

Date: February 12, 2025

Hello,

It was a pleasure speaking with you about the Lakes of Deer Creek. I appreciate the opportunity to present our proposal to your community. We've compiled our pricing based on 91 units. The core objectives reflect the features according to the standard plan.

Core Objectives

- Centralized communication portal for all residents and board members
- Community calendar of events with the ability to send notifications and reminders
- Private social network for residents to like, comment and favorite posts
- Responsive and opulent, public-facing website
- 5 Channel approach to communication including segmented emails, push notifications to our IOS and Android applications, smart calls, and unlimited SMS messaging.
- Transparent service request feature, allowing back and forth communication from residents to board members and staff about common requests
- Easy to maintain database of tenants, owners, parking, vehicle and pet information
- Libraries of governing documents, by-laws, and more with various levels of access
- iOS and Android applications making access to community information effortless
- Voting/ Survey tool to gain resident feedback on various opinion based issues
- Virtual meetings allowing board meetings to be held online without any additional fee

Pricing*

***SPECIAL OFFER:** 3 month discount applied on Annual and Biennial plans

- **Select a plan and payment frequency**
 - ☐ - Standard Plan - Monthly: \$90/mon
 - ☒ - Standard Plan - Annual: Includes 10% discount = ~~\$972/year~~ + SPECIAL OFFER = \$729/year
 - ☐ - Standard Plan - Biennial: Includes 20% discount = ~~\$1728/2 years~~ + SPECIAL OFFER = \$1512/2 years
- **Setup and Training Program**
 - \$199 onboarding and training fee. See details on the third page.
- **Additional Options**
 - ☐ - \$99 per year - Domain name management and up to three custom email accounts included

VinteuM Software - 2025 Pricing

Basic

The communication essentials

Communicate

- Community Notices (Email newsletters)
- Direct message with residents
- Direct message with manager
- Email read receipts tracking

Manage

- Collect HOA dues (3rd party)

Store

- 5gb digital document storage
- Track residents and units
- Event calendar
- Easy import/export of data

Engage

- Website builder (CMS)
- Social networking
- Permission Panel
- Role-based access

\$.70/unit
per month

Standard

Includes all features within the Basic Plan

Communicate

- iOS/Android application
- 500 smart calls per month
- Unlimited text messages

Manage

- Visitor, guest & package tracking with arrival notifications
- Shift log for security and management
- Service requests with automated routing
- Incident reporting
- Manage amenity reservations

Store

- Track and manage pets, parking, vehicles
- Public resident directory
- Unlimited document storage
- Asset management
- Amenity, Virtual meeting, SMS, and Smart Call Reporting

Engage

- Virtual meetings powered by Zoom
- Surveys / Polls
- Committee Management

\$.90/unit
per month

Premium

Includes all features within the Basic and Standard Plan

Communicate

- Personalized communication kit (seasonal themes, letter templates, signs, etc)
- Exclusive content library (eBooks, Webinars, legal compliance tips and much more)

Manage

- Engagement strategy + 3 consulting hours
- Exclusive beta access to new tools/features
- Feedback-direct channel for feature improvement suggestions
- Preference in webinars for CEU credits for the whole team

Store

- On demand - Weekly document upload

Engage

- Priority Support calls
- Quarterly training updates for staff and residents on new features
- Annual awards for top-performing communities
- Showcase of success stories on our website and marketing materials
- Remove VinteuM Website Ad

\$1.80/unit
per month

Minimum charge of 100 units per community
Discounts available for annual billing

Terms and conditions apply

Setup and Training - Required

- 3 - 10 day setup dependant upon community size
- Includes account setup:
 - Uploading all resident information
 - Import of all community documents (maximum of 500 files)
 - Creation of public-facing website
 - Setup of relevant features
- Training
 - Initial training call with all relevant stakeholders to review initial setup and functionality, ensure comfortability with Neighbors by VinteuM
- Ongoing training for the board and staff - included

Customized Community Branding - Optional

- Includes the purchase and management of your domain
- Up to 3 customized email accounts for the board, management, staff, etc.
 - board@yourdomain.com, president@yourdomain.com, etc.
 - Includes:
 - POP3/IMAP/Webmail access
 - HTML signatures
 - 5GB for emails
 - 2GB for files

Providing your signature below will express your association's approval of this proposal. From there, we will send you an onboarding form and an invoice for payment. (Payable by ACH or CC Only)

Payment is required to start the onboarding process. Thank you for your cooperation, we look forward to our partnership.

Disclaimer: The purpose of this signature is to establish the date at which you become our client. Our plans are available on a monthly or yearly basis. Your association has the ability to terminate the partnership with a 30-day notice. Payment of any kind is not subject to refund as per our terms and conditions.

X Robert Capozziello

DATE: 2025-02-27

CERTIFICATE *of* SIGNATURE

REF. NUMBER
YQKKA-SPLNI-L2XTE-F9MR4

DOCUMENT COMPLETED BY ALL PARTIES ON
27 FEB 2025 18:59:44 UTC

SIGNER

ROBERT CAPOZIELLO

EMAIL
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SHARED VIA
LINK

TIMESTAMP

SENT
27 FEB 2025 18:58:31 UTC

VIEWED
27 FEB 2025 18:59:27 UTC

SIGNED
27 FEB 2025 18:59:44 UTC

SIGNATURE

Robert Capozziello

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