

Privacy Policy

Effective Date: June 30, 2026

Jamie Kraft Music ("Jamie Kraft Music," "we," "our," or "us") values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit www.jamiekraftmusic.com, purchase our products, or communicate with us.

By using our website or services, you agree to the practices described in this Privacy Policy.

1. Information We Collect

Depending on how you interact with our website, we may collect the following information:

Personal Information

You may voluntarily provide:

- Your name
 - Email address
 - Phone number (if provided)
 - Billing information
 - Recipient's name
 - Names of family members or friends included in your song
 - Special dates
 - Personal stories, memories, milestones, and questionnaire responses
 - Any photographs or files you choose to upload
 - Any other information you voluntarily submit
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Payment Information

Payments are processed through secure third-party payment providers (such as PayPal).

Jamie Kraft Music does **not** store your complete credit card or financial account information.

Please review the privacy policy of your payment provider for more information about how payment information is handled.

Website Usage Information

Like many websites, we may automatically collect certain technical information, including:

- IP address
- Browser type
- Device type
- Operating system
- Pages visited
- Time spent on the website
- Referring websites
- General location information based on IP address

This information helps us improve the website and user experience.

2. How We Use Your Information

We use your information to:

- Process and fulfill custom song orders
- Create personalized songs and digital products
- Communicate about your order
- Respond to customer inquiries
- Deliver purchased products
- Improve our website and services
- Prevent fraud or unauthorized activity
- Comply with legal obligations

We will never sell your personal information to third parties.

3. Cookies

Our website may use cookies and similar technologies to:

- Remember website preferences
- Improve website performance
- Understand visitor behavior
- Measure website traffic

Most web browsers allow you to disable cookies through your browser settings. Disabling cookies may affect certain website features.

4. Sharing Information

Jamie Kraft Music does not sell or rent your personal information.

We may share information only when necessary with trusted service providers, including:

- Payment processors
- Website hosting providers
- Email service providers
- File storage or delivery services
- Legal authorities when required by law

These providers receive only the information necessary to perform their services.

5. Your Personalized Story

Creating custom songs requires customers to share personal stories, names, memories, and special moments.

This information is used solely for the purpose of creating your custom project.

Unless you grant permission or choose otherwise, your personal story will not be publicly shared beyond what is described in our Terms & Conditions regarding promotional use.

If you request that your project remain completely private before production begins, we will honor that request.

6. Data Security

We take reasonable administrative, technical, and organizational measures to help protect your information from unauthorized access, alteration, disclosure, or destruction.

However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

We retain customer information only as long as reasonably necessary to:

- Complete your order

- Provide customer support
- Maintain business records
- Comply with legal obligations
- Resolve disputes

Files may be retained for future customer support or replacement requests unless you ask us to delete them, subject to any legal recordkeeping requirements.

8. Your Rights

You may request to:

- Access the personal information we have about you
- Correct inaccurate information
- Request deletion of your personal information, where legally permitted
- Ask questions about how your information is used

To make a request, please contact us using the information below.

9. Children's Privacy

Our website and services are intended for individuals who are at least 18 years old or who have the involvement of a parent or legal guardian.

We do not knowingly collect personal information directly from children under the age of 13.

If you believe a child has provided personal information without parental consent, please contact us so we can address the situation.

10. Third-Party Services

Our website may contain links to third-party websites or use third-party services, including payment processors, embedded media, or social media platforms.

Jamie Kraft Music is not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies before providing personal information.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes become effective when the updated Privacy Policy is posted on this website.

The "Effective Date" at the top of this page indicates when this policy was last revised.

12. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

Jamie Kraft Music

Website: www.jamiekraftmusic.com

Email: jamiekraftmusic@gmail.com

Your Trust Matters

Every personalized song begins with a story. We understand that the memories you share are deeply personal, and we are committed to treating your information with care, respect, and confidentiality.