



CARE & MAINTENANCE

Everyday Care

Phoenix Quartz is virtually maintenance-free and can be cleaned with ease. Common household spills—such as tea, coffee, lemon juice, soda, fruit juice, olive oil, or grease—are easily removed, restoring the surface to its original appearance.

For routine cleaning:

- Use a **damp cloth or paper towel** with a small amount of **mild soap**.
 - Rinse thoroughly and dry the surface.
 - For **stubborn spills**, use a **non-abrasive cleaning pad** with mild soap or specialized stone cleaner.
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Maintenance for Super Honed & Brushed Finishes

Some Phoenix Quartz colors and finishes, such as **super honed and brushed surfaces**, require **extra care** compared to polished surfaces. These finishes are more sensitive to grease or fingerprints, making marks more visible. Always clean spills immediately using **non-abrasive cleaning products**.

Maintenance for Floors

- Phoenix Quartz floors in **high-traffic areas** should be cleaned **daily** using a **dry dust mop** or **soft bristle broom**.
 - For **low-traffic areas**, cleaning can be done less frequently.
 - In **larger commercial spaces**, a **slow-speed buffer or walk-behind scrubber** can be used. Ensure thorough rinsing to maintain the shine and beauty of the floor.
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General Precautions

Phoenix Quartz is made from **one of the hardest natural materials**, ensuring **superior durability**. However, proper care is essential:

✔ **Use cutting boards** – Avoid direct knife use on the surface. ✔ **Use trivets and heat pads** – Do not place hot pans or skillets directly on the surface. ✔ **Clean spills immediately** – Spot clean with a **damp mop or cloth towel** and mild soap. ✔ **Avoid strong chemicals** – Keep away from paint removers, nail polish removers, and furniture strippers containing **trichloroethane or methylene chloride**. ✔ **Avoid high-pH cleaners** – While casual exposure to alkaline materials won't damage Phoenix Quartz, highly alkaline cleaners are **not recommended**.

⚠ **If chemicals come into contact with Phoenix Quartz, rinse immediately with plenty of clean water.**

Substances to Avoid Using on Phoenix Quartz

- **Abrasive scrub pads**
 - **Acetone & strong solvents**
 - **Battery acid & bleaching agents**
 - **Furniture strippers & paint removers**
 - **Nail polish remover & ink stains**
 - **Oven cleaners & oily soaps**
 - **Permanent markers & pumice**
 - **Sealers & steel wool**
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Cleaning Procedures for Phoenix Quartz

Common Household Spills Phoenix Quartz surfaces can resist most stains, but immediate action is recommended for the following substances:

✔ **Toothpaste, shoe polish, grease, gum, ink, lipstick, shampoo, paint, and adhesive residue**

- Wipe the affected area with a **dry cloth**.
- Use a **damp microfiber cloth** to remove residue.
- If needed, use **ethanol or isopropyl alcohol** and wipe dry.
- For **permanent marker stains**, let the alcohol sit for 10-15 minutes before cleaning.
- Scrape off wax or gum residue with a **plastic knife**, then clean with mild soap and rinse thoroughly.

✔ **Food Stains (Coffee, Tea, Red Wine, Oil, Spices like Turmeric, Lemon Juice, and Fruit Juices)**

- Wipe off the stained area with a **dry cloth**.
- Use a **mild detergent solution** (1g detergent per 500ml water) and let sit for 2 hours.
- Clean with warm water and **dry microfiber cloth**.

Phoenix Quartz is Tough... But Needs Handling with Care

While Phoenix Quartz is highly durable, improper care can lead to damage.

⚠ **DO NOT use products containing trichloroethane or methylene chloride** (found in paint removers, oven cleaners, and some bleaches). These can cause permanent discoloration. If contact occurs, **rinse immediately** and clean with a vinegar-based cleaner.

⚠ **Avoid prolonged exposure to UV light or extreme heat.** Though Phoenix Quartz is heat-resistant, placing **hot cookware directly on the surface** may cause thermal shock and roughness.

⚠ **Always test new cleaning products on an inconspicuous area** before full application.

By following these simple guidelines, your **Phoenix Quartz surfaces** will maintain their **beauty and durability** for many years to come.