



# Godalming & Villages Community Store

providing food and household supplies for those in need

## Delivery Policy

The Community Store is entirely volunteer led and does not own or operate transport. Deliveries are possible for those who are physically unable to visit the Store subject to the following conditions:

1. Deliveries are on a fortnightly basis only.
2. Customers must send us a list by 11am on their delivery day. (If they are unable to text or email, they can call between 10am and 11:30am).
3. Deliveries are scheduled on a day when a volunteer living close to that location is able to deliver. We will not deliver on another day if a customer forgets to contact us.
4. Customers must be home to receive deliveries.
5. Volunteers will not bring deliveries inside a property.
6. Volunteers are not permitted to give customers lifts.

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