LR Pilates Studios

**Contract Terms & Conditions**

All services purchased from LR Pilates Studios must be preceded by the applicant acknowledging, by way of completing **Health Screening Form**, that he/she has no physical limitations preventing him/her from participation. All applicants under the age of 18 years must have consent, in written form, from a parent or guardian. The applicant also agrees to abide by the rules and regulations of the *studio* and acknowledges that these rules and regulations may change from time to time. Furthermore, all applicants release *LR Pilates Studios*, its owners, directors, managers and all employees of all liability regarding 1) any injury to self or child 2) any loss or damage to personal property. If purchasing packages that require payments to be made in installments, before the commencement date the first session, the applicant agrees to approve such installments be made by credit card on the dates as predetermined in the **services contract**.

**Registration & Purchase**:
To register or purchase from the LR Pilates online booking system, you must be over eighteen years of age. You must ensure that the details provided by you on registration or at any time are correct and complete.

**Refund & Cancellation Policy**

Sessions

Cancellation – 24 hours notice is required for cancellation of single sessions. Missed sessions without the appropriate notice will be charged as if attended.

All payments for sessions are non-refundable.

Block booked sessions are valid for 3 months from the date of purchase.

Sessions are not transferable.

Medical Cancellations - Cancellation is permitted where an athlete or team is not able to participate in a single sessions for medical reasons. A doctor’s note confirming that the athlete or team was not permitted to participate is required within 7 days of missed session and upon receipt, a credit for a makeup session will be issued.

athlete will apply.

**Privacy Policy**

**Your Privacy**
*LR Pilates Studios* respects your privacy and pledges to maintain the confidentiality of your personal information.  All personal information you share with us is maintained in accordance with the Personal Information Protection and Electronic Documents Act (2000).   References to LR Pilates Studiosmay include its affiliates, depending on the context.  For questions regarding our privacy policy, please express this in writing to: Privacy Policy, *LR Pilates Studios*, 97 Aldersgate Barbican London EC1A 4JP

**Legal Obligation of Information Release**
*LR Pilates Studios* will release any information that is required to be released by law or court order. In exceptional circumstances it may be necessary that we disclose your personally identifiable information if we believe, in good faith, that disclosure is otherwise necessary or advisable to protect Advantage 4 Athletes Conditioning Centre*’s* interests. We will seek to ensure that any proposed disclosure is required in the
circumstances and then ensure that we disclose only the information that is required.

**Use of Your Information**
*LR Pilates Studios* obtains most of our information through the signing of waivers and completion of Par-Q forms. With your consent we may also obtain personal information about you from third parties. This may include parents, guardian, coaches or whoever is registering you in a program and paying for your registration.  Use of your personal information for any purpose other than those outlined or the release of such information by parties outside of *LR Pilates Studios* or its affiliates will take place only under the following circumstances:
(a) **When you give consent** – We will disclose your personal information when you have given consent.
Under no circumstances do we sell participant or personal information to others.  Please note that we will not share health information that may have been provided in connection with a program, program withdrawal or request for refund. With your consent, we may use certain information to provide you with information about *LR Pilates Studios* and its affiliates and programming.  This consent is optional and you can decide to withdraw it at any time.  Information collected by LR Pilates Studiosabout its users is used internally by authorized employees of LR Pilates Studiosfor following reasons: To process payment, register you in the program of your choice, update you when required of any possible changes of the planned services at *LR Pilates Studios*, determination of those areas, features, and services that are valued the most and found most helpful. Also, we collect information to determine the appropriate participation in the activities and services provided at the *LR Pilates Studios* and on our site.

**Securing Your Information**
The *LR Pilates Studios* website uses sophisticated security and safeguard measures to protect users' information. One such measure is our use of secure server software (SSL), to ensure that your credit card will be protected against fraudulent use while on our site.