



Hot Spas Customer Operating Guide

How to Safely & Confidently Operate Your Hot Tub

Designed for Hot Spas customers

Clear instructions. Fewer problems. More relaxation.

1. Know Your Hot Tub Components

Key Components Explained



Control Panel

Controls temperature, jets, lights, and system modes.



Heater

Automatically heats water during filtration cycles.



Pumps

Jet Pump(s): Power massage jets

Circulation Pump (if equipped): Runs quietly to keep water moving



Filters

Trap oils, dirt, hair, and debris.



Jets & Air Controls

Provide massage and pressure adjustment.



Spa Cover

Retains heat, reduces energy use, and protects the spa.



PRO TIP

The control panel tells you what your spa is doing — error codes and flashing lights are early warnings, not annoyances.

2. Powering Your Hot Tub

Turning the Spa ON

- Confirm spa is filled to proper level
- Turn breaker ON
- Spa will begin priming or heating automatically

Turning the Spa OFF

Use the breaker when:

- Draining the spa
- Cleaning or servicing
- Winterizing



WARNING

⊘ Never power on an empty spa

This can destroy the heater and pumps within seconds.

3. Filling Your Hot Tub (Critical Step)

Correct Filling Method

- Remove filter
- Insert hose into filter housing
- Fill until water is above jets
- Reinstall filter
- Turn power on

PRO TIP

Filling through the filter housing prevents air locks, one of the most common causes of pump failure.

4. Temperature Control

Recommended Temperatures

Use	Temp
Daily soaking	100–102°F
Max safe temp	104°F
Energy saving	95–98°F


How to Adjust

Press ▲ or ▼ on the control panel

Heating happens during filtration cycles

After refilling, heat-up may take several hours

WARNING

 Do not exceed 104°F

Risk of overheating, dehydration, and health issues.

5. Jets & Massage Controls

Using Jets

- Press Jets button to cycle speeds
- Twist individual jets to adjust flow

Air Controls

- Turn air valves to add air
- More air = stronger massage


PRO TIP

Stronger jets cool water faster — turn air down if the spa won't hold temperature.

6. Filtration Cycles (How Your Spa Cleans Itself)

- Water circulates
- Debris is trapped
- Heater may activate
- Sanitizer distributes evenly
- Most spas filter 1–2 times daily automatically

WARNING


 Reducing filtration to “save money” often causes:

- Cloudy water
- Bacteria growth
- Costly repairs


7. Safe Soaking Practices


 Shower first

 Remove makeup

 Hydrate

During Use

 Limit soaking to 15–30 minutes


 Exit if dizzy or overheated

Kids & Pets

 Always supervise children

 Pets should never enter the spa

WARNING

 Alcohol + hot tubs = serious risk


Avoid soaking under the influence.

8. Spa Cover Use & Safety

Cover Best Practices

- Keep covered when not in use
- Lock straps for safety
- Remove snow & standing water
- Vent occasionally to release trapped gases

WARNING

 Never sit, stand, or jump on the cover

It is not weight-bearing and can fail suddenly.

9. Water Care (Operational Basics)

Owner Responsibilities

- Test water 2–3x weekly
- Maintain sanitizer & pH
- Rinse filters regularly



PRO TIP

Clear water ≠ clean water

Bacteria can thrive in water that looks perfect.

10. Seasonal Operation Tips

Winter



Never shut off power to a filled spa



Keep cover sealed



Call Hot Spas before freezing temps

Summer



Lower temperature



Clean filters more often



Shock more frequently

11. Common Operating Mistakes



Powering spa without water



Ignoring error codes



Skipping filter cleaning



Letting chemistry drift



Running jets with cover closed

12. When to Call Hot Spas

Call us if you notice:

- No heat
- Error messages
- Weak or dead jets
- Cloudy water that won't clear
- Leaks or unusual noises



Hot Spas LLC

Your Trusted Spa Care Partner



Serving Idaho's Treasure Valley



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