

SETHERWOOD GOLDEN RETRIEVERS

Policies & Procedures

HOME SELECTION

At Setherwood, we have a long-standing tradition of placing our dogs in loving, responsible homes where they will thrive as cherished family members. Our dogs and their puppies are our responsibility, and that responsibility includes finding the best possible homes for them. If we are not fully confident that a home will provide the care and attention the puppy deserves, we will not place a dog there. Setherwood reserves the right to refuse placement if we feel it is not in the best interest of the puppy.

THE WAITING LIST

A \$300 deposit, a signed copy of these Policies & Procedures, and a completed Puppy Application are required to be placed on the waiting list. Once we have a confirmed pregnancy, everyone who has had their application approved, signed the policies and procedures, and submitted their deposit will be contacted in order of receipt.

PAYMENT & PAPERWORK

The cost of a puppy is \$3,000 + HST (\$3,390). ** Fees current as of September 2025 and are subject to change without notice.

- A \$300 non-refundable deposit secures a place on our waitlist.
- An additional \$1,000 deposit is due when you agree to take a puppy from a current litter.
- The remaining balance must be paid before the puppy goes home.
- Your puppy will come with 30 days of Trupanion pet insurance (activation required).
- Your puppy will be microchipped; you will receive instructions on updating your contact information with the microchip company.
- Your puppy will be registered with the Canadian Kennel Club.
- You will sign a No-Breeding Contract before taking your puppy home. This contract will be filed with the CKC and can only be altered with written permission from Setherwood.

VISITING TIMES & CHOOSING YOUR PUPPY

Families are welcome to visit our dogs and property by appointment. This helps ensure transparency and allows you to meet the puppies and parents in person. Visits are scheduled based on our availability and family schedule, and begin once the puppies are old enough (typically at approximately 3 weeks of age). Each visit will be limited to one hour. You are welcome to bring visitors.

During visits, families may share their top two choices for a puppy. We will consider your preferences, but final placement is made by us to ensure the best match between puppy and family.

PUPPY STAY & LEARN OPTIONS & BOARDING

Puppies typically go home at 8 weeks of age. If you would like to delay bringing your puppy home to avoid housebreaking, crate training, or basic obedience tasks, we offer a "Stay & Learn" option. The

cost is \$600 per week, and the skills learned vary depending on the length of stay. Puppies may be picked up between 9 and 16 weeks of age. Vaccinations will be maintained if puppies stay beyond 8 weeks. Please notify us early if you are interested in this option so we can plan accordingly.

We also offer boarding services for your Golden Retriever if you need a temporary home for your dog while you are away. Your dog will receive personal attention, daily walks (on-leash and/or off-leash), and playtime in our fenced yard. The current cost of boarding is \$65 per day. For multiple dogs from the same home, the cost is \$65 for the first dog and \$40 for each additional dog. When stays exceed 10 nights, a 20% discount will be applied. ** Rates are current as of September 2025 and are subject to change without notice.

KEEPING YOUR DOG HEALTHY

Your puppy depends on you for proper care to remain happy and healthy. The way you feed, shelter, and train your dog plays a crucial role in their well-being.

- We recommend feeding Royal Canin Large Breed dry food.
- We strongly encourage crate training for safety when unsupervised.
- Golden Retrievers require daily exercise, and it is essential you commit to providing it.
- Training is crucial for the safety and well-being of your dog. We recommend enrolling your puppy in a basic manners class.
- Be cautious with toys and chews; choking hazards are a serious risk.
- Regular veterinary checkups are essential. Puppies will receive their 8-week shots and checkup before going home. You will need to schedule follow-up appointments, starting with the 12-week checkup.
- We strongly recommend maintaining pet health insurance beyond the first 30 days.

HEALTH GUARANTEE

- All breeding adults are cleared to OFA standards for hips, heart, and eye conditions.
- All parents are genetically tested to screen for congenital defects commonly found in the breed.
- All breeding dogs have excellent temperaments.
- All puppies are vet-checked, de-wormed, and receive their first set of vaccinations before going home.
- We socialize our puppies from birth until they are placed in their homes.

We expect healthy, strong puppies from the parents we select, and are confident they will make wonderful pets. However, as living beings, development is not always perfect.

- Puppies are guaranteed to be free of genetic conditions that require euthanasia up to three years of age.
 - o If a genetic condition requires euthanasia within the first three years, Setherwood will provide a replacement puppy from the next available litter.

This guarantee does not cover conditions caused by accidents, neglect, improper diet, or environmental factors outside the breeder's control.

IF YOU NEED TO RE-HOME YOUR DOG

We understand that circumstances can change. If re-homing is necessary, the owner must notify Setherwood before selling, surrendering, or otherwise transferring ownership. Setherwood retains first right of refusal should you ever be unable to keep your dog. The best option is to return the dog to us, and we will assist in re-homing.

Name:

Full Address:

Phone Number:

Email Address:

Signature: