

Flex Force Person Specification – Bank Staff

Qualifications

Essential: Basic level of education (e.g. GCSE or equivalent in English and Maths)

Willingness to complete relevant training (e.g. safeguarding, first aid)

Desirable: Level 2 or 3 qualification in Early Years or Childcare

Paediatric First Aid certificate

Experience

Essential: Experience working as part of a team (in any setting)

Desirable: Experience working with children (voluntary or paid)

Experience in customer service, care, education, or support roles

Knowledge & Understanding

Essential: Understanding of the importance of safeguarding and child welfare

Awareness of the need for health and safety in the workplace

Desirable: Understanding of child development

Skills & Abilities

Essential: Good communication skills

Ability to work flexibly and adapt to different situations

MUST to be willing to travel across all settings.

Ability to follow instructions and policies

Reliable and punctual

Willingness to learn and develop new skills

Ability to build positive relationships with staff and children

Desirable: Confidence supporting group activities and taking lead on teacher led activities

Personal Qualities

Essential: Caring, patient, and approachable

Positive attitude towards working with young children

Flexible and adaptable (due to the nature of bank work)

Professional and trustworthy

Commitment to promoting a safe and inclusive environment

Enthusiastic and proactive

Creative and energetic