



RP EURO WERKS
EUROPEAN VEHICLE SPECIALISTS

A Division of RP Premier Group LLC

PAYMENTS AND STORAGE FEE POLICY

Effective Date: June 4, 2026

1. Payment Terms

RP Euro Werks ("Company") requires payment according to the following terms for all automotive repair services. By approving an estimate or authorizing repairs, the customer agrees to these payment terms.

2. Deposits & Progress Payments

Upon approval of a written estimate, the customer must provide:

- **Deposit:** A deposit is required before work begins.
- **Parts:** 100% of the parts cost.
- **Labor:** 50% or more of the estimated labor cost (exact percentage determined at time of approval).

3. Final Payment

Any remaining balance is due in full within **two (2) business days** after the repair is completed and the vehicle is marked ready for delivery or pickup, unless prior payment arrangements have been made and approved by the Company.

4. Accepted Payment Methods

We primarily accept:

- Cash
- Credit/Debit Cards
- Bank Transfers / Zelle (with prior approval)
- **Checks:** Accepted only in limited situations (primarily from established businesses). The Company reserves the right to hold the vehicle until the check has fully cleared.

5. Vehicle Release Policy

No vehicle will be released to the customer or any third party until **all outstanding balances have been paid in full**.

6. Storage Fees

In the event the customer fails to pay the balance or make contact within the required timeframe, storage fees will apply as follows:

- **\$45.00 per business day**, starting on the third business day after the vehicle is marked ready.
- Storage fees will continue to accrue daily until the vehicle is picked up and all balances (including storage) are paid in full.

7. Abandoned Vehicles & Liens

If the customer does not make reasonable efforts to communicate or retrieve the vehicle after repairs are completed, **RP Premier Group LLC** reserves the right to pursue all legal remedies available under Texas law, including but not limited to filing a mechanic's lien and potential sale of the vehicle to recover costs.

8. Credit Card Chargebacks / Disputes

In the event of a chargeback or dispute on a credit/debit card payment:

- The customer must first contact the Company directly to resolve any issues before initiating a chargeback.
- Unauthorized chargebacks may result in immediate storage fees and legal action to recover the full amount plus any associated bank or processing fees.
- The Company reserves the right to refuse future credit card payments from customers who have previously filed unjustified chargebacks.

9. Governing Law

This Payments and Storage Fee Policy shall be governed by and construed in accordance with the laws of the State of Texas. Any disputes arising under this policy shall be resolved in the appropriate courts of Hidalgo County, Texas.

10. Amendments

Company reserves the right to modify this policy at any time without prior notice. The latest version will always be available upon request.

For questions regarding payments, storage, or to arrange pickup, contact **RP Euro Werks** at (956) 917-9897 (Business) or (956) 400-9149 (Personal), or email support@rp-automotive.com.

By approving any repair estimate or utilizing Company services, the customer acknowledges and agrees to the terms of this Payments and Storage Fee Policy.