## **WORKFORCE WEDNESDAYS**

Bringing Workforce Information to your Inbox Since 2018!

#### September 20, 2023



September is National Workforce Development Month!! Network4Health would like to recognize all the workforce efforts happening around the state to meet the growing demands of employers by creating opportunities for granite-staters to access good jobs and pathways to family sustaining wages. Keep up the great work!

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#### HOW ON-THE-JOB TRAINING PROGRAMS COULD HELP SOLVE AMERICA'S MASSIVE LABOR SHORTAGE

<u>From:</u> "How on-the-job training programs could help solve America's massive labor shortage" By Christian Nunley for CNBC.com, 07-28-2023 <u>Click here for story.</u>

The U.S. economy still has a massive labor shortage.

The American Health Association reports 600,000 nurses plan to leave the field by 2027. Data from the National Center for Educational Statistics says the average public school has two vacant teaching positions. Even the construction industry will need another 540,000 workers on top of the normal pace of hiring to meet the demand for labor, according to the Associated Builders and Contractors.

That's where apprenticeships come in. These formal job-training programs allow potential workers to bypass traditional requirements such as college degrees and directly enter the workforce. And now, they're popping up in fields beyond the traditional construction and vocational trades.

"We do not yet have a kind of culture of apprenticeship as a way of expanding the numbers who gain real expertise in those fields," says Robert Lerman, a senior research fellow at the Urban Institute. "So setting those up is a challenge for typical employers. And that's why we've been advocating funding for training organizations or what we call apprenticeship intermediaries, to work with companies to help them get started."

Last summer the White House passed the Inflation Reduction Act, which grants funding to several industries that rely heavily on skilled labor like infrastructure, manufacturing and more. As the U.S. economy faces skill shortages in a wide range of industries, these on-the-job training programs could become essential to the new American economy.

Watch the video below to learn more about America's need for more highly skilled and trained employees and how the changing apprenticeship model could help fill that gap.

#### About Network4Health:

Network4Health is a workforce intermediary that acts as a neutral convener and funder of various workforce development programs.

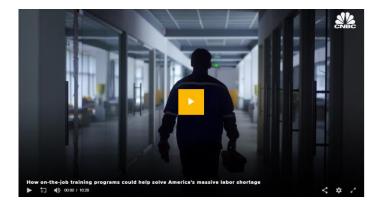
Our network consists of 40 healthcare, behavioral health, and human services employers operating in 18 cities and towns around the greater Manchester, Salem, and Derry areas.

#### Our vision is to:

- Build the pipeline of workers into roles of critical need across our region
- Increase competence and confidence of the workforce through professional development so that our partners can provide the highest quality, compassionate, and culturally competent care
- Invest in training and education opportunities to promote career advancement
- Promote retention strategies as a key part of growing the healthcare, behavioral health, and human services workforce in our region

#### Activities We Support:

- Training and professional development
- Building career pathways
- Supporting educational pathways
- Continuing work around diversity, equity, and inclusion as well as mental health awareness
- Maintaining the interconnectedness of our network



Click to watch!

EARNY APPRENTICESHIP



Apprenticeships in NH: Grow your workforce and train the next generation. If you're looking to build a team of skilled workers who meet your expectations, consider Registered Apprenticeship and pre-apprenticeship programs. These programs offer direct hands-on training from you, while technical training is provided by the Community College System of NH. Your apprentice will work closely with a mentor within your company, gaining valuable knowledge and building relationships to enhance your company's culture.

The ApprenticeshipNH team is here to help you develop a customized Registered Apprenticeship program that fits your needs. They have the expertise and financial resources to guide you through the registration process and even help with the recruitment and screening of potential apprentices. Plus, they can connect you to resources in NH that can help fund the cost of on-the-job learning and related instruction.

#### Click here for more information!

Thanks for reading! Geoff Vercauteren Director of Workforce Development Network4Health

#### SPECIAL ANNOUNCENMENT!!

Network4Health is proud to announce that <u>we have a new website</u> <u>design!</u> Please come and check us out <u>HERE!</u>!! See our history, mission, partners, links to resources, previous issues of Workforce Wednesdays and more!

#### **WORKFORCE DEVELOPMENT OPPORTUNITIES**



Finding Your Career in Healthcare – 5<sup>th</sup> edition is now available online!

The fifth edition of AHEC's popular career guide has over 90 different careers in healthcare and now includes a section on jobs in behavioral health and substance misuse. Written for career explorers from middle-school to adult, this guide give valuable information including career descriptions, salary ranges, educational programs, career paths and more!

#### CLICK HERE TO VIEW ONLINE!



CHARITABLE FOUNDATION

#### **SCHOLARSHIPS!**

Did you know that The New Hampshire Charitable Foundation is the largest provider of publicly available scholarships in New Hampshire, awarding more than \$7 million to more than 1,600 promising students each year?

## Earn & Learn for Career Advancement





Excellent career pathway through paid apprenticeship!

Looking for an exciting career in health care? Join Catholic Medical Center or The Elliot Hospital in one of these apprenticeship programs:

- Medical Assistant (MA) FULL! Next class, early 2024
- Licensed Nursing Assistant (LNA) FULL! Next class, early 2024
- Patient Service Representative (PSR) Few slots left for Elliot
- Pharmacy Technician NOW ENROLLING!
- Other careers coming soon!

#### Benefits of apprenticeship:

- <u>Paid</u> full time classroom instruction "earn and learn" model!
- On the job training with a mentor
- Academic and career support

For more information, contact Vanessa Rashid, Career Coach/Advisor vrashid@ccsnh.org; 603-206-8168

64-hour Health Care Community Interpretation Training, Online/via Zoom Dates: October 3-Dec 14, 2023 Time: 6:00 pm – 9:00 pm On Tuesdays & Thursdays For more info. email: sosorio@snhahec.org



This is a comprehensive 64-hour program that teaches interpreters to work in the community, social services, education, and healthcare, and it satisfies regional customer requirements for training interpreters providing services to state agencies and hospitals. This is a nationally known course taught in many states and is also accepted for medical certification processes for National Accreditation.

