

PS HOMEBOYS & PS HOMEBOYS WALLPAPER

WALLCOVERING TERMS OF SERVICE

Effective Date: September 12, 2026

These Wallcovering Terms of Service (“Terms”) apply to all wallcovering and wallpaper purchases made through **PS HOMEBOYS and PS HOMEBOYS WALLPAPER** (“PS HOMEBOYS,” “we,” “us,” or “our”). By placing an order, paying an invoice or deposit, or otherwise authorizing a wallcovering purchase, the customer (“Client”) acknowledges and agrees to the following Terms.

1. ORDER LEAD TIMES

Wallcovering orders generally have an estimated lead time of approximately **two (2) weeks** from the date the order is placed until the product is delivered to the PS HOMEBOYS Showroom and ready for pickup.

Lead times are estimates and may vary due to manufacturer availability, shipping carriers, backorders, customs, weather, or other circumstances outside the control of PS HOMEBOYS.

Clients should NOT schedule wallpaper installation until the complete order has been delivered, received, and confirmed ready for pickup.

PS HOMEBOYS is not responsible for installer cancellation fees, rescheduling fees, contractor delays, lost time, or other costs incurred because an installation was scheduled before the wallcovering was received and confirmed ready.

2. ALL WALLCOVERING SALES ARE FINAL

Due to the special-order nature of wallcovering products, **ALL WALLCOVERING SALES ARE FINAL.**

Once an order has been submitted, we do not accept **returns, exchanges, cancellations, or refunds**, except where required by applicable law or as specifically provided in the defective-product process described below.

Clients are responsible for confirming the manufacturer, pattern, color, quantity, dimensions, and other order details before approving their purchase.

3. PRODUCT INSPECTION & DEFECTS

Clients are responsible for inspecting wallcovering before installation. **DO NOT INSTALL WALLCOVERING THAT APPEARS DAMAGED, DEFECTIVE, INCORRECT, OR OTHERWISE UNSUITABLE.**

Any suspected manufacturing defect, damage, incorrect product, color issue, printing issue, or other product concern **must be reported to PS HOMEBOYS BEFORE INSTALLATION.**

Defects may be reported:

By Phone: 760-318-7388

By Email: info@pshomeboys.com

In Person: At the PS HOMEBOYS Showroom during regular business hours.

The affected rolls must be provided to us **uninstalled and in their original packaging**, together with any labels, lot numbers, dye-lot information, or other manufacturer identification supplied with the product.

Installation of wallcovering may affect or eliminate remedies available from the manufacturer. Clients should therefore stop and contact us immediately if a potential defect is discovered.

4. DEFECTIVE PRODUCT REMEDY

If a product is believed to be defective, the Client agrees to provide PS HOMEBOYS a reasonable opportunity to inspect the product, communicate with the manufacturer/vendor, and attempt to remedy the issue.

PS HOMEBOYS must be given the opportunity to pursue a replacement or other remedy from the manufacturer/vendor **before the Client may become eligible for a refund from PS HOMEBOYS.**

If the manufacturer/vendor confirms a defect and offers replacement material, replacement material will generally be the first remedy.

A Client may not refuse a reasonable replacement offered by the manufacturer and instead automatically demand a refund.

Nothing in these Terms is intended to waive or limit any non-waivable rights or remedies available to a consumer under applicable law.

5. WALLPAPER INSTALLATION IS A SEPARATE SERVICE

PS HOMEBOYS is primarily engaged in the **sale of wallcovering and wallpaper.** **Wallcovering installation is not included in the purchase price of wallpaper.**

Installation is a separate service and is charged separately.

For the convenience of our Clients, PS HOMEBOYS offers access to our **Master Wallpaper Installer** as an optional service. Clients are not required to use our Master Installer unless otherwise agreed in writing.

Our Master Installer currently charges clients directly at a rate of:

\$6.50 PER SQUARE FOOT

The installation charge is separate from all wallcovering purchases and is **billed directly to the Client by the Master Installer.**

Additional charges may apply for wall preparation, removal of existing wallcovering, repairs, specialty materials, unusually difficult installations, travel, or other work outside standard installation. Any such charges should be discussed directly with the installer.

6. MASTER INSTALLER SCHEDULING

If a Client elects to use our Master Installer, PS HOMEBOYS will assist with coordinating the installation.

Upon the Client's request, PS HOMEBOYS will:

- Coordinate scheduling with the Client and Master Installer;
- Provide appointment confirmations and related scheduling communications; and
- Coordinate pickup of the wallcovering by the Master Installer when appropriate.

PS HOMEBOYS provides this scheduling and coordination as a convenience to our Clients.

The Master Installer bills the Client directly for installation services. Unless otherwise expressly agreed in writing, the installer is responsible for the performance of the installation services and any installation-specific workmanship obligations.

7. MEASUREMENTS & WALLCOVERING QUANTITIES

The amount of wallcovering required for a project depends on numerous factors, including wall dimensions, ceiling heights, doors, windows, pattern repeats, pattern matching, trimming requirements, wall conditions, and installation method.

When a Client provides PS HOMEBOYS with measurements or dimensions, **the Client is responsible for ensuring those measurements are complete and accurate.**

PS HOMEBOYS may use the measurements supplied by the Client to calculate or recommend the amount of wallcovering to order. Such calculations are necessarily based upon the accuracy of the information provided to us.

PS HOMEBOYS is not responsible for insufficient or surplus of wallcovering caused by inaccurate, incomplete, or incorrect measurements supplied by the Client or another third party.

If PS HOMEBOYS or our Master Installer did not personally measure the project, the Client accepts responsibility for the measurements provided and for any shortage resulting from those measurements.

If additional wallcovering must subsequently be ordered, PS HOMEBOYS cannot guarantee that additional material will be available or that it will come from the same print run, batch, or dye lot as the original order. Differences between production runs may occur.

8. CLIENT-SUPPLIED INSTALLERS

Clients are welcome to use their own wallpaper installer.

When a Client elects to use an installer who is not our Master Installer, PS HOMEBOYS is not responsible for that installer's measurements, calculations, workmanship, scheduling, handling of the product, installation methods, damage to the wallcovering, or damage to the Client's property.

The Client and their installer are responsible for inspecting and confirming the wallcovering before installation begins.

9. INSTALLATION OF DEFECTIVE OR INCORRECT MATERIAL

If a Client or installer discovers a potential issue with the wallcovering, **INSTALLATION MUST STOP IMMEDIATELY** and PS HOMEBOYS must be contacted.

PS HOMEBOYS cannot guarantee reimbursement for installation labor, removal costs, replacement labor, wall preparation, contractor fees, or other costs associated with material that was installed after an apparent defect or discrepancy should reasonably have been discovered.

10. ACKNOWLEDGMENT

By purchasing wallcovering from PS HOMEBOYS or PS HOMEBOYS WALLPAPER, the Client acknowledges that they have read, understood, and agreed to these Wallcovering Terms of Service.

The Client specifically acknowledges and agrees that:

Wallcovering orders are final sale; estimated delivery is approximately two weeks; installation should not be scheduled until the order has arrived; suspected defects must be reported before installation; PS HOMEBOYS must be provided an opportunity to obtain a manufacturer/vendor remedy or replacement; installation is a separate service; and Client-supplied measurements remain the Client's responsibility.