

## Quality Policy Statement

Our policy is to supply highly reliable, appropriate, suitable, efficient engineering services to the correct client at the correct location on time, and to deliver our services through competent, skilled, experienced and safety-conscious engineers, in order to fulfil our contractual obligations, meet applicable UK legislative requirements, meet the requirements of our clients/customer requirements and exceed their expectations. We are committed to complying with the requirements of ISO 9001:2015, Network Rail requirements, and, relevant statutory and other requirements relating to our business. We are also committed to continually improve our approach, arrangements, processes and performance.

This policy shall be used to provide a framework for setting, monitoring and reviewing our objectives which is to deliver our services efficiently and to the highest standard by continually improving on our performance, supplying the right engineering service who carry out the allocated tasks/duties accident-free to the total satisfaction of our clients.

This policy shall be communicated, understood, implemented and maintained at all levels of Gortmore Limited. The Quality, Safety and Environmental Manager has the responsibility for ensuring this, and has my full support for achieving his responsibilities. In order to promote the adoption and implementation of the policy, all staff and employees shall be encouraged to understand and discharge their individual responsibilities to a degree necessary to ensure the effective operation of the Quality Management System. Managers, Supervisors, Staff and employees are responsible for ensuring that the quality of their own work meets the appropriate standards.

The Policy shall be communicated to all managers, supervisors, staff and employees as part of their induction. Copies of the Policy shall also be displayed within the organisation. The Quality, Safety and Environmental Manager shall ensure that everyone within the organisation is conversant with the Quality Policy and Objectives.

This policy shall be reviewed periodically (at least annually) by myself and relevant members of the senior management team, in order to ensure that it is current, suitable and relevant to the company's business activities.

Signed:

*Liam Philbin*

**Liam Philbin**  
**Managing Director**

04<sup>th</sup> November 2022