Scholarships available! Please click here for more information.





COMMUNITY COLLEGE system of New Hampshire

#### To apply at CMC CLICK HERE

To apply at Elliot: CLICK HERE

#### EXPLORE SCHOLARSHIP OPPORTUNITIES

Please see below for types of programs covered, and apply using *ScholarshipSource*, our single, online application. Students are matched automatically with all scholarship opportunities for which they qualify. Many awards are renewable for each year that a student is in school.

#### Scholarships available for:

- Certificate, license or other industry-recognized credential
- Two-year or associate degree program
- Four-year or bachelor's degree program
- Master's, Ph.D. or other advanced degree program

#### **CLICK HERE** for more info

#### FOR ADDITIONAL FINANCIAL ASSISTANCE RESOURCES:

Here are some suggestions of resources outside of the Foundation's scholarship program that you can take advantage of to help finance your post-secondary education. <u>Click Here</u>



#### Southern NH AHEC Community Health Worker Course

Registration Deadline: October 6, 2023 7 day-8 hour class ■ Virtual October 16, 23, 30, November 6, 13, 20, 27, 2023 9:00am-3:00pm

As a nation and a state, we are struggling to address the transformation of the health care system as we move to a model of team based care. One strategy that other states have used to engage communities and assist with navigating services is to promote the Community Health Worker (CHW) model. Train to become a CHW in New Hampshire and incorporate your new knowledge into team based care opportunities offered in hospitals, medical practices, community health centers and social service settings.

#### Target Audience

There are a variety of roles and numerous titles that fall under the CHW umbrella: Outreach Worker, Lay Health Advisor, Health Promoter, Patient Advocate, community health advisor, family advocate, liaison, peer counselor, patient navigator, health interpreter and public health aide. Those listed and more are welcome to attend!

**Cost:** \$1,200.00-includes curriculum and training materials. A limited number of scholarships are available. Payment is by check only. Checks can be made out and mailed to: **Southern NH AHEC**, **128 State Route 27, Raymond, NH 03077** 

#### Scholarships available! Please <u>click here</u> for more information.

### CHW ADVANCE!

Start your career pathway to becoming a Community Health Worker (CHW). Resources for Training and Support provided through a partnership of North Country Health Consortium, Southern NH AHEC and Southern Vermont AHEC.

#### Who is Eligible?

CHW ADVANCE! Is for new community health workers who are interested in receiving training and building competencies to be successful working in the community with under-resourced populations. Participants must be a US Citizen or Permanent Resident.

#### Why Should I Enroll?

Participants in CHW ADVANCE! Will receive the following benefits:

- \$1200 scholarship to attend NH or VT based CHW training that highlights CHW Core Competencies and public health concepts.
- \$2550 stipend
- 8 weeks (250-320 hours) on the job training (OJT) to build skills and gain experience.
- Mentoring Support



Want to learn more? <u>Click here</u> for more info.

#### **UPDATES FROM HEALTHFORCE NH**



HealthForce NH aims to lead a collaborative effort to create a substantial, equitable, skilled and fulfilled healthcare workforce, ultimately creating a healthier New Hampshire overall.

We are a collaborative of healthcare providers, practitioners, and educators banding together with state government and business leaders.

Our mission is to promote innovative partnerships and cross-sector collaboration to grow, retain, and sustain a robust healthcare workforce.

CLICK HERE to visit our website!

The Healthcare Sector Partnerships Initiative (SPI) Initiative Data Project illustrates the challenges facilities face to maintain staffing across key positions. Explore the barriers facilities grapple with as well as the incentives used to recruit and retain essential workers in the full report: <u>https://lnkd.in/gFChhC9P</u>

Home Care Servic	e Provid	le	r			
Offering essential healthcare see providers deliver personalized m professionals focus on promoting project reveals that vacancies inco personal care attendants and nu qualified individuals from applying	edical assistandependence eased from 2 rsing profess	and 022	e and si d impro 2 to 202 als. Wh	upport. These dedicate ving quality of life. The 23 for home health aid at barriers are prevention	d data es/	
VACANCY RATE BY JOB						
Licensed Nursing Assistant	28	3%	30%			
Licensed Practical Nurse	(	)%	100%	Phase I: Mid-2022		
Registered Nurse		)%	33%	Phase II: Early 202	3	
Home Health Aide/Personal Care	Attendant 2	3%	28%	_	"Deep commitment	
Advanced Practice Registered Nur	se N	/A	100%		mission and client: — Additional comment regard incentives to retain staff	-
					T AND RETENTION	
TOP 3 BARRIERS TO RECRUITMENT				ES USED TO RECRUIT	TOP 3 INCENTIVES USED TO	RETAIN
1. Lack of applicants			e schedu		1. Flexible scheduling	
<ol> <li>Lack of childcare</li> <li>Lack of affordable housing and lack of applicants with required skills or education. Schedule requirements and location and/or transportation</li> </ol>	-		-	han competitors ge and paid time off	<ol> <li>Competitive wages</li> <li>Performance bonus and me -based pay increases, consis assignments, and paid time</li> </ol>	stent car

#### **Giving Care: NH's Healthcare Workforce Plan**

In March 2022, the Endowment for Health *Forward Fund* released "Giving Care: A Strategic Plan to Expand and Support NH's Healthcare Workforce. Giving Care presents New Hampshire solutions to New Hampshire's current health care workforce crisis. It is a plan that offers immediate, as well as longer-term strategies to expand and support our health care (and behavioral health) workforce. These solutions incorporate learning from previous successful workforce development efforts and provide specific actionable strategies to grow and retain the workforce, to ensure we have the data we need to prioritize investments, to improve the policy and regulatory environment, and – perhaps most importantly – to lead and coordinate implementation.



