



## See why Chicagoland businesses are turning to Computer Medics



Computer Medics, a family owned and veteran operated business, is a premiere provider of managed IT services committed to helping businesses run smarter, more efficiently, and more secure. We know how vital technology is to your day-to-day operations. With our team of IT specialists providing proactive monitoring, maintenance, security, and backup you can stop worrying about your network and get back to running your business.

### Total IT Support that Provides Stability and Peace of Mind

Our reliable service reduces IT costs, improves performance, and protects your network so your business can thrive.

#### Minimized downtime

Downtime caused by a single ransomware infection costs small businesses an average of \$54,904.

Coveware Q4 2018 Global Ransomware Marketplace Report

The cost of downtime can be devastating. Our proactive maintenance and 24/7 monitoring keeps you up and running.

#### Better IT security

Two-thirds of small and medium-sized businesses suffered a cyber attack in 2018.

Ponemon 2018 State of Cybersecurity in SMBs Report

Sleep easier knowing your data and IT assets are protected with fully managed antivirus, firewall, and backup.

#### Complete management and support

1 in 3 office workers spends at least 8 hours a month on IT work outside their responsibilities.

NinjaRMM Involuntary IT in 2018 Report

No more disruptions or distractions. We cover all aspects of your network so you don't have to — from software and hardware to user support.

### All for a fixed monthly price

Simple, predictable, and at a fraction of the cost of in-house IT.

“We have not had any problems since you fixed our network last year.”

Americas CFO for the US arm of an international company.



## What's Included

### Managed Servers & Workstations

24x7 performance monitoring  
Configuration management  
Proactive maintenance  
Microsoft Windows and 3rd party patch management

### Managed Backup

Deployment, configuration, and monitoring  
Updates  
Scheduled backup jobs  
Disaster recovery plan

### Managed Security

Antivirus deployment, monitoring, and management  
Email protection monitoring and management  
24x7 network monitoring  
Vulnerability scanning and reporting

### Unlimited Support

Remote and onsite for all servers, workstations, and network devices (problem remediation charged at an hourly rate)

## Features

### 24x7 Advanced Network Monitoring

By proactively analyzing network activity we're alerted to potential issues and can immediately address them before they become costly problems.

### Proactive Maintenance

Our team provides preventative maintenance for devices ranging from desktops and laptops to networking hardware. Our software agents allow us to do it all silently in the background without disrupting your employees.

### Patch Management

Our state-of-the-art patching engine allows us to silently update operating systems and third-party software, so you can rest easy knowing your systems are secure and always up-to-date.

### Layered Security & Backup

Protecting your company from today's evolving threats requires defense in depth. In addition to deploying and managing antivirus software we monitor firewall configuration, manage and track backup jobs, and analyze traffic flow to prevent, detect, and react to potential attacks.

### Remote Help Desk & Onsite Support

Our best-in-class remote access provides quick and reliable support to address day-to-day IT-related issues and interruptions.

### Strategic IT Consulting

We'll work closely with you to evaluate the health of your network and deliver a robust IT and security plan that will scale as your business grows.

**Computer Medics is the proactive partner you can count on.  
Contact us for a consultation today.**

info@allcomputermedics.org | 630-941-8600 | www.allcomputermedics.org

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