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BOARD MEMBERS

Everett Timmreck  **Linda Swoyer**  **Bill Moran**  **Cameron Svenson**
President Treasurer Member Member

Please consider becoming a member of the Board! We would love to have you join us. Per our bylaws, the Board shall consist of no fewer than three and no more than nine voting members. We are an all-volunteer Board that meets once per month for approximately two hours.



EMPLOYEES

In addition to the Board, Carrolls Water Association (CWA) has two employees:

Kristin Young ~ *Billing Manager (part-time)*

Kristin has worked part-time for CWA for several years. Her regular duties include billing, reporting usage and consumption, payment collection, and management of our website. In addition, she is working on a long-term project that entails mapping our system. She has a full-time job outside of CWA, so please be patient when trying to reach her.

Ryan Scheurich ~ *Maintenance (full-time)*

Ryan has worked for CWA for several years as a part-time maintenance worker, but was recently hired to fill the position on a full-time basis. **Welcome, Ryan!**

VACATIONS

Both Linda and Kristin will be on vacation at the end of June. **Customers may experience the following delays:**

- **Payment Processing** of Checks or Money Orders (**Payclix payments are not affected**)
- **Customer Service** - while you will still be able to reach Linda and Kristin by phone/email, they may not be able to provide answers right away.



AIR IN PIPES


We acknowledge concerns about air bubbles and pipe-related issues raised by many callers. Our Operator, Duane Lantau, is actively addressing this known issue, which does not affect water quality or safety.

We are currently in the process of bringing a new well online. Approval documents for the source were submitted by the Engineers to the Health Department for review. Once approved, we will seek bids for necessary modifications to the existing pump house to accommodate the new well. We anticipate completing these tasks in the next few months.

Once the new well is online, we will be able to make repairs that necessitate interrupting the operation of other wells to complete. Until the new well is operational, these issues will likely continue.

Thank you for your patience during this time!

**STAY IN
TOUCH**

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