This actionable plan was the work of 70+ stakeholders (advocates, educators, policy makers, regulators, labor specialists, providers, employers) participating in 4 workgroups to establish "action agendas" with goals, objectives, 107 strategies (including priorities & quick wins), timelines, and stakeholders. Whether you are an employer, a policymaker or government official, an institution of higher education or educator, or an advocate for the health care field, there is a role for you in implementing Giving Care. Have questions? Email us at info@healthforcenh.org.

#### **CLICK HERE to view the whole plan**

#### N4H DIVERSITY, EQUITY, INCLUSION, AND RACISM INITIATIVE



#### N4H's VISION FOR THIS WORK:

Network4Health's vision is to enable all residents — regardless of income, race, ethnicity, language, ability, gender, or identity — to have access to affordable, high-quality, medical and behavioral health services that promote the highest possible level of wellness, and physical and mental health. We know that to achieve that vision our partners must understand the needs of our diverse communities and have the capacity to equitably include diverse people to serve those diverse communities.

In January of 2021, Network4Health launched a new diversity, equity, and inclusion (DEI) initiative. The goals of this initiative will be to increase awareness and understanding of the factors and complexities related to DEI and to provide tangible strategies and tactics to address those factors on the individual, programmatic, organizational, and regional levels.

Through this initiative, Network4Health will support our partners to:

- Create culturally effective organizations that are staffed by informed and aware individuals who strive to create environments of respect, integrity, and caring
- Build and leverage a diverse and inclusive workforce that mirrors the communities they serve
- Promote equity and decrease disparities in access to healthcare and other social services which will result in better
- health outcomes for our region's residents
- Reduce stigma and acknowledge and honor the fundamental value and dignity of all individuals

# Network4Health is happy to be working with Dr. Kate Slater, Ph.D. again as she does a new series of **virtual** workshops entitled:

#### "But I Thought That's Just Good Work!": Creating An Anti-Racist Workplace

<u>About Kate:</u> She is an anti-racist scholar and educator based in Massachusetts. Her personal mission is to facilitate an understanding of race and racism through honest and frank conversations. As a racial justice scholar and educator, she helps white people conceptualize what sustained anti-racism can look like. She is currently the National Director of College & Career Success at BUILD.org, an entrepreneurship program for underserved high school students. Previously, she was the Assistant Dean of Student Affairs at Brandeis University and the Associate Director & Manager of Programs at the Institute for Recruitment of Teachers, a nonprofit that promotes racial equity in the American educational sector. Find out more at <u>www.kateaslater.com</u>

Workshop Descriptions:

10/18/2023	Anti-Racism versus DEI versus Allyship: What It All Means (Part 1)	Limited Seats
10:00 AM -	In session 1 of "But I Thought That's Just Good Work", participants will learn about the key	Available!
11:30 AM	facets of anti-racism. They'll learn how to apply their passion to active allyship, how to	<b>REGISTER HERE</b>
	differentiate between key terms that describe social justice in the workplace, and they'll	
	explore how their own identities intersect with doing anti-racist work.	
	<u>Co-Facilitator</u> : Angel Jones, Ph.D. is an educator, activist, and critical race scholar with 15+ years of experience in K-12 and higher education. Her research explores the impact of racism on the mental health of Black students with a focus on racial microaggressions, Racial Battle	

	Fatigue, and gendered-racism. Dr. Jones is the author of "Street Scholar" (Peter Lang), an unapologetic call to action for academics to bring research out of the ivory tower and into the community. Dr. Jones is also a public scholar who uses social media as an educational tool to increase access to academic scholarship.	
11/01/2023 10:00 AM - 11:30 AM	The Urgency of Anti-Racist Action (Part 2)In session 2, participants will apply the identity work that they've explored in Part 1 to theirwork. They'll begin to explore how an anti-racist workplace has more potential to be creative,empathetic, positive, and humanizing. Participants will also discuss how anti-racism in theworkplace is a verb, not a noun (meaning it requires constant action, as opposed to being astatic state).Co-Facilitator: Janaya Little, M.Ed. is a current doctoral candidate at the University ofPennsylvania's Graduate School of Education, researching culturally responsive pedagogyand social justice in K-12 schools. Previously, she received her Master's from VanderbiltUniversity's Peabody School of Education and conducted racial equity, diversity, and socialjustice trainings with the New York Department of Public Health. Prior to that, she was acurriculum creator and educator in New England.	Limited Seats Available! <u>REGISTER HERE</u>
11/15/2023 10:00 AM - 11:30 AM	Challenges to Equitable Workplaces (Part 3)In the final session, participants will explore how dominant cultural norms in the workplacecan create environments that are hostile and challenging towards those with marginalizedidentities. Participants will also explore how to disrupt those norms and create moreequitable, inclusive, environments to the benefit of all.Co-facilitator: Caroline J. Sumlin is a writer, speaker, and educator with a passion for helpingall people to reclaim their self-worth and their humanity. A former foster child turnedadoptee, Caroline brings awareness, healing, and liberation to the topics of toxic whitesupremacy culture, systemic injustice, mental health, faith reconstruction, and bold,purposeful living to her growing audience. Caroline is the author of "We'll All Be Free: How ACulture of White Supremacy Devalues Us And How We Can Reclaim Our True Worth" (BakerBooks).	Limited Seats Available! <u>REGISTER HERE</u>

