

SETHERWOOD GOLDEN RETRIEVERS

Policies & Procedures

HOME SELECTION

At Setherwood, we have a long-standing tradition of placing our dogs in loving, responsible homes where they will thrive as cherished family members. Our dogs and their puppies are our responsibility. This responsibility includes finding the best possible homes for them. If we are not fully confident that a home will provide the care and attention the puppy deserves, we will not place a dog there.

THE WAITING LIST

Setherwood typically maintains a significant waiting list of individuals interested in adding a puppy to their family. When we have a confirmed pregnancy, we will contact everyone on the list to confirm if it is a suitable time for them to adopt a puppy. We will prioritize responses based on the order in which individuals were added to the waiting list.

PAYMENT & PAPERWORK

The cost of a puppy is \$3,000 + HST (\$3,390). ** Fees current as of March 2025 and are subject to change without notice.

- A \$1,000 deposit is due within two weeks of the puppy's birthdate.
- Full payment must be made before the puppy goes home.
- Your puppy will come with 30 days of Trupanion pet insurance. You will need to activate the membership.
- Your puppy will be microchipped, and you will be instructed on how to contact the microchip company to update your contact information.
- Your puppy will be registered with the Canadian Kennel Club.
- You will sign a No-Breeding Contract before taking your puppy home. This contract will be filed with the Canadian Kennel Club and can only be altered with written permission from Setherwood.

VISITING TIMES & CHOOSING YOUR PUPPY

We offer all families the opportunity to visit their puppies and get to know them before bringing them home. Visits will be scheduled based on our availability and family schedule. You are welcome to bring as many visitors as you wish, but each visit will be limited to one hour.

During your visit, you may provide us with your top two choices for a puppy. However, since we have the most direct interaction with the puppies, we will make the final decision regarding which puppy is placed with which family. Your selection may or may not align with our assessment.

PUPPY STAY & LEARN OPTIONS & BOARDING

Puppies typically go home at 8 weeks of age. If you would like to delay bringing your puppy home to avoid housebreaking, crate training, or basic obedience tasks, we offer a “Stay & Learn” option. The cost for this is \$600 per week, and the skills learned will vary depending on the length of stay. You may pick up your puppy between 9 and 16 weeks of age. Please notify us early if you are interested in this option, so we can ensure we have space in our home and time in our schedule.

We also offer boarding services for your Golden Retriever if you need a temporary home for your dog while you are away. Your dog will receive personal attention, daily walks (on-leash and off-leash), and playtime in our fenced yard. The current cost of boarding is \$60 per day.

**** Rates are current as of March 2025 and are subject to change without notice.**

KEEPING YOUR DOG HEALTHY

Your puppy depends on you for proper care to remain happy and healthy. The way you feed, shelter, and train your dog plays a crucial role in their well-being.

- We recommend feeding your dog Royal Canin Large Breed dry food.
- We strongly encourage crate training and using a crate for your dog’s safety when unsupervised.
- Golden Retrievers require daily exercise, and it is essential that you commit to providing it.
- Training is crucial for the safety and well-being of your dog. We recommend enrolling your puppy in a basic manners class.
- Be cautious with toys and chews, as choking hazards are a serious risk.
- Regular veterinary checkups are essential. We ensure that your puppy receives their 8-week shots and checkup before going home. You will need to schedule future appointments, starting with the 12-week checkup.

HEALTH GUARANTEE

- All breeding adults are cleared to OFA standards for hips, heart, and eye conditions.
 - All parents are genetically tested to screen for congenital defects commonly found in the breed.
 - All breeding dogs have excellent temperaments.
 - All puppies are vet-checked, de-wormed, and receive their first set of vaccinations before going home.
 - We socialize our puppies from birth until they are placed in their homes.
 - We expect healthy, strong puppies from the parents we select, and we are confident they will make wonderful pets.
- However, as living beings, development is not always perfect.
- Puppies are guaranteed to be free of genetic conditions that require euthanasia up to three years of age.
 - If a genetic condition requires you to euthanize your dog within the first three years, Setherwood will provide a replacement puppy from the next available litter or offer a full refund.

IF YOU NEED TO RE-HOME YOUR DOG

We understand that circumstances can change. If re-homing is necessary, the owner must notify Setherwood before selling, surrendering, or otherwise transferring ownership. If you are no longer able to keep your dog, the best option is to return the dog to us, and we will assist in re-homing.

Please provide your contact details below and sign to indicate that you understand and agree to the above terms.

Name: _____

Mailing Address: _____

Telephone: _____

Alternate Telephone: _____

Email Address: _____

Signature: _____

Date: _____