



Endpoint Managed Services

Firestorm-DM-One

Our Information Technology Service Management (*ITSM*) platform provides full service computer management for all your non-Linux computers. We will manage a computer and remotely apply all necessary security and non-security updates and patches as they become available. Our team of security analysts pre-emptively diagnose OS problems and vulnerabilities, and notify you of detected emerging hardware issues. Our service can even deploy software packages to a computer unattended. All maintenance is done after normal business hours so as not to impact your business.

Firestorm-DM-Two

Our enhanced ITSM Desktop Management service adds our advanced managed Client Security service (antivirus, antimalware) and 10 Support incidents per computer to our DM-One Desktop Management service. Antivirus/Antimalware signatures are automatically distributed at least once a day and more frequently as new threats are identified.

Firestorm-Dome-One

Our Dome-One service is a Cloud-Delivered DNS-based Security-As-A-Service (SaaS) solution that provides domain filtering and granular access policies that cover security and category based rules to keep your computers at your office secure from malware sites and content, and threats such as unauthorized remote access tools (RAT). We can even extend this protection to computers that aren't traditionally in the office, such as laptops. Our SaaS covers your entire office (one or more firewalls). We can extend this service to cover all your remote offices and monitor everything in real-time.



Threat Management Services

Firestorm-RTR-One

Our certified Computer Hacking Forensics Investigators offer Remote Threat Removal services that will diagnose malware, trojans, unwanted files, and infections on your computer and safely and securely remove the threats. We can also tackle most Ransomware lockouts (that's a little more involved though)! In extreme instances, we may need to get hands-on on your computer to thoroughly clean your computer and return it back to service.

Firestorm-MSF-Two

Our Managed Services for Firewalls takes the worry out of your hands. We securely and completely manage all aspects of your small/medium/enterprise firewall, including pre-emptive fixes, including software and firmware upgrades. We provide full support for your firewall functions and features, including VPN (client or site-to-site). Our Analysts will perform two on-site visits a year for major maintenance and updates and physical health checks. We will also monitor your Internet service for disruptions and notify you when we see an extended outage lasting more than a few minutes.

Firestorm-OSS-One

Our On-Site Service brings Firestorm Cyber certified security professionals to your location to unbox, rack, stack, install and configure your firewall appliance to your business or personal needs at your location. For new installations, we will work with you to design a secure infrastructure that protects you and your business using secure best-practices and deployments. We can also troubleshoot and diagnose your existing firewalls, wireless access points, switches or VPN concentrators and scan and analyze your infrastructure for problems.



Cybersecurity Services

Firestorm-PEN-One

Our highly experienced and trained ethical hackers will perform exhaustive, and sometimes intrusive, penetration testing on your corporate infrastructure, website, or web-based applications to find breachable weaknesses. We do White-Hat, Black-Hat, and Gray-Hat pen testing, depending on your needs. We will report our findings with recommendations on remediation of every vulnerability we find. *All our services are US-based and performed by US Nationals.*

Firestorm-VUL-One

Firestorm's team of ethical hackers and computer hacking forensics professionals will scan your infrastructure and servers for known vulnerabilities and offer recommendations on patching and securing them. *All our professionals are US-based and services performed by US Nationals.*

Firestorm-FOR-One

Our certified Computer Hacking Forensics Investigators can investigate a compromise or breach of your systems. We will securely collect and analyze evidence as applicable and help prepare to contact appropriate law enforcement agencies to report criminal activity. If you just want to know what happened and how, we will try to reverse engineer the compromise, from phones to computers to servers and networks (*provided evidence is available and hasn't been tampered*). *All our professionals are US-based and services performed by US Nationals.*

Cybersecurity Awareness Training

People are the weakest link in cybersecurity. Our team of certified experienced professionals will customize a cybersecurity awareness training session for your employees and arm them with the skills to identify potential threats and prevent accidentally allowing a compromise of your systems.



Systems Services

Firestorm-PRO-One

Our team of experienced and credentialed Systems Administrators are available to manage your infrastructure systems, ranging from Microsoft Active Directory to Azure to AWS. Whether your systems are on-premise or hosted by a cloud provider, we can administer your corporate and enterprise systems using industry best practices, ITIL and NIST frameworks. If you have PCI, SOX, or HIPAA compliance requirements, we can assist and support you!

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DBA Services

Firestorm's team of highly knowledgeable and experienced Database Administrators can manage all your SQL systems, optimizing and maintaining all your databases to perform at their peak. We can also develop, deploy and administer your Business Intelligence platforms to get you the data and reports you need to make business decisions. *All our DBAs are US-based and services performed by US Nationals.*

Website development

Website and application development require skills and experience. Our web and app developers have both and can handle any project, from simple to complex websites and applications. We can also engage in IOS and Android application development for your business! *All development is US-based and services performed by US Nationals.*

Internet/Broadband and VOIP

Firestorm Cyber partners with one of America's largest Internet providers to meet your broadband needs. We can do site surveys for fiber optic service or coax, provide a highly competitive quote, and then manage everything for you. We also partner with a customer-focused nimble VoIP provider operating on a Broadsoft platform with national redundancies, and can provide you the same or better service for less than the big-box VoIP companies.

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