## Network4Health presents our free Fall 2023 DEI Series with James McKim

9/21/23	<ul> <li>9 - 10:30am: DEI 102 - 3 levels of Bias, Microagressions, &amp; Belonging</li> <li>Are you aware that 100% of people are biased but most do not know it? Do you feel you can interact with diverse people without offending them? Would you recognize a microaggression when you see it? Do you understand the true impact of discrimination on your organization? Do you know for certain whether your workspace environment is welcoming to diverse people? If you answered NO to any of these questions or just want to brush up on the topics, this session is for you! Come participate in an interactive session that takes you through how do our preconceived ideas influence how we view and react to people and situations and how our biases lead to microaggressions, organizational policies, and culture that is, at best, unwelcoming and at worse, illegal.</li> <li>Learning Objectives: At the end of this session participants will be able to:</li> <li>Understand the 6 key fundamental concepts in a welcoming workspace</li> <li>Understand what preconceived notions (unconscious implicit biases) are and how they influence our behavior</li> <li>Interpret types of microaggressions and their impact to your organization</li> <li>Begin to analyze the "welcomeness" of your workplace for diverse employees and clients/customers</li> </ul>	<u>REGISTER NOW</u>

10/24/23	<ul> <li>9 – 10:30am: DEI 103 - Culture/Ethnicity, Women, Age in the Workplace</li> <li>Resmaa Menachem says that culture is the way our bodies re-enact history through the foods we eat, the stories we tell, and the images that move us. But how does that impact how we show up in the workplace? There are a record <u>5 generations</u> in the workforce. Yet our society and employers seem to value only the younger ones. Research has shown that youth focus to be short-sighted when it comes to achieving superior organizational performance. Research by McKinsey and others has shown that organizations that truly engage women at all levels outperform those organizations that do not. And despite claims to the contrary, research also shows that truly and equitably engaging women equitably is not happening in the US.</li> <li>Learning Outcomes: By the end this workshop you will be able to:</li> <li>Identify the 4 components of gender</li> <li>Recognize the challenges different genders face in the workplace</li> <li>Interact positively with people of different genders</li> <li>Identify the 5 generations in the workforce</li> <li>Recognize the values of people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages face in the workplace interact positively with people of different ages</li> </ul>	<u>REGISTER NOW</u>
11/6/23	<ul> <li>9 – 10:30am: DEI 201 - How to Have Difficult Conversations</li> <li>Someone says something to you that is disrespectful of your heritage. You witness behavior that has sexist overtones. You observe a conversation where someone demeans a person because of their racial identity. Besides your legal and organizational policy obligations, you need to have a difficult conversation with the person who caused the affront. But how do you have that conversation in a kind and effective way that has a positive outcome? Combining recent research by cognitive neuroscientists such as Dr. Lara Boyd and Dr. Michael Gazzaniga; conversation experts such as Douglas Stone and Bruce Patton; and discriminatory behavior experts such as Resmaa Menachem, and Iris Bohnet this session will use videos and activities to give you insights into when and how to have these difficult conversations as well as tips on what to do when you see a discriminatory situation occurring.</li> <li>Learning Objectives: By the end of this session you will be able to:</li> <li>Recognize when offensive situations arise</li> <li>Feel the role trauma plays in contentious situations</li> <li>Determine when to have difficult conversations</li> <li>Identify the 3 conversations in every difficult conversation leverage the steps for having a difficult conversation</li> </ul>	<u>REGISTER NOW</u>
12/5/23	<ul> <li>9 – 10:30am: DEI 202 - From De-Biasing to Allyship</li> <li>60% of women ages 18 to 29 report that they or a female family member have been sexually harassed. 51% of black Americans say they have personally experienced people using racial slurs against them. 35% of Asian Americans report personally experiencing people making insensitive or offensive comments or negative assumptions about their race or ethnicity. Why is this happening? 100% of people are biased but most do not know it? Research has shown that it is this unconscious implicit bias that causes discrimination and the "isms" that exist in society. This highly interactive workshop will help you understand how to at minimum de-bias yourself so you have better interactions creating a more welcoming environment and even better become an ally so you can spark innovation leveraging beneficial perspectives that improve organizational performance. Learning Objectives: By the end of this session you will be able to:</li> <li>Understand implicit bias</li> <li>List techniques to de-bias yourself</li> <li>Identify the different types of allyship</li> <li>Describe practical strategies for being an effective ally.</li> </ul>	<u>REGISTER NOW</u>

#### **Other Upcoming DEI Trainings:**

9/25/23	8:30am - 12:15pm: Southern NH AHEC presents: Beyond Communication Access: Equity	<b>REGISTER NOW</b>
	and the Law Conference; Location - Puritan Backroom Restaurant, 245 Hooksett Road	
	Pappas Room Manchester, NH 03104. Learning Objectives:	
	Discuss legal principles that support equity initiatives	
	• Explain the federal laws that govern language access, non-discrimination, and civil	
	rights	

	<ul> <li>Describe how equity commitments raise worker productivity, worker satisfaction, and promote overall organizational health</li> <li>List at least one local resource for implementing equity</li> <li>Develop personal strategies to advocate effectively</li> <li>Identify tips and strategies for persuading others and winning their arguments and advocacy presentation</li> </ul>	
Multiple dates	Southern NH AHEC presents: Building the Equity Toolbox – A Culturally Effective         Organizations Online Training Series:         Operationalizing Equity: The Culturally Effective Organizations Framework         Tuesday, October 17 · 1 - 2:30pm EDT; MORE INFO         Equity and Ethics in Storywork         Tuesday, November 14 · 1 - 2:30pm EST; MORE INFO         Equitable Evaluation: Seeking Answers. Building Equity         Tuesday, December 5 · 1 - 2:30pm EST; MORE INFO	Please <u>email us</u> if you are interested in attending any of these trainings or conferences and want to be reimbursed by Network4Health
12/1/23	NASW NH 2023 JEDI Conference - A one-day conference with a JEDI focus (justice, equity, diversity & inclusion); Location - Grappone Conference Center 70 Constitution Ave Concord, NH 03301; <u>A Force for Change:</u> Creating a brave space for social service providers to reflect upon our work, uplift our clients and communities, and further develop our cultural competence with humility. <u>MORE INFO</u>	<u>REGISTER NOW</u>

#### **DEI** Consulting with James McKim

James is available to assist with your agency developing not only **cultural competence**, but also **improving organizational performance.** Network4Health has retained the services of James McKim to provide DEI consulting to network members <u>AT NO COST</u>. Learn how N4H organizations have already took advantage of this and have **transformed** how they approach DEI. Interested? Email

GEOFFREY.VERCAUTEREN@CMC-NH.ORG to start the discussion.



