

Jeff Venticinque, Manager of Care Coordination, Wood River - November 2021

Jeff has been an active participant in our CLC Committee and has provided valuable clinical insights to advance patient care and access to services and supports for the past 2 years. He and his team have been actively involved in supporting our Emergency Housing Initiative placing our first individual at the Holiday Inn in South Kingstown, as well as finding other temporary/emergency hotel housing in the Westerly area. Jeff has been a true champion of our mission and we thank you. We could not find a picture of you!

Elizabeth (Betsy) Short, Family Resource Counselor, WellOne- November 2021



Betsy has been a truly dedicated to advancing the mission of our AE. She has spearheaded WellOne's SDOH screening campaign and worked tirelessly in ensuring screenings are completed with attention to follow up. She has been the key liaison for the Emergency Housing initiative referring and supporting multiple individuals in partnership with their dyad partner CCA. Betsy is not only thorough, but her empathy and compassion is engaging to patients and allows her to help patients achieve their full potential. Betsy has a true talent for this work and is driven to reduce barriers that place undue burden on our patients and ultimately, affect health outcomes. Thank you, Betsy, for your ongoing work!

Mardea Halley, Transitions of Care RN, EBCAP



Mardea was hired specifically to work with individuals to reduce hospital readmissions and avoidable ER visits. EBCAP changed their internal workflow to funnel all discharges through Mardea since her onboarding resulting in noticeable improvement on many levels. Timely outreach to these individuals assisting in building trust that their care team really cares about them and that all of their needs are being met post discharge. This improved engagement increases adherence to post follow up care decreasing unnecessary ER visits. Mardea has proved she is motivated to work and navigate through a complex statewide system of care to improve patient health outcomes while advancing the mission of the AE. Thank you Mardea for your innovation and commitment!