











## TOBYANDBELLAS CUSTOMER LOYALTY PROGRAM

-  TobyandBellas offers Frequent Buyer Programs with support of select manufacturers as may be changed from time to time.
-  Frequent buyer cards will be stored at the shop and will only contain purchases from this location.
-  It is the responsibility of the customer to remind the shop clerk to record each approved purchase at the time of the sale.
-  Dog and cat foods are kept track of separately; and shall be redeemable separately.
-  All free bags will represent the smallest size and most frequently purchased brand of a manufacturer. Any discrepancy will be at the sole discretion of TobyandBellas as per manufacturers' guidelines.
-  Any personal information that is collected is for redemption purposes only and will not be used for any other purpose including any further communication.
-  All frequent buyer programs are subject to change at any time by either TobyandBellas or the product manufacturer.
-  It is the intent of TobyandBellas to support manufacturers' Frequent Buyer programs as long as they are being offered by the respective company.
-  The frequent buyer programs stated below apply to in store purchases from TobyandBellas in Deep River only and will not be combined with purchases made at other establishments.
-  It is the intent to inform each customer of this program however; TobyandBellas accepts no responsibility for any oversight in this regard. It is the sole responsibility of the purchaser to enquire about participation in any loyalty program.

COMPANY	GUARANTEE	LOYALTY PROGRAM	QUALIFYING PRODUCTS DETAILS...
Big Country Raw	100% Satisfaction guarantee - refund or exchange	1 FREE after purchase of 12	4 lb. cartons and Grab n' Go products. 14 month period. <a href="https://bigcountryraw.ca/customer-service/promotional-offers/loyalty-program/">https://bigcountryraw.ca/customer-service/promotional-offers/loyalty-program/</a>
Blue Buffalo	100% Return if not satisfied for full refund.	1 FREE after purchase of 12	All dry food. Proof of purchase includes each itemized receipt and must be redeemed in a 16 month period.
Hill' s Science Diet	100% Satisfaction guarantee - return for full refund.	None	
First Mate & Kasiks		1 FREE after purchase of 12	
Fromm	Fromm offers a satisfaction guarantee on any Fromm product purchased through an authorized retailer.	1 FREE after purchase of 12	
Merrick		1 FREE after purchase of 12	
Odour Buster Cat Litter		Buy 10 get 1 free	Must be completed within 18 months of original purchase.
Royal Canin	100% satisfaction guarantee	None	
Smack	100% satisfaction guarantee	Buy 10 get 1 free	Must be used within one year of date of first qualified purchase
Taste of The Wild	ToTW offers a full satisfaction guarantee	1 FREE with 12	All dry food - Must be completed within 18 months