



RM

DR. RONNIE MILAM

5319 OLD GARDEN ROAD | WILMINGTON, NORTH CAROLINA 28403

OBJECTIVE

I am pursuing a career to inspire the next generation of leaders through innovative teaching and mentorship while fostering critical thinking and ethical decision-making.

EDUCATION

DOCTORATE • 2024 • UNIVERSITY OF CHARLESTON

Doctorate of Executive Leadership (DEL)

MASTERS • 2026 • LOUISIANA STATE UNIVERSITY

Master of Education in Adult Education (ME)

MASTERS • 2020 • UNIVERSITY OF NORTH CAROLINA AT WILMINGTON

Master of Science in Business Analytics (MS)

MASTERS • 2013 • STRAYER UNIVERSITY

Master of Business Administration (MBA)

EXPERIENCE

INSTRUCTOR • CAPE FEAR COMMUNITY COLLEGE • 2024 - PRESENT

- Design and deliver comprehensive curriculum for courses that include: business administration, operations management, marketing, and project management.
- Develop engaging instructional materials, assessments, and learning activities aligned with program outcomes and industry standards.
- Utilize diverse pedagogical approaches including case studies, group projects, and experiential learning to enhance student engagement.
- Maintain accurate records of student attendance, performance, and progress while providing constructive feedback and mentorship.
- Foster an inclusive learning environment that promotes critical thinking, ethical reasoning, and professional development.

OPERATIONS CONSULTANT • VERIZON • 2004 - 2025

- Lead strategic process improvement initiatives using critical thinking and data-driven methodologies.
- Evaluate, implement, and measure effectiveness of organizational change projects and process enhancements.
- Develop and present action plans and results to executive leadership and cross-functional teams.
- Apply Lean Six Sigma and project management methodologies to optimize operational efficiency and quality assurance.

INSTRUCTOR • BLADEN COMMUNITY COLLEGE • 2003 - 2004

- Planned and delivered curriculum for Medical Terminology and Coding & Billing certification program.
- Created supplemental learning materials and assessments to support diverse learning styles and student success.
- Maintained comprehensive records of student attendance and performance metrics.
- Provided academic advising and career guidance to students pursuing healthcare administration careers.



EMAIL



WEBPAGE LINK



910-465-6347



LINKEDIN LINK