

Privacy Statement for SMS Texting Service

Effective Date: 11.05.2024

At Professional Tax Solutions LLC DBA Jackson Hewitt("we," "our," or "us"), we are committed to protecting your privacy. This Privacy Statement explains how we collect, use, and share information when you sign up for or use our SMS texting service ("Service").

By using our SMS texting service, you consent to the practices described in this Privacy Statement.

1. Information We Collect

When you opt in to receive SMS messages from us, we may collect the following information:

- **Phone Number:** The phone number you provide when you sign up for our SMS service.
- **SMS Content:** Any messages you send or receive through our SMS service, including any information you provide in your messages.
- **Consent and Opt-in:** We collect records of your consent to receive SMS messages from us.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To send you the SMS messages you have requested or consented to receive, including promotional offers, updates, alerts, and other communications related to our products and services.
- To respond to any queries or requests you make through our SMS service.
- To maintain and improve our SMS service and ensure its functionality.
- To comply with legal and regulatory requirements.

3. Sharing Your Information

We do not sell, rent, or trade your personal information. We may share your information in the following limited circumstances:

- **Service Providers:** We may share your information with trusted third-party service providers who help us send SMS messages or manage our communications. These providers are only authorized to use your information for the purpose of delivering our services.
- **Legal Requirements:** We may disclose your information if required to do so by law, regulation, legal process, or governmental request.

4. Consent to Receive SMS

By providing your phone number and opting in to receive SMS messages from us, you consent to receive SMS messages from us at the phone number you provided. These messages may include promotional content, updates, and other information related to our products and services.

- **Opt-In Process:** When you opt-in to receive SMS messages, we will send you a confirmation message to verify your consent.
- **Opt-Out:** You can opt out of receiving SMS messages at any time by replying with "STOP" to any of our SMS messages. You can also contact us at 888-282-1040 to request removal from our SMS list. After you opt-out, we will stop sending you promotional messages, but we may still send you necessary transactional or service-related messages.

5. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, please note that no method of data transmission over the internet or electronic storage is 100% secure, and we cannot guarantee the absolute security of your information.

6. Your Rights

Depending on your location and applicable laws, you may have the following rights regarding your personal information:

- **Access:** You may request access to the information we hold about you.
- **Correction:** You may request that we correct any inaccuracies in your personal information.
- **Deletion:** You may request that we delete your personal information, subject to applicable legal obligations.
- **Opt-Out:** You may opt out of receiving SMS messages from us at any time by following the instructions in the "Opt-Out" section above.

If you wish to exercise any of these rights, please contact us at [contact information].

7. Changes to This Privacy Statement

We may update this Privacy Statement from time to time. Any changes will be posted on this page with an updated "Effective Date." We encourage you to review this Privacy Statement periodically to stay informed about how we are protecting your information.

8. Contact Us

If you have any questions or concerns about this Privacy Statement or our SMS texting service, please contact us at:

Professional Tax Solutions LLC DBA Jackson Hewitt
2221 Lee Rd Winter Park, FL 32789
dpreble@jacksonhewittcfl.com
888-282-1040