

# 10 Nursery Closure Policy: Weather Conditions, Acts of God and Bank Holidays

## Purpose

This policy outlines the nursery's approach to closures resulting from severe weather conditions, acts of God (force majeure), and public/bank holidays. The aim is to ensure the safety of children, families, and staff while maintaining clarity and consistency in how closures are handled.

## Closure Due to Severe Weather

- The nursery may close in the event of extreme weather conditions such as heavy snowfall, flooding, high winds, or ice if it is deemed unsafe for children, staff, or families to travel.
- Decisions will be based on local authority guidance, weather warnings, and site-specific risk assessments.
- Parents/carers will be notified via phone call, email and social media as early as possible.
- In the event of a weather-related closure, refunds or alternative days will not be provided, as operational costs remain in place.

## Closure Due to Acts of God / Force Majeure

- Acts of God include unforeseen and uncontrollable events such as natural disasters, pandemics, fires, or government-mandated closures.
- In such events, the nursery may close temporarily or adjust hours in accordance with advice from relevant authorities.
- While every effort will be made to resume normal operations swiftly, parents will be kept informed throughout.
- As per standard policy, fees will remain payable during such closures to ensure continuity of nursery services and staffing.



## Closure on Bank Holidays

- The nursery will be closed on all standard UK bank holidays.
- These dates will be communicated to parents at the start of each calendar year.
- Fees remain payable for bank holidays.

## Communication

- All closures will be communicated promptly through our official communication channels.
  - Parents are encouraged to keep contact details up to date to ensure they receive timely information.
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