



601 Monroe Street, Suite 201  
Jefferson City, MO 65101  
ph (573) 634-3181  
[www.bartlettwest.com](http://www.bartlettwest.com)



Designer: Timothy Goodeaux

## Lead Service Line Inventory Customer Survey

for

### Village of Centertown, Missouri

*Complete the attached survey using this hard copy or through the link/QR code below.*



Survey URL: <https://arcg.is/9qzuW0>

### **Survey Background**

*Bartlett & West is an engineering firm located in Jefferson City, MO and is contracted with the Village of Centertown to conduct their lead service line inventory that is required by Environmental Protection Agency (EPA) and the Missouri Department of Natural Resources (MoDNR) for all public water systems. The Village is required to verify service line materials for both the Village and customer side of water meters for all connections to the Village water supply system. On behalf of the Village, we are requesting your assistance with the verification process. Service lines can be made of many different materials such as plastic, copper, galvanized and lead. The age of your home will indicate if a lead service line could be present. The lead ban in Missouri became effective on January 1, 1989. The ban prohibited the use of lead in potable water supply systems.*

*If you do not know the material composition of your service line, you can perform a visual inspection where it enters your home using the information and guidance provided through the survey links above or on the following pages.*

*Please complete the survey either using the links above or by filling out the hard copies on the following pages and mail them to us at your earliest convenience. Our address is listed at the top left corner of this page.*



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## Water Service Line Material Survey

Please complete the following survey & mail to our office to submit the material of your water service line. Information provided in the below survey is completely voluntary. Customer does not have to fill in every section, the primary goal is to know the water service line material at the given property address.

If you own multiple properties you will need to complete a survey for each property unless your tenant / renter does one for that location.

Participants of the survey will receive a \$5 credit to their water bill.

### Customer Information

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1. First Name\*:

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2. Last Name\*:

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3. Phone Number\*:

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4. Email\*:

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5. Property Address\*:

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6. Account Number:

Please enter the account number found on your water bill:

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7. Type of Occupancy:            Owner

(Circle One)

Renter/ Tenant

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## Pipe Information

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### 8. Identify and Selection of Water Service Line Material:

Use the link below to help determine the material of your water service line:




<https://www.islr-collaborative.org/identifying-service-line-material.html>

Or if filling out the survey via hard copy, **please use figure below to determine your water service line and circle the service line material that best resembles your water service line:**

### Visual scratch testing

Lead is a dull gray color and very soft. If scraped with a key it will turn a bright silver color. Even a very strong magnet will not stick to lead.

#### DC Water: Understanding your Water Service Pipe

<p><b>Types of water pipes</b> Follow the guidance below or contact a licensed plumber to determine the material of your water pipes. To identify the material of your service pipe material on private property, check your household water service connection, typically located in the basement.</p> <p>Homeowners should identify and replace old household pipes, particularly galvanized plumbing and sources of lead. The type of household plumbing can vary throughout your household.</p>	<p><b>Lead</b>  A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will <i>not</i> cling to lead pipes.</p> <p><b>Galvanized</b>  A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.</p> <p><b>Copper</b>  The color of a copper penny.</p> <p><b>Plastic</b>  White, rigid pipe that is joined to water supply piping with a clamp.</p>
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Source: DC Water

(To see above images in color please visit the City's website)

#### **Circle Your Service Line Material Below (Circle One)**

Unknown – Lead – Copper – Plastic – Galvanized – Other

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### 9. Water Service Line Install Date:

Please provide the install date of your water service line. If you do not know the install date, please provide the year the home or building was built.

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10. Source of Information\*:

How did you determine the material of your water service line?

(Circle one)

- Visual Inspection
- Lead Test Kit
- Plumbing Records
- Scratch Test
- Other

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11. Add a Photo\*:

Please provide a photo of your water service line if able to do so:

Participants of the survey will receive a \$5 credit to their water bill.

**Please mail executed survey to:**

***Bartlett & West  
601 Monroe Street, Suite 201  
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