The next meeting of the Southern NH Healthcare Workforce Collaborative will be NOVEMBER 8, 2023 from 11:00AM – 12:00PM via Zoom. New members always welcome. <u>Click here to join us!</u>

#### **PROFESSIONAL DEVELOPMENT**



**2023 NH Behavioral Health Summit, December 4th & 5th** DoubleTree by Hilton Manchester Downtown; 700 Elm Street Manchester, NH

#### SAVE THE DATE! ALL REGION HEALTHCARE SECTOR **PARTNERSHIPS INITIATIVE** MEETING

10/11/23 from 11am – 12pm via Zoom. Agenda and list of speakers coming soon



Fall Conference 2023 New Horizons in Rural Health Equity Killington Grand Resort Hotel Killington, VT NOV 8 - 9 2023 **CLICK HERE FOR MORE INFO** 

Network4Health will be reimbursing for a limited number of seats for this year's event. Please CLICK HERE to claim a slot. Make sure to read N4H's reimbursement policy carefully.

https://www.eventbrite.com/e/2023-nh-behavioral-health-summit-tickets-719195692677



#### **Credentialing Support Partnership**

NHADACA is excited to announce the launch of the Credentialing Support Partnership (CSP). The CSP partners with various NH substance use treatment programs, and other organizations that are providing substance use and co-occurring disorders treatment services, in order to provide support and ease burdens of the onsite clinical supervisor to advance licensure of clinicians.

This program aims to expand behavioral health workforce capacity and access to evidenced-based treatment from licensed providers. Additionally, this program is a resource for answering questions related to all New Hampshire substance use credentials. The CSP is designed to support LADC and MLADC licensure candidates by providing the necessary supervision and other supports (skill building, mentoring, coaching, etc.) to participants as you work towards successful completion and obtain licensure.

Some of the benefits of working with the Credentialing Support Partnership include:

- 2 hours of virtual supervision, including both individual and group formats
- Access to trainings through the NH Training Institute on Addictive Disorders
- Direct guidance and support with the application process for the LADC or MLADC
- Support with IC&RC exam preparation
- Scholarship opportunities for additional trainings and workshops
- Education specific to maintaining your license once you complete the initial process

#### **Click Here for more information!**

PRIMARY CARE Network4Health has engaged PCDC for the past DEVELOPMENT two years to deliver high quality, relevant CORPORATION trainings. These trainings are now accessible online! Click the links to watch each training and

get access to the slide decks:

Training Name:	To Access Video:	To Access Slides:
Introduction to Care Management	<u>Click Here</u>	<u>Click Here</u>
Best Practices in Health Education	<u>Click Here</u>	<u>Click Here</u>
Screening for Social Needs	<u>Click Here</u>	<u>Click Here</u>

Comprehensive Risk Assessments	<u>Click Here</u>	<u>Click Here</u>
Culturally Responsive Care	<u>Click Here</u>	<u>Click Here</u>
Living with and Healing from COVID: Organizational Wellness & Self-Care Within a Trauma-Informed Care Lens	<u>Click Here</u>	<u>Click Here</u>
Culturally Responsive Care for Special Populations: LGBTQ+ & Older Adults	<u>Click Here</u>	<u>Click Here</u>
Culturally Responsive Care for Recent Immigrants to the U.S.	<u>Click Here</u>	<u>Click Here</u>

Look out for new PCDC trainings coming this fall!

#### **BEHAVIORAL HEALTH EDUCATION SCHOLARSHIPS**

### Important announcement regarding the Network4Health Behavioral Health Education Scholarships:

In order to preserve our operations until December 31, 2024, the decision has been made to end our scholarship programs at UNH Durham, UNH Manchester and UNH College of Professional Studies (formerly Granite State College) effective 12/31/23. Manchester Community College's scholarship has been endowed for at least 8 more years, so it won't be effected by this change.

Since 2018, Network4Health has supported scholarships to promote behavioral health and human services related degree programs at these colleges, and although it is difficult to end it, we should celebrate how tremendously successful it has been with over **\$645,000 being distributed across 427 awards** (an average of \$1500 per award). We've seen 40 graduates complete and move into roles across the region and state. Please look out for final numbers from this effort to be available at the end of this year. If you have any questions, please email <u>n4h.workforcedevelopment@cmc-nh.org</u>.

All Network4Health scholarships are for up to \$5000 (part-time students are pro-rated at \$2500)

To qualify: New or existing students enrolled FT or PT in any of these programs either on-line or in-person. Students need to live or work in one of the 18 towns served by Network4Health (see list <u>here</u>), and complete an application. See individual schools for further application requirements.

TO APPLY: Contact the financial aid office or dean's office at the school for more information.

