain confident in our ability to provide psychiatric care in a safe and healthy environment at MPPC. We are implementing the following additional precautions and recommendations to our patients and team members in light of COVID-19.

- We recommend any patients stay home if they are experiencing COVID-19 symptoms.
 - Symptoms include cough, fever and shortness of breath
- Use your best judgement. If you or your family members are sick, please call the office and we will help reschedule your appointment. All cancelled appointment fees will be waived during this time due to illness or concerns about illness.
- We have standard protocols in place to disinfect surfaces and patient contact surfaces.
- We have expanded and increased the frequency of cleaning and disinfections of all common areas.
- We support a healthy work environment for our employees.
- We have temporarily removed items that pose a risk for cross-contamination (e.g. magazines, toys and books) from our common areas.
- We are closely monitoring updates from the Centers for Disease Control, the World Health Organization and the American Medical Association and will continue to seek guidance from these agencies and local public health officials. With new information, we will make the necessary adjustments to our operations and will keep you informed of any changes.

Thank you for your continued trust and confidence in the care you receive at MPPC. If you have any questions or concerns, please do not hesitate to call.

Dr. Tracy Latza

President