

## FAQs FREQUENTLY ASKED QUESTIONS:

## Footsteps of Paul Journey through Greece + 4 Day Biblical Cruise

• **Do I need to get any shots?** Currently, both Greece and Turkey do not have a COVID-19 vaccine requirement. We do recommend a tetanus shot for general health and safety (but that also is not required).

What Entry Requirements Do Greece & Turkey Have Due to COVID-19: Greece, Turkey, and the U.S. no longer require any pre-arrival or entry COVID-19 testing. They also do not require travel insurance for entry. However, without it, you will be responsible for paying all medical costs and you will not be reimbursed for cancellations or expenses incurred before the trip or during the trip due to interruptions/cancellations

- What is included in the land tour cost? 5-star hotels, 4 nights in a Celestyal Cruise upgraded deluxe exterior cabin (double-occupancy), 3 meals a day while on tour/cruise, tour bus transportation, group transfer to and from the airport, site fees, and gratuities
- What is NOT included in the land tour cost? Airfare, travel insurance, love offerings, travel expenses like passports/visas/etc. and personal expenses (ie. Souvenirs, personal beverages, snacks, laundry, etc.). Wi-Fi on the cruise portion of the trip will be available, but at an additional cost. Data packages will be offered for purchase while on the cruise. Excess baggage fees if a traveler brings over the allowed (1) 50 lb. suitcase and (1) carry-on bag up to 17 lbs. are also not included.
- *Is it safe?* Yes. Where we are going in both Greece and Turkey is safe. The economy of tourism is paramount for both countries so tourist areas are safe. Prior to the trip we will review all pertinent safety-related information.

<u>Cancellation Policy: What happens if for some reason I can't go on the trip after I've already paid?</u> Deposits are refundable up until April 1, 2025. All tour payments after this deadline

are NON-REFUNDABLE. TRAVEL INSURANCE is highly recommended due to the cancellation policies of the tour operator. Airline tickets are purchased separately and are only refundable if you purchase travel insurance where the reason for the refund falls within the insurance coverage. For this reason, we HIGHLY recommend purchasing travel insurance that includes trip cancellation when you buy your airline tickets as it may cover both airline and tour cost depending on carrier. This is especially helpful in cases where you or your traveling partner become sick or injured before the trip and are unable to travel.

Minimum Group Size Cancellation Policy: What happens if the minimum group size isn't met? The minimum group size for this tour is 25. In the unlikely event we have not reached this number by the designated date of April 1, 2025 then the tour may be cancelled and everyone would be refunded. Once we have met our group minimum, we will communicate recommended flight details to the group. It is recommended that you wait to purchase your airfare until after the minimum group size has been met.

- How do I buy travel insurance or airline tickets? You can purchase on your own or we have a travel agent partner who can help you purchase airfare and travel insurance.
  Please contact Ken Farris at KC Travel Team: www.kctravelteam.com.
  Phone: 770-815-7739 and Email: kctravelteam@windstream.net
- *I want to extend my trip, is that possible?* Yes. When you contact the travel agency to book your flight, they will work with you on extending your trip. It is recommended that you extend your trip on the back-end if possible to avoid unexpected travel delays.
- *Can I use my airline miles to purchase my ticket?* Yes. The travel agency will work with you to utilize your airline miles, if possible.
- Before we travel, will we learn more about what to pack, how to dress, Greek traditions,
  etc? Yes. Registered travelers will attend an informational meeting to discuss topics
  such as:
  - Preparing in advance for the trip (i.e. Passports, process at Passport control, process for exiting the country)
  - Safety/security
  - Weather & What/how to pack
- *I am a Solo Traveler. What are my options?* : Tour pricing is based on double-occupancy (2 people per room). For those traveling alone, we will do our best to pair you

with a same gender roommate if one is available. If a roommate is not available or you would like to have your own private room, then an extra cost of \$1,750 will be added to your trip (please note: private rooms are subject to availability).

- What are the Passport Requirements?: A passport is required for travel. Please note that if your passport is set to expire less than 6 months from your trip's return date, you will need to renew it prior to your trip (as neither Greece nor the USA will allow you to enter the country when your passport is 6 months or less from the expiration date).
- <u>Are Any Visas Required?</u>: Currently there is not a visa requirement. However, Europe is working on an ETIAS visa system that is expected to go into effect in 2025 for anyone traveling to the region. If the effective date falls before your trip happens, then you will be provided with instructions on how to file electronically prior to your departure and would be responsible for paying the fee (i.e. approx. \$7-\$10). We will keep you posted.
- *How long is the flight*?: If flying from Atlanta, the ATL to ATHENS (ATH) flight is around 10.5 hours. Then, the flight from Athens, Greece to Thessaloniki, Greece is about 1 hour. However, in-flight entertainment like TV/movies help pass the time on the long flight.
- <u>Dietary Restrictions:</u> If you or someone traveling with you has food allergies or dietary restrictions, please let us know so that we can notify hotel and restaurant personnel to accommodate your needs
- **Do the hotels have laundry services?**: Laundry services are available at all of the hotels. There aren't any washing machines, but you can have the hotels launder articles of clothing if needed (you can charge it to your room and pay when you check out). We recommend packing a shirt for each day on tour and maybe 4-5 pairs of pants (just plan on wearing them twice). The cruise line also offers laundry service for a fee.