

Exceptional Behavioral Health Services

2015-2018 GOALS

Expectation of the Persons Served

1. Achievement of treatment plan goals.
2. 100% satisfaction with services.
3. 100% of clients will know their rights.
4. Protect confidential information.

The Use of Technology

1. Update website to allow clients access to electronic information and schedule assessments.

Finance

1. Program stability.

Demographics of the Service Area

1. Provide culturally diverse services.

Legislative Environment

1. Join a Mental Health Provider Council and advocate for client services.



Expectations of Other Stakeholders

1. Reduced school suspensions.
2. Reduce hospital admissions.
3. Hire qualified, dedicated, and ethical staff.
4. Accomplishment of treatment plan goals for clients referred for services.
5. Accurate billing.



Competitive Environment

1. Competitive wages for personnel.

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