



# Hot Spas Customer Operating Guide

How to Safely & Confidently Operate Your Hot Tub

Designed for Hot Spas customers

Clear instructions. Fewer problems. More relaxation.

## 1. Know Your Hot Tub Components

Key Components Explained



### Control Panel

Controls temperature, jets, lights, and system modes.



### Heater

Automatically heats water during filtration cycles.



### Pumps

Jet Pump(s): Power massage jets

Circulation Pump (if equipped): Runs quietly to keep water moving



### Filters

Trap oils, dirt, hair, and debris.



### Jets & Air Controls

Provide massage and pressure adjustment.



### Spa Cover

Retains heat, reduces energy use, and protects the spa.



### PRO TIP

The control panel tells you what your spa is doing — error codes and flashing lights are early warnings, not annoyances.

## 2. Powering Your Hot Tub

### Turning the Spa ON

- Confirm spa is filled to proper level
- Turn breaker ON
- Spa will begin priming or heating automatically

### Turning the Spa OFF

Use the breaker when:

- Draining the spa
- Cleaning or servicing
- Winterizing



### WARNING

🚫 Never power on an empty spa

This can destroy the heater and pumps within seconds.

### **3. Filling Your Hot Tub (Critical Step)**

#### Correct Filling Method

- Remove filter
- Insert hose into filter housing
- Fill until water is above jets
- Reinstall filter
- Turn power on

#### **PRO TIP**

Filling through the filter housing prevents air locks, one of the most common causes of pump failure.

### **4. Temperature Control**

#### Recommended Temperatures

Use	Temp
Daily soaking	100–102°F
Max safe temp	104°F
Energy saving	95–98°F

#### How to Adjust

Press ▲ or ▼ on the control panel

Heating happens during filtration cycles

After refilling, heat-up may take several hours

#### **WARNING**

 Do not exceed 104°F

Risk of overheating, dehydration, and health issues.

### **5. Jets & Massage Controls**

#### Using Jets

- Press Jets button to cycle speeds
- Twist individual jets to adjust flow

#### Air Controls

- Turn air valves to add air
- More air = stronger massage

#### **PRO TIP**

Stronger jets cool water faster — turn air down if the spa won't hold temperature.

## **6. Filtration Cycles (How Your Spa Cleans Itself)**

- Water circulates
- Debris is trapped
- Heater may activate
- Sanitizer distributes evenly
- Most spas filter 1–2 times daily automatically

### **⚠️ WARNING**

🚫 Reducing filtration to “save money” often causes:

- Cloudy water
- Bacteria growth
- Costly repairs

## **7. Safe Soaking Practices**

- 🚿 Shower first
- 💄 Remove makeup
- ⽔ Hydrate

### **During Use**

- ⌚ Limit soaking to 15–30 minutes
- 🚪 Exit if dizzy or overheated

### **Kids & Pets**

- 👶 Always supervise children
- 🐾 Pets should never enter the spa

### **⚠️ WARNING**

🚫 Alcohol + hot tubs = serious risk

Avoid soaking under the influence.

## **8. Spa Cover Use & Safety**

### **Cover Best Practices**

- Keep covered when not in use
- Lock straps for safety
- Remove snow & standing water
- Vent occasionally to release trapped gases

### **⚠️ WARNING**

🚫 Never sit, stand, or jump on the cover

It is not weight-bearing and can fail suddenly.

## **9. Water Care (Operational Basics)**

### Owner Responsibilities

- Test water 2–3x weekly
- Maintain sanitizer & pH
- Rinse filters regularly

#### **PRO TIP**

Clear water ≠ clean water

Bacteria can thrive in water that looks perfect.

## **10. Seasonal Operation Tips**

### Winter

-  Never shut off power to a filled spa
-  Keep cover sealed
-  Call Hot Spas before freezing temps

### Summer

-  Lower temperature
-  Clean filters more often
-  Shock more frequently

## **11. Common Operating Mistakes**

-  Powering spa without water
-  Ignoring error codes
-  Skipping filter cleaning
-  Letting chemistry drift
-  Running jets with cover closed

## **12. When to Call Hot Spas**

Call us if you notice:

- No heat
- Error messages
- Weak or dead jets
- Cloudy water that won't clear
- Leaks or unusual noises



**Hot Spas LLC**

Your Trusted Spa Care Partner

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