University of New Hampshire	Eligible Degree and Certificate Programs: Graduate Certificates: • Adolescent Development
College of Health and Human Services	<ul> <li>Child Welfare</li> <li>Intellectual and Developmental Disabilities</li> </ul>
For more info on programs, <u>CLICK HERE</u>	<ul> <li>Psychiatric Mental Health (NP)</li> <li>Substance Use Disorders</li> </ul>
<u>Scholarship Info:</u> Interested students can <u>visit this site</u> for more information:	Master Level Programs:

	<ul> <li>Social Work (Advanced Standing) M.S.W.</li> <li>Social Work M.S.W.</li> <li>Social Work and Juris Doctor Dual Degree M.S.W./J.D.</li> <li>Social Work and Kinesiology Dual Degree M.S./M.S.W. – (Adventure Therapy)</li> <li>Social Work-Occupational Therapy students enrolled in the Primary Care HRSA Project</li> <li>Human Development and Family Studies: Marriage and Family Therapy M.S.</li> <li>Therapeutic Recreation M.S.</li> <li>Undergraduate (provided remaining funds available):</li> <li>Social Work</li> <li>Therapeutic Recreation</li> </ul>
<b>University of</b> <b>New Hampshire</b> at Manchester For more info on programs, <u>CLICK HERE</u>	<ul> <li>The Network4Health Behavioral Health scholarship program aims to increase participation and matriculation in behavioral health-oriented degree programs at UNH Manchester with the goal of increasing the workforce in behavioral health jobs and increase awareness of careers in human services and behavioral health fields.</li> <li>Eligible Degree Programs: Students enrolled in <u>UNH Manchester's psychology and neuropsychology programs</u> during summer 2022, fall 2022 and spring 2023 who also live or work in one of the 18 N4H cities/towns.</li> <li><u>Scholarship Info:</u> Interested students can visit <u>this site</u> for more information:</li> </ul>
<b>University of</b> <b>New Hampshire</b> College of Professional Studies (Formally Granite State College) For more info on programs, <u>CLICK HERE</u>	<ul> <li><u>Eligible Degree Programs:</u></li> <li>Master of Science in Human Services Administration</li> <li>Bachelor of Science in Human Services</li> <li>Bachelor of Science in Psychology</li> <li>Bachelor of Science in Applied Studies – Human Services and Early Childhood Development</li> <li>Associate of Science in Behavioral Sciences</li> </ul>
MANCHESTER COMMUNITY COLLEGE	Eligible Degree and Certificate Programs:         • Associate's Degree in Behavioral Science         • Associate's Degree in Human Services         • Direct Support Services Certificate         • Substance Misuse Prevention Certificate         • Recovery Support Worker Certificate         • Mental Health Support Certificate

If you've been waiting for a sign to return to school – this is it! Now is the time to complete your degree. **Scholarships renewed for 2023\***.

\*based on available funding

**FREE AND SPONSORED TRAININGS\*** 

### 

\*<u>IMPORTANT:</u> What you need to know about sponsored trainings through Network4Health

✓ There is a TWO STEP PROCESS for indicating to N4H you want to attend a training we are willing to reimburse for:

- STEP 1 Filling out the Eventbrite form from N4H (see "Click to Learn More and Sign up for a Seat" below)
- STEP 2 Registering with the event itself

- ✓ Remember Generally <u>you need to pay for a training up front</u>, then seek reimbursement from your employer, and then have your employer seek reimbursement from N4H. Please read details on our Eventbrite page for more information.
- ✓ N4H usually does not buy seats ahead of time, therefore your seat is not guaranteed unless you reserve it yourself
- ✓ These sponsored trainings are <u>only</u> for employees of Network4Health partners in our region

Have a training or a conference you would like to attend personally or want to send staff to? Please email us the information and we will consider sponsoring seats at the event.

#### TRAINING COST REMINDER:

Trainings costing \$300.00 and below will continue to be reimbursed at 100% Trainings costing <u>\$301.00 and above</u> will now be <u>reimbursed at 50%</u>

Please make note of these changes. Should you have any questions or concerns please contact us at: Geoff Vercauteren, Director of Workforce Development: <u>Geoffrey.Vercauteren@cmc-nh.org</u> General workforce development inquiries: <u>N4H.WorkforceDevelopment@CMC-NH.org</u>

