



# All Occasions

SOUTHERN SOUL FOOD AND CATERING

WHERE SOUTHERN TRADITION MEETS ELEVATED CATERING EXCELLENCE

## PRIVACY POLICY



At All Occasions Southern Soul Food & Catering, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide when interacting with our business.



### INFORMATION WE COLLECT

We may collect the following information when you contact us, request services, or place an order:

- Name
- Billing Information
- Email Address
- Delivery or Venue Address
- Phone Number
- Payment Information
- Event Information
- Social Media Contact Information

- Any additional information voluntarily submitted by clients



### HOW WE USE YOUR INFORMATION

Your information may be used to:

- Process catering inquiries and bookings
- Provide quotes, invoices, and contracts
- Communicate regarding your event or order
- Process payments and deposits
- Improve our services and customer experience
- Send updates, promotions, or event-related communication
- Maintain business records and legal compliance

WE DO NOT SELL, RENT, OR TRADE YOUR PERSONAL INFORMATION TO THIRD PARTIES.



### PAYMENT INFORMATION

Payments processed through third-party platforms such as Square, Cash App, Zelle, Venmo, or other payment processors are subject to the privacy and security policies of those respective companies. We do not store sensitive payment card information on our servers.



### WEBSITE & COOKIES

Our website may collect basic visitor information through cookies, analytics tools, or similar technologies to improve website functionality and user experience. This may include:

- Browser type
- Device information
- IP address
- Website usage statistics

You may disable cookies through your browser settings if preferred.



### INFORMATION SECURITY

We take reasonable measures to help protect your personal information from unauthorized access, misuse, or disclosure. While we strive to protect your data, no online transmission or electronic storage method can be guaranteed to be 100% secure.



### CLIENT PHOTOS & EVENT MEDIA

Photos and videos taken during events may be used for marketing, promotional materials, social media, or website content unless a client specifically requests otherwise in writing prior to the event.



### THIRD-PARTY LINKS

Our website or social media pages may contain links to third-party websites or platforms. We are not responsible for the privacy practices or content of those external sites.



### YOUR RIGHTS

You may request to:

- Review your personal information
- Update inaccurate information
- Request deletion of certain information when legally permissible

To make a request, please contact us directly.



### POLICY UPDATES

All Occasions Southern Soul Food & Catering reserves the right to update or modify this Privacy Policy at any time without prior notice. Updated versions will be posted on our website.

## Thank You

FOR TRUSTING US WITH YOUR EVENTS AND MEMORIES!

### CONTACT US

- Chef Benwan "G-Ham" Gorham
- El Paso, Texas
- [www.aossoulfoodcatering.com](http://www.aossoulfoodcatering.com)
- [@a.o.southerncatering](https://www.instagram.com/a.o.southerncatering)



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