



## ANNUAL CUSTOMER MEETING

The annual customer meeting will be held on February 18<sup>th</sup>, 2026 @ 6:00 p.m. in the Carrolls Elementary School library. The agenda includes the results of the recent rate study we conducted with the RCAC. Please plan to attend.



## METER REMINDER

Only authorized Carrolls Water Association employees are allowed to install or remove meter boxes. Meters and meter boxes are the property of Carrolls Water Association and may not be tampered with by unauthorized personnel. Any damage to equipment caused by a customer will be repaired at the expense of the customer and may be accompanied by a fine as per our Fee Agreement.



## E-BILL & ONLINE PAYMENTS

If you would like to **view your bills online**, please go online and register your account: <https://cwa.ViewMyBill.net> (Under Registered Users, click Register for online Billing Services. and follow the prompts)



## NEWSLETTERS & WEBSITE

In an effort to keep everyone informed, Carrolls Water Association publishes a quarterly newsletter. This is where you will be notified of upcoming rate changes, meetings, and other events. Please look for this newsletter with your bills in January, April, July, and October.

We also maintain a website at [www.CarrollsWater.org](http://www.CarrollsWater.org). Here you can view documents, including the Administrative and Operating Rules, all previous newsletters, and see notifications of upcoming events.



## REMINDERS

**See Something, Say Something** - If you see water in an area that it should not be and suspect a leak, please call us right away. You can reach Linda at 360-901-5265 or Ryan at 360-901-7778.

**🚫 Do Not Park on Meters 🚫** - We need 24-hour access to meters for maintenance and repairs. This is especially important the first week of the month when meters are being read. **Reference:** *Administrative and Operating Rules - Section 13(c)*.

**🚫 No Cash Payments 🚫** - Please do not put cash in the payment box at the store.

### BOARD MEMBERS

**Cameron Svenson**, President

**Ryan Walters**, Vice President

**Linda Swoyer**, Treasurer

**Tyson Ruff**, Member

**Bill Moran**, Member

**Scott Sparman**, Member

### STAFF

**Michelle Young** - Billing Manager (PT)

**Kristin Young** - Technical Manager (PT)

**Ryan Scheurich** - Maintenance (FT)



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[www.CarrollsWater.org](http://www.CarrollsWater.org)

## STAY IN TOUCH