	NHADACA ~ NHTIAD		
9/22/23	8:30 AM - 4:00 PM: The 12 Core Functions of a Substance Use Counselor;	CEU's	Click to Learn More
	Location: 130 Pembroke Road, Suite 150, Concord	Available!	& Sign Up for a Seat
9/25/23	8:30 AM - 3:00 PM: But It's Different: Understanding Child and Adolescent	CEU's	Click to Learn More
	Grief; Location: 130 Pembroke Road, Suite 150, Concord, NH	Available!	& Sign Up for a Seat
9/27/23	8:30 AM - 4:00 PM: A Trauma Responsive Approach with Those Engaged in	CEU's	Click to Learn More
	Drug Court; Location - 130 Pembroke Road, Suite 150, Concord, NH	Available!	& Sign Up for a Seat
9/28/23	9:00 AM - 3:00 PM: NHADACA Annual Meeting & Presentation: So You Think	CEU's	Click to Learn More
	You're Trauma-Informed? Maybe; Location - Chase House at Mill Falls, 300	Available!	& Sign Up for a Seat
	Daniel Webster Highway, Meredith, NH		
10/3/23	9:00 AM - 12:15 PM: Using the Skills System for Emotional Regulation in	CEU's	Click to Learn More
	Substance Use Recovery; Location - Remote via Zoom	Available!	& Sign Up for a Seat
10/4/23	1:00 PM - 3:15 PM: Gender Responsive/Specific Care and Psychological /	CEU's	Click to Learn More
	Substance Use Disorders and Treatment; 130 Pembroke Road, Suite 150,	Available!	& Sign Up for a Seat
	Concord, NH		
10/10/23	8:30 AM - 4:00 PM: CRSWs Supervising CRSWs; Location: 130 Pembroke Road,	CEU's	Click to Learn More
	Suite 150, Concord, NH	Available!	& Sign Up for a Seat
10/11/23	8:30 AM - 4:00 PM: HIV Update for Substance Use Professionals; Location:	CEU's	Click to Learn More
	Remote via Zoom	Available!	& Sign Up for a Seat
10/13/23	8:30 AM - 4:00 PM: Assessment Literacy and Treatment Planning in Evaluating	CEU's	Click to Learn More
	Suicide Risk; Location: 130 Pembroke Road, Suite 150, Concord, NH	Available!	& Sign Up for a Seat
10/13/23	8:30 AM - 4:00 PM: Neurobiology of Addiction; Location: Remote via Zoom	CEU's	Click to Learn More
		Available!	& Sign Up for a Seat
10/17/23	8:30 AM - 4:00 PM: Effective Group Treatment: Leveraging CBT and MI in	CEU's	Click to Learn More
	Telehealth Groups; Location: 130 Pembroke Road, Suite 150, Concord, NH	Available!	& Sign Up for a Seat
10/19/23	8:30 AM - 4:00 PM: Psybersick: Internet Pathology and Social Media Addiction;	CEU's	Click to Learn More
	Location: 130 Pembroke Road, Suite 150, Concord, NH	Available!	& Sign Up for a Seat
10/20/23	8:30 AM - 4:00 PM: New Substances of Abuse; Location: 130 Pembroke Road,	CEU's	Click to Learn More
	Suite 150, Concord, NH	Available!	& Sign Up for a Seat
10/23-	8:30 AM 4:30 PM: SPF: Application for Prevention Success Training (formerly	CEU's	Click to Learn More
10/26/23	titled SAPST); 4 sessions: 10/23, 24, 25, 26/2023; Location: 130 Pembroke	Available!	& Sign Up for a Seat
	Road, Suite 150, Concord, NH		
10/26/23	8:30 AM - 4:00 PM: Initial Training on Addiction and Recovery; Location	CEU's	Click to Learn More
	NH Audubon, 84 Silk Farm Road, Concord, NH	Available!	& Sign Up for a Seat
10/27/23	8:30 AM - 11:45 AM: Families & Addiction; Location: NH Audubon, 84 Silk Farm	CEU's	Click to Learn More
	Road, Concord, NH	Available!	& Sign Up for a Seat

11/17/23	9:00 AM - 12:15 PM: Beyond Counting Sheep: An Introduction to Insomnia	CEU's	Click to Learn More
	Treatment for Individuals Recovering from Substance Use Disorders; Location:	Available!	& Sign Up for a Seat
	130 Pembroke Road, Suite 150, Concord, NH		
1/16/24	8:30 AM - 3:00 PM: Grief After Death by Overdose and Suicide: Working with	CEU's	Click to Learn More
	Survivors; Location: Remote via Zoom	Available!	& Sign Up for a Seat
	PESI Workshops		
	<u>A Note About PESI Trainings:</u>	<b>X</b> 11 1	
	offering many different trainings online via webinar (find them here: PESI.com		-
	In fact, too many to list here. For the time being, we will advertise trainings of a p PESI training you are interested in, please email us at N4H.workforcedevelopment		
funding slot			
junung sier			
Here are	Emotionally Focused Individual Therapy (EFIT) for Attachment Trauma:	Fransforming	Go to:
just a few	Psychological Wounds for Adult Clients Traumatized as Children	0	PESI
coming in	Motivational Interviewing: Evidence-Based Interventions to Improve Client	Engagement	To find more!
Sept:	and Accelerate Behavioral Change		i o inici nore:
	2-Day Trauma Treatment Certification Training: Safe and Stable Trauma Pr	ocessing and	
	Resolution with CPT, PE, EMDR and IFS		
	• Emotional and Disordered Eating: Trauma-Informed Clinical Tools to Heal	Your Clients'	
	Relationship with Food and Body		
	<ul> <li>DBT for Neurodivergent Clients: Adapted Techniques to Improve Emotional Re Interpersonal Skills in Clients with ADHD, ASD, and more!</li> </ul>	egulation and	
Multiple	Internal Family Systems Therapy: Step-by-Step Procedures for Healing Traum	atic Wounds	REGISTER NOW
dates;	and Alleviating Anxiety, Depression, Trauma, Addiction and More:		REGISTER NOW
open until	After decades of clinical innovation and recent scientific research, the empirically vali	dated Internal	
12/31/23	Family Systems (IFS) model has been shown to be effective at improving clients' general for		
	well-being. This effective model provides clinicians with procedures for helping clients challenging mental health profiles to heal the wounded, burdened, and traumatized		
	systems. The IFS model provides a compassionate, respectful, non-pathologizing		
	understanding the organization and functioning of the human psyche.		
10/30/23	9am – 5pm: PESI: Mastering Differential Diagnosis w/DSM-5-TR: A Sym	nptom-Based	REGISTER NOW
	Approach		
Open until 11/4/23	Self-study: PESI: Food and Mood: A Guide to The Role of Nutrition in Mental He	ealth	REGISTER NOW
	naining a Conference Conte Conserved by N		
	rainings & Conferences – Seats Sponsored by Ne	etwork4	Health
			1
9/21 &	The 28th Annual Conference New Hampshire Association for Infant Mental Hea		REGISTER NOW
9/22/23	(NHAIMH): First Relationships - Fostering Emotional Resilience From the Start -	University of	
0/22/22	New Hampshire, Durham, NH, Holloway Commons 8:30 – 5pm: Understanding the Gut Brain: Stress, Appetite, Digestion, and Moc	d. The Event	
9/22/23	Center at the Courtyard By Marriott; Nashua, New Hampshire	a; me Event	REGISTER NOW
9/22/23	NEW HAMPSHIRE 8:00am – 3:00pm: NH Center for Nonprofits presents: No	onprofit	REGISTER NOW
5,22,25	Leadership Summit: Grappone Conference Center, 70 Co	-	<u>REGISTER NOW</u>
	Avenue, Concord, NH. "Focus on the Future – Sparking Ir		
	and Leading Change." The Summit brings together 250+ nonprofit board and staf		
	along with corporate and philanthropic partners to explore trends and issues imp		
	sector. Keynote: Thinking like a Futurist to Anticipate Change and Lead Innovation		
9/25/23	8:00 am - 4:15 pm: Topics in Psychiatry: Presented by Dartmouth Health De	-	REGISTER NOW
	<b>Psychiatry's Nurse Practitioners;</b> Conference: Auditoria E and F, Dartmouth Hitch	cock Medical	
	Center, Lebanon, NH (cost associated)		

