



NOVA Hearing Portable Hearing Services

Debbie Heckmann, M.A., (Audiologist)
Mark Honiberg, MS, BC-HIS, (Founder)
Jen Kielasinski, HIS-A
Heather Carney, (Admin)
Sam E. Johnston II, B.S. HIS, (Owner)
Info@NOVAHearing.com
(860) 916-6169

**Curb-Side Hearing Services
Contact WellCare for Details**

General
Notice
COVID-19
Protocol

• Estimated Hearing Loss Systems

COVID-19 Corona Virus precautions will be impacting our normal scheduled hearing services until further notice. Hearing aids are considered Class 1 / Class 2 / Class 3 necessary medical devices and as such can only be dispensed by CT-DPH licensed healthcare doctors, audiologists and HIS practitioners. NOVA will make every effort to provide our services respecting each communities' medical services restricted visiting requirements. Please contact your WellCare services for specific guidance.

How it works:

- 1. NO Direct NOVA Physical Contact**
2. Residents or family responsible family can make a request for a provisional hearing system based on hearing loss estimates
3. This hearing aid system would be a binaural or monaural fit based on requirements
4. The system would be rechargeable (no battery changes)
5. Systems would be equipped with an instant tip that could fit a range of canal sizes
6. WellCare staff would help the resident put the aid on
7. Additional simple adjustments could be made as needed.

This would be on a case by case basis presumedly as the result of an urgent request by the resident or responsible family. NOVA recognizes this is not normal assessment and fitting protocol but is offering this service as an interim as needed step until visitation restrictions are relaxed. This approach will not work for everyone.