#### **G. WARRANTY TRANSFER SCHEDULE**

#### **Basic Warranty Coverage\***

Number	of Year	rs Claim	

Is Made From the Original	Percentage of Costs**
Date of Installation	Borne by Gentek
1-5 years	100%
6th year	90%
7th year	80%
8th year	
9th year	60%
10th year	50%
11th year	40%
12th year	
13th year	20%
14th year through end of	
applicable warranty	10%

\*Subject to payment of \$100 service charge per incident for claims made from the 4th year through end of applicable warranty period.

\*\*Costs, for the purposes of basic warranty coverage, are defined as the labor and material costs to repair and replace defective soffit.

## **H. CARE AND CLEANING INSTRUCTIONS**

1. Normal Weathering – Exposure to sunlight and extremes of the weather and atmosphere will cause any colored or painted surface gradually to fade, chalk, or suffer an accumulation of surface dirt or stains. The severity of any of these conditions depends on the geographical location of your home, the cleanliness of the air in your neighborhood and many other local influences over which Gentek has no control.

The finish is formulated to chalk in a controlled manner by releasing, over time, powdery microscopic particles of pigment. This is a self-cleaning feature, as surface dirt often is loosened along with the powder and is washed off by rainfall. Powder on places not reached by rainfall can be washed off with a garden hose. A sufficient thickness of finish is applied to allow for normal chalking without detracting from the long life of the finish.

2. Simple Cleaning – In areas where an abnormal amount of dirt is deposited on the wall surfaces, under eaves, and under other protective enclosures, the following simple cleaning procedure should be scheduled annually or more often if conditions demand:

For surface soil or stains resulting from industrial fallout, tree sap, insecticides, or chimney fumes, the use of ordinary non-abrasive household detergents is recommended: 1/3 cup of household detergent (i.e., Tide®) per gallon of water.

The solution should be applied to the soiled surface by means of a soft rag, sponge, or soft bristle brush with a gentle rubbing action—do not rub vigorously so as to create glossy areas over the satin finish of your soffit. Rotary soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

As with any cleaning operation, less streaking will result if the house is washed from bottom to top.

It is important that **immediately following** all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

3. Stubborn Stains – CAUTION: Do not use abrasive or solvent-type cleaners or paint remover for cleaning your soffit. These materials may soften or actually remove your soffit finish. Avoid skin contact or getting the cleaner in eyes. Avoid contact with shrubbery. Always test any cleaner on an inconspicuous area before full use.

If stubborn stains are encountered that cannot be removed by using the normal household detergents, request a soffit cleaner from your soffit contractor.

4. Mildew Accumulation – In some locales, mildew may be a problem. It appears as black spots and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. Mildew is easily removed by using the basic cleaning solutions for stubborn stains with addition of sodium hypochlorite: 1/3 cup of household detergent (i.e., Tide), 2/3 cup of trisodium phosphate (i.e., SoilMax®)\*, 1 quart sodium hypochlorite 5% solution (i.e., Clorox®)\*, 3 quarts of water.

# \*CAUTION: Greater concentrations may cause damage to the soffit finish.

If the above solution does not readily remove the mildew spots, request a mildew-type soffit cleaner from your soffit contractor.



# NON-PRORATED & TRANSFERABLE



For more information, please visit gentekinc.com or call 1.800.489.1144.

Tide is a registered trademark of Procter & Gamble. SoilMax is a registered trademark of ECOLAB Inc. and Clorox is a registered trademark of The Clorox Company. 9831-456/2-21/1.5M UI © 2021, Gentek Building Products, Inc. Printed in the U.S.A. HI-TENSILE™ ALUMINUM SOFFIT & FACTORY-FORMED DELUXE™ FASCIA



# LIFETIME LIMITED WARRANTY GENTEK HI-TENSILE<sup>M</sup> ALUMINUM SOFFIT & FACTORY-FORMED DELUXE<sup>M</sup> FASCIA

Non-Prorated & Transferable (prorated if transferred)

# **A. WARRANTY COVERAGE**

Hi-Tensile Aluminum Soffit and Factory-Formed Deluxe Fascia (hereinafter referred to individually as "soffit") is warranted to you, the original property owner(s), by the manufacturer, Gentek Building Products, Inc. Gentek warrants against manufacturing defects which result in peeling, blistering, flaking, splitting, chipping or crazing of the soffit finish which is not due to the normal weathering process or atmospheric condition of your geographic location.

In addition, because the soffit has an aluminum substrate, it will not red rust, support combustion, split or crack due to cold weather or lose impact resistance due to age. This warranty remains in effect for as long as the original property owner(s) are living and are the owner(s) of the property to which the soffit was applied. In the event there is more than one original property owner(s), the warranty will remain in effect as long as one of the original property owner(s) is living and owns an interest in the property to which the soffit was applied.

