

County of Lassen
ADMINISTRATIVE SERVICES



CHRIS GALLAGHER

District 1

DAVID TEETER

District 2

JEFF HEMPHILL

District 3

AARON ALBAUGH

District 4

TOM HAMMOND

District 5

Richard Egan

County Administrative Officer

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County Administration Office

221 S. Roop Street, Suite 4

Susanville, CA 96130

Phone: 530-251-8333

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FOR IMMEDIATE RELEASE

SUBJECT: Lassen County Departments Operational Status

Lassen County is making all reasonable efforts to provide essential services to residents and businesses on an uninterrupted basis. Essential county services remain open during Lassen County's response to the COVID-19 (novel coronavirus) pandemic. The County would like to encourage residents and business owners conducting business with County departments to take necessary precautions by limiting in person contact. During the Governor's stay-at-home order, residents are encouraged to contact County departments by telephone. Where in-person appointments are necessary, follow strict adherence to the California Department of Public Health guidelines for social distancing. The operational status and contact information for county offices is attached, and the County's webpage is www.co.lassen.ca.us.

The Lassen County Public Health Department and the Lassen County Office of Emergency Services will provide information to the public from the Emergency Operations Center on the website: lassencares.org. If you believe you need to be tested please call the Lassen County COVID-19 Call Center at **(530) 251-8100** Mon. through Fri. 8:00am to 5:00pm.

Tony Shaw
Deputy County Administrative Officer
County of Lassen
Office: (530) 251-8333
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TShaw@co.lassen.ca.us



Banner Lassen
Medical Center



Eagle Lake Village
SENIOR LIVING COMMUNITY



Lassen
— NURSING & REHAB CENTER —



Lassen County Government Offices Status – For Public Release

Office/Department	Office Address	Operating Status	Telephone	Fax Line
Administration	221 S Roop St Suite 4	By appointment or telephone	(530) 251-8330	(530) 251-2663
Agricultural Commissioner/ Weights and Measures	175 Russell Ave	By appointment or telephone Routine Inspections On-Schedule	(530) 251-8110	(530) 251-2726
Alcohol & Other Drug Programs	1410 Chestnut St	By appointment or telephone	(530) 251-8108	(530) 251-5884
Animal Shelter	472-000 Johnstonville Rd	Closed to Public Modified Schedule Call for Information	(530) 257-9200	(530) 251-2675
Assessor	107 S. Roop St	By appointment or telephone	(530) 251-8241	(530) 251-8245
Auditor	221 S Roop St Suite 1	Open, limited public access	(530) 251-8133	(530) 251-2664
Board of Supervisors	221 S Roop St	By appointment or telephone	(530) 251-8330	(530) 251-2663
Behavioral Health Crisis Services - 24-Hour	555 Hospital Lane	By appointment or telephone Walk-in or Telephone	(530) 251-8108 (888) 530-8688	(530) 251-8394
Children & Family Services	1600 Chestnut St	Open, limited public access	(530) 251-8277	(530) 251-2661
Child Support Services	2950 Riverside Drive #104	Closed By appointment or telephone	(866) 901-3212 TTY(866) 399-4086	(530) 251-2667
Community Social Services Administration	336 Alexander Ave	By appointment or telephone	(530) 251-2755	(530) 251-8370
Community Social Services Lassen WORKS	1616 Chestnut St	Open, limited public access	(530) 251-8152	(530) 251-8149
Family Solutions	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8340	(530) 251-2672
Adult Protective Services/IHSS	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8158	(530) 251-2672
Housing/Homeless	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8309	(530) 251-2672

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Office/Department	Office Address	Operating Status	Telephone	Fax Line
Cooperative Extension	707 Nevada St	Closed By appointment or telephone	(530) 251-2601	(530) 251-2666
County Clerk/Recorder/Clerk to Board/Elections	220 S. Lassen Suite 5	Open, limited public access By appointment telephone or Fax Document Drop-Off Available	(530) 251-8217	(530) 257-3480
County Counsel	221 S Roop St Suite 2	By appointment or telephone	(530) 251-8334	(530) 251-2665
District Attorney Victim/Witness Mikailia Child Advocacy Center	2950 Riverside Drive #102	Open, limited public access By appointment or telephone Document Drop-Off Available	(530) 251-8283 (530) 251-8281 (530) 251-8283	(530) 251-2692
Environmental Health	1445-B Paul Bunyan Rd	By appointment or telephone Routine Inspections On-Schedule	(530) 251-8528	(530) 251-2668
Fair	195 Russell Ave	Open, limited public access By appointment or telephone	(530) 251-2712	(530) 251-2715
Health & Social Services Administration	336 Alexander Ave	By appointment or telephone	(530) 251- 8128	(530) 251-8370
Information Services Department	220 S Lassen St Suite 1	By appointment or telephone	(530) 251-8516	
Lassen Regional Solid Waste Mgmt. Bass Hill Landfill Transfer Stations	170 Russell Ave Suite X	Open Open Open	(530) 252-1273	(530) 252-1529
Personnel/Risk Management	221 South Roop St	By appointment or telephone Application Drop-Off Available	(530) 251-8320	(530) 251-2663
Planning & Building Services /Surveyor/Code Enforcement	707 Nevada St Suite 5	Permit processing by appointment	(530) 251-8269	(530) 251-8373

Lassen County Government Offices Status – For Public Release

Office/Department	Office Address	Operating Status	Telephone	Fax Line
		or telephone		
Probation, Adult and Juvenile	2950 Riverside Drive #101 or 1415 Chestnut St	By appointment or telephone	(530) 251-8212	(530) 257-9160
Public Defender	2950 Riverside Drive #103	Open, limited public access or by appointment or telephone	(530) 251-8312	(530) 251-2671
Public Guardian /Public Administrator	336 Alexander Ave	By appointment or telephone	(530) 251-8377	(530) 251-8370
Public Health	1445 Paul Bunyan	Open	(530) 251-8384	(530) 251-8370
Public Works/Roads/Cemeteries/Parks	707 Nevada St Suite 4	Open, limited public access or by appointment or telephone	(530) 251-8289	(530) 251-2675
Sheriff/Coroner	1415 Sheriff Cady Ln	Open, limited public access	(530) 257-6121	(530) 257-9363
Lassen County Jail		Open, limited public access	(530) 257-6121	(530) 257-9363
Treasurer/Tax Collector	220 S. Lassen, Suite 3	Open	(530) 251-8221	(530) 251-2677
Office of Recovery and Reimbursement	220 S. Lassen, Suite 3	Open	(530) 251-8227	(530) 251-2677
Veterans Service Officer	1204 Main St	By appointment or telephone	(530) 251-8192	(530) 251-4901

Updated 03/23/2020 11:26 AM – Subject to Change