

ATNA GROUP LTD

Terms and Conditions

Effective Date: September 2025

Company Name: Atna Group Ltd

Company Registration Number: 16301628

Registered Office: 11 Spencer road, Bournemouth, BH1 3TE

1. Introduction

Welcome to Atna Group Ltd. These Terms and Conditions ("Terms") govern your access to and use of our mentoring services, whether provided online, in person, or through other means. By engaging with Atna Group Ltd, you agree to be bound by these Terms.

If you do not agree to these Terms, please do not use our services.

2. Definitions

- **"Company," "we," "our," or "us"** refers to Atna Group Ltd.
 - **"Client," "you," or "your"** refers to the individual or entity using our services.
 - **"Mentor"** means a person assigned by Atna Group Ltd to deliver mentoring services.
 - **"Services"** refers to mentoring, coaching, training, or advisory services provided by the Company.
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3. Services Offered

Atna Group Ltd provides mentoring services including, but not limited to:

- One-on-one mentoring
- Group mentoring
- Workshops and training sessions
- Career guidance and professional development

We reserve the right to modify or discontinue any part of our services at any time.

4. Eligibility

There must be a parent/carer/social worker or responsible body adhering and signing up to these terms and conditions to ensure that a mentoring service can be provided to a young person of 11 -18 years of age. By agreeing to these Terms, you warrant that:

- You are legally capable of entering into binding contracts.
 - All information you provide is accurate and up to date.
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5. Booking and Payment

- Sessions must be booked in advance via our website, email, or other approved channels.
 - Payment terms will be outlined in your service agreement or invoice.
 - All fees are payable in advance unless otherwise agreed.
 - Cancellations made less than 48 hours before a session may be subject to full charges.
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6. Client Responsibilities

As a client, you agree to:

- Be respectful and professional in all interactions.
 - Attend sessions on time.
 - Commit to the mentoring process with an open and proactive mindset.
 - Maintain confidentiality regarding shared information, unless required by law to disclose.
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7. Company Responsibilities

Atna Group Ltd commits to:

- Providing experienced and qualified mentors.
 - Offering services in a professional and ethical manner.
 - Maintaining confidentiality in accordance with our privacy policy and applicable laws.
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8. Confidentiality

All information shared during mentoring sessions is confidential, except where:

- Disclosure is required by law.
 - There is a risk of harm to yourself or others.
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9. Limitation of Liability

While we strive to offer valuable guidance, Atna Group Ltd does not guarantee specific results. Our services are advisory in nature. We are not liable for:

- Any decisions you make based on our services.
- Any indirect or consequential losses arising from the use of our services.

10. Intellectual Property

All content provided by Atna Group Ltd, including materials, training documents, and session recordings, is the intellectual property of Atna Group Ltd and may not be reproduced or distributed without prior written consent.

11. Termination

Either party may terminate the mentoring relationship with reasonable notice. Atna Group Ltd reserves the right to terminate services immediately if:

- You breach these Terms.
- You engage in inappropriate or unethical behavior.

12. Privacy

Your personal data is handled in accordance with our **Privacy Policy**, and in compliance with UK GDPR and other relevant regulations.

13. Governing Law

These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Amendments

Atna Group Ltd reserves the right to update these Terms at any time. Any changes will be posted on our website with an updated effective date. Continued use of our services indicates acceptance of the revised Terms.

15. Contact Information

If you have any questions or concerns about these Terms, please contact us:

Email: enquiries@atnagroup.co.uk

Phone: 07928471730

Address: 11 Spencer road, Bournemouth, BH1 3TE