The lifetime warranty is designed to cover the soffit of individual homeowners only. In the case of soffit purchased by, or installed upon property owned by or in part by corporations, government entities or agencies, religious organizations, trusts, condominium or corporate housing arrangements, intangible legal entities or any other entity or organization capable of an infinite life, the warranty period will be fifty (50) years following the installation of the soffit (prorated as indicated in the Warranty Transfer Schedule).

All warranties are subject to the conditions, remedies, transfer requirements, limitations and legal rights stated in this Certificate.

#### B. NOTICE, INSPECTION, REMEDIES – \$100 PAYMENT, TOTAL LIABILITY – AND CONDITIONS

 Notice and Inspection – If you need warranty service and your home is in the Continental United States, including Alaska and Hawaii, visit www.gentekinc.com and complete the online warranty submission. In order to file a claim, you must explain the problem, include the date of installation, proof of product purchase and proof of property ownership.

If you choose to exercise your rights under this warranty, do not begin any repairs prior to writing to Gentek and receiving its permission to do so. Some methods of remedy may ruin the soffit, making it impossible for Gentek to repair. Further, Gentek must have a reasonable opportunity to inspect the soffit for defects before repairs are begun.

 Remedies – If your soffit shows manufacturing defects within the first three years from the date of installation, Gentek, at its option, will either repair, refinish or replace the defective soffit at no cost to the property owner.

#### (a) \$100 Payment

After the first three years from the date of installation, Gentek will assume the cost of material and labor for any warranted work upon the property owner's payment to Gentek of \$100 for each incident under this warranty and for each building or structure upon which a warranty claim is made.

# (b) Limitation of Gentek's Liability for Each Claim

Géntek's total liability for a claim under this warranty shall be limited to, and in no event exceed, the total purchase price, including labor and taxes, of the installed soffit. Any costs and expenses beyond Gentek's liability shall be paid to Gentek or otherwise paid by the owner(s) prior to Gentek commencing warranty work on any claim which exceeds Gentek's total liability. 3. Conditions – Gentek reserves the right to discontinue or make changes in its soffit. If your soffit is not available and Gentek decides to replace the defective soffit, Gentek shall have the right to substitute soffit which it considers of equal quality and price. Gentek also reserves the right to resolve a warranty claim by a cash settlement but in no event will the cash settlement or Gentek's liability be greater than the original purchase price. All warranty claims shall be settled between you and Gentek, but Gentek may direct and pay for a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on Gentek's behalf.

# **C. TRANSFER OF WARRANTY**

This warranty is transferable by the original property owner(s) only to the next owner(s) of the property to which the soffit was applied. Upon transfer, all warranty periods shall be prorated and limited in duration to fifty (50) years from the date of the installation of the soffit as indicated in the Warranty Transfer Schedule.

## **D. LIMITATIONS**

This warranty is not applicable to recreational vehicles including but not limited to campers and motor homes. This warranty is not applicable to soffit used in roofing applications (including mansard and other decorative roofing). This warranty is not applicable to soffit when installed on a vertical wall, or soffit accessories such as finish trim (undersill), reverse frieze, wide-face soffit J-channel, soffit cove moulding or soffit T-bar divider. This warranty shall not apply to soffit that has been painted, varnished or similarly coated over the manufacturer's original finish unless authorized by Gentek pursuant to this warranty.

This warranty shall not apply to products, which have been altered in anyway, without the written authorization from Gentek.

Gentek does not warrant against and shall not be liable for any damage to the soffit when due to causes other than manufacturing defects, including but not limited to any damage caused by the following: faulty or improper installation or application of the soffit, use of accessories that do not properly receive or secure the panels, settlement, shrinkage, distortion, warping, failure or cracking of the wall or materials to which the soffit is applied, earthquake, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice, hail or weather of a catastrophic nature as defined by the United States Weather Bureau, harmful chemicals. surface discoloration due to air pollution, normal weathering of surface, fumes, vapors or salt spray directly applied to the soffit or in the atmosphere. lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder, negligence in or failure to provide reasonable and necessary cleaning of the soffit to prevent an accumulation of surface dirt. staining or mildew. (Please see reverse side for care and cleaning instructions.)

Gentek is giving you an express lifetime limited warranty under the provisions of the Magnuson-Moss Federal Warranty Act. Gentek cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the soffit. THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY GENTEK AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF GENTEK AND SHALL BE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. GENTEK SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. Your EXCLUSIVE REMEDY shall be refinishing or replacement solely at Gentek's option, only on the terms stated in this Certificate.

# **E. LEGAL RIGHTS**

Some states do not allow the exclusion or limitation of implied warranties and incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## F. PRODUCT IDENTIFICATION

In order to file a **warranty claim**, product name, profile and color for each item *must* be completed by contractor at time of installation:

Soffit_
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Fascia\_\_\_\_\_ Installation Date

