

**Carrolls Water Association**  
**2022 Annual Report to Customers and Notice for 2023 Annual Customer Meeting**

Greetings Customers!

Annual Customer Meetings were cancelled in 2020, 2021, and 2022 due to the pandemic.

We have scheduled our **2023 Annual Customer Meeting for Thursday, January 19<sup>th</sup> starting at 5:00 pm** at Carrolls School, 3902 Old Pacific Highway South. Below are some topics we will be discussing:

**2022 System Improvements**

- Production at one of our existing main wells has been steadily declining. Our contract operator tried several ways to increase production, but was unsuccessful.
- We purchased a two-acre property for our new well site using a Rural Community Assistance Corporation (RCAC) loan.
- Working with a well driller and engineering consultant, we drilled, tested, and are in the process of developing a new well using American Rescue Plan Act (ARPA) grant funding through Cowlitz County.
- We continue to fix numerous leaks in our aging distribution system.
- We have begun a project to map our system. To date all but 11 meters have been mapped. We will complete mapping the meters, wells, pump houses, and reservoirs this month. Next steps will be to map the valves and water lines.

For those of you not aware, we lost two long time members of the Carrolls Water Association this year.

Velia Horrocks (Board Member, Treasurer, and Bookkeeper) passed away at the beginning of the year. She is greatly missed both professionally and personally. We are doing our best to fill her shoes and have appreciated your patience as we do.

Andy Juenemann (Maintenance) passed away in October. Andy will also be greatly missed professionally as well as personally. He was a kind and generous man who served our association for many years. We are doing our best to pull together and fill his shoes.

**2023 Water Rate Increase**

- We have not raised our water rates since 2019. Our current monthly service charge is \$72/month, plus a usage fee, which depends on how much water you use.
- In order to generate enough revenue to continue to operate and maintain our system so that we can provide you with safe and reliable water, **the monthly service charge will increase to \$80/month, plus the usage fee, effective March 1, 2023.**
- This increase will be used to hire a full-time maintenance employee and to begin updating out aging infrastructure.

**Excerpt from Carrolls Water Association Fee Schedule**

Effective March 1, 2023

Monthly service charge  Commodity Rate - Charged in addition to monthly service charge, for water used.		\$80 +Commodity Rate
Usage over	Is billed at	
0 cubic feet (cu ft)	\$1.75 per 100 cu ft	
300 cu ft	\$5.00 per 100 cu ft	
800 cu ft	\$10.00 per 100 cu ft	
1,000 cu ft	\$12.00 per 100 cu ft	
1,500 cu ft	\$14.00 per 100 cu ft	
2,000 cu ft	\$16.00 per 100 cu ft	
Non-use fee		\$80/ month

**WE NEED A MAINTENANCE WORKER!**

Full-time salary

Contact us for a job description or go to our website at [www.CarrollsWater.org](http://www.CarrollsWater.org)

<p><b>Board Members</b>                  Everett Timmreck, President                  Linda Swoyer, Treasurer                  Bill Moran                  Connie Stroud                  Cameron Svenson</p>	<p><b>Operator</b>                  Duane Lantau                  Pacific Water Systems                  360-262-9580</p> <p><b>Billing Questions</b>                  Kristin Young                  360-747-7869</p>
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You can also sign up for system alerts at [www.CarrollsWater.org](http://www.CarrollsWater.org)