



## About Computer Medics

We are a family owned and veteran operated business which is committed to providing superior IT services and support to ensure your business operates at full capacity. Network interruptions and downtime translates to loss of revenue and productivity. We aim to prevent disruptions caused by technology to keep your business running smoothly.

## Our Services

- **Network Monitoring & Management**  
**Computer Medics** performs deep network monitoring using SNMP, Syslog, and Traps giving us a deeper look into traffic using NetFlow / sFlow / IPFix protocols.
- **Device Monitoring & Maintenance**  
**Computer Medics** monitors customer devices ranging from Windows to Mac, networking hardware, as well as websites, DNS records, and email servers. Whether it's software or hardware updates, we manage routine maintenance across your entire business.
- **Help Desk & Remote Access**  
**Computer Medics** has best-in-class remote access, providing quick and reliable support to address day-to-day IT-related interruptions.
- **Patch Management**  
**Computer Medics** state-of-the-art patching engine allows us to patch operating systems as well as third-party software, so you can rest easy knowing your systems are always up-to-date.
- **Layered Security Approach**  
**Computer Medics** tackles our clients' security from various angles - we deploy and manage antivirus on the endpoints, monitor router firewall configuration for changes, manage and track backup jobs, and monitor traffic flow.
- **IT Consulting**  
**Computer Medics** provides IT expertise to help evaluate the health of your business and deliver a robust IT and security plan that will scale as your business grows.