

OCT NEWSLETTER | 2024

Highlights: * New Well Update

* Rate Increase 2025



<u> ANNUAL MEETING - SAVE THE DATE!</u>

DATE: February 19th, 2024 (WED)

TIME: 6:00 p.m. at Carrolls Elementary School

NEW WELL UPDATE

We're thrilled to announce that Skyline Pump & Machine Company (Skyline) has been selected to complete the final phase of construction on our pump house! Our trusted partners at AKS Engineering & Forestry are in the process of finalizing the contract with Skyline, and once it's signed, Skyline will hit the ground running by pulling the necessary permits and getting the construction underway.

This critical project is made possible through generous funding from the American Rescue Plan Act (ARPA), provided as a grant by Cowlitz County. We're one step closer to ensuring a reliable water supply for our community—stay tuned for more updates!

RATE INCREASE

We understand that no one looks forward to rate increases, and we don't take this decision lightly. For the third year in a row, our operating expenses have exceeded our income, largely due to the rising costs of materials and the ongoing need for critical repairs.

In order to continue providing reliable service and keep up with these financial demands, we must adjust the base rate of service. Starting January 1st, 2024, the base rate will increase by \$10, bringing it to \$100 per month.

We appreciate your understanding as we work to maintain the quality and sustainability of our services.

REMINDERS

- If you see water in an area that it shouldn't be and suspect a leak, please call us right away @ 360-747-7869.
- Please do not put cash in the payment box at the Carrolls Store.
- Please do not park on meters. We need 24-hour access to meters for maintenance and repairs. This is especially important the first week of the month when meters are being read. Administrative & Operating Rules - Section 13(c).



SIGN UP FOR COMMUNITY ALERTS

A reminder from Cowlitz County Sheriff's Office, Dept. of Emergency Management.

Want to receive emergency notifications? Register your VoIP or cellphone today by scanning the QR code to visit the **Hyper-Reach •))** website:







LEARN MORE:

Facebook: www.facebook.com/CowlitzCountyDEM

Visit: www.co.cowlitz.wa.us/DEM

Call (360) 577-3130 or Email dem@cowlitzwa.gov

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Cameron Svenson, President Ryan Walters, Vice President Linda Swoyer, Treasurer

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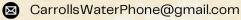
Kristin Young ~ Billing Manager (PT) Ryan Scheurich ~ Maintenance (FT)

STAFF

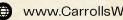


(360) 747–7869

STAY IN TOUCH



P.O. Box 78, Carrolls, WA 98609



www.CarrollsWater.org