

Highlights:

- Line Flushing (Fall)
- Billing System
- Phone Notification
- Rate Study Meeting



**LINE FLUSHING**

Due to unforeseen circumstances, the line flushing scheduled for June 16th and 17th did not occur. Water levels were too low to use the water necessary to complete a line flush. We will reschedule the flush for late fall when the rain returns.



**BILLING SYSTEM UPDATE**

We appreciate your patience as we transition to our new billing system and work through a few initial adjustments.

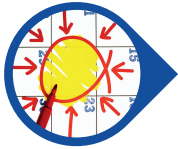
Customers enrolled in ACH withdrawals or automatic credit/debit card payments can expect their first payment to be processed on or shortly after July 25th.

To view your bills online, please register your account through our billing portal. You can find the registration link on our website at [www.CarrollsWater.org](http://www.CarrollsWater.org).



**PHONE NOTIFICATION**

As part of our new billing program, we have an automated system to notify customers of planned and emergency events. If you did not receive a phone call on June 13th notifying you of the line flush on June 16th and 17th, please contact us to update your phone number.



**RATE STUDY MEETING**

The board commissioned the RCAC to conduct a Rate Study for the Association. It will be presented at our **August 20th board meeting**. CWA customers are invited to attend. The meeting will be held at Starbucks in Kelso at 5:00pm.

**REMINDERS**

**See Something, Say Something**

If you see water in an area that it should not be and suspect a leak, please call Linda right away at 360-747-7869.

**⊘ Do Not Park on Meters ⊘**

We need 24-hour access to meters for maintenance and repairs. This is especially important the first week of the month when meters are being read. **Reference:** *Administrative and Operating Rules - Section 13(c).*

💵 Please do not put cash in the payment box at the store. 💵

BOARD MEMBERS

Cameron Svenson, *President*  
Ryan Walters, *Vice President*  
Linda Swoyer, *Treasurer*

Tyson Ruff, *Member*  
Bill Moran, *Member*  
Scott Sparman, *Member*

STAFF

Kristin Young ~ *Billing Manager (PT)*  
Ryan Scheurich ~ *Maintenance (FT)*

**STAY IN TOUCH**

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