10/16/22	-	
10/16/23	8:00am – 4:00pm: NHFPI's 2023 Budget and Policy Conference: Tackling Workforce Challenges and Strengthening Economic Security; Grappone	REGISTER NOW
	Conference Center, Concord	
	Join us for NHFPI's 8th Annual Budget and Policy Conference, where we will bring	
	stakeholders together and feature leading policy experts from various areas to	
	CONFERENCE address cross-cutting issues and elevate impactful policy solutions. We will examine	
	workforce challenges in our state and highlight key ways we can address these	
	challenges and strengthen the economic security of all Granite Staters.	
11/8 & 11/9/23	9-4:30pm: PSI: Perinatal Mood Disorders: Components of Care; live online	REGISTER NOW
10/4 -	9:15 - 11:15am: Mindful Leadership Series via Zoom: Dates: October 4, 11, 18, 25, November	<b>REGISTER NOW</b>
-	1, 2023; Faculty: Lisa Stockwell, MEd;	
	Mindful leadership is crucial to navigate these complex and chaotic times. Becoming a mindful leader	
	requires developing self-awareness and cultivating self-regulation skills, understanding others'	
	perspectives, communicating effectively, and inspiring others. The Mindful Leadership series consists of	
	5 modules that involve practice activities, homework, and feedback. Attending all 5 modules is required.	
	After this session, participants will be able to: Discuss how stress impacts decisions and communication	
	skills; Identify methods that reduce stress and increase focus; Review communication styles and active	
	listening; Explain the 4 cycles in Appreciative Inquiry; Identify the strengths of the organization and its	
	staff; Define Motivational Interviewing (MI) and the important foundational concepts around behavior	
	change; Review the core skills used in MI and practice using them; Describe how to give and receive	
	negative and positive feedback; Identify realistic goals and next steps. <u>LEARN MORE</u> .	
	8:30am – 4:30pm: Northeast Integrative Medicine Conference - Southern New Hampshire	
	University Hospitality Center- Salons A/B; 2500 North River Road; Hooksett, New Hampshire.	
	The 2023 Northeast Integrative Medicine Conference brings together nurses, physicians, researchers, experts and authors for an exciting day of exploration into leading-edge integrative health topics. COST:	
	\$225 - \$275 per person, including meals. Discover Modern Research; Engage with Medical Experts;	
	Describe strategies for including mindfulness in integrative practice; Discuss strategies for reducing	
	compassion fatigue and burnout; Apply self-awareness and self-regulation to manage the influence of	
	personal biases and values in working with diverse people and belief systems. LEARN MORE	
	Implementation Science Team Training - Fall 2023 - ONLINE ONLY	
-	October 19, 2023   8:30 - 11:30am; November 2, 2023   8:30 - 11:30am;	
	November 16, 2023   8:30 - 11:30am; November 30, 2023   8:30 - 11:30am;	
	December 14, 2023   8:30 - 11:30am	
	If It's Worth Doing, It's Worth Doing Well! A five-session online training that will give teams the tools	
	they need to apply a systematic approach to launching a new (or examining an existing) project or	
	practice. For meaningful, lasting change to happen, certain structures and systems need to be in place	Please email us
	from the outset and supported over time. Failed change efforts can be costly, not to mention	
	demotivating for staff. Understanding the key elements of implementation science and how to activate	if you are
	proven implementation strategies helps teams to protect the time, money, and energy they invest in	interested in
	their work. This training will give teams the tools they need to apply a systematic approach to	attending any of
<b>├</b> ─── <del>↓</del>	launching a new (or examining an existing) project or practice. MORE INFO	these trainings
	Workforce Resilience:	
1 1	social current	or conferences
	New Webinar Series: Building a Resilient Workforce	and want to be
	Activating the Power of the Social Sactor	-
	Social Current is dedicated to the growth and overall success of the social sector, and as workforce	and want to be
	Social Current is dedicated to the growth and overall success of the social sector, and as workforce challenges continue to hinder human service organizations, we remain committed to offering solutions	and want to be reimbursed by
	Social Current is dedicated to the growth and overall success of the social sector, and as workforce challenges continue to hinder human service organizations, we remain committed to offering solutions that will support staff and build resilience. In our upcoming learning series experts will delve into core	and want to be reimbursed by
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Open until 12/31/23 Open	Self-paced: <b>MUSC: Trauma-Focused Cognitive-Behavioral Therapy (TF-CBT):</b> This is a self-paced, online training course for mental health professionals learning Trauma-Focused Cognitive-Behavioral Therapy (TF-CBT). It was developed in close collaboration with the TF-CBT developers and incorporates all the most recent developments in the model. The course is comprised of 11 learning modules that cover the foundations of TF-CBT and each of the treatment components. Each module has a concise explanation of the treatment component, video demonstrations of treatment procedures and techniques, and clinical materials and resources. Please see the Continuing Education statement for additional details, but completion of the full course may count for 11 contact hours of continuing education for certain professionals depending on location and professional affiliation. Self – paced: <b>Mindful in Healthcare - The Wellbeing &amp; Performance Course for Healthcare</b>	REGISTER NOW
until 12/31/23	<b>Professionals</b> Through 7 comprehensive modules you will optimize your well-being and supercharge your concentration whilst increasing your productivity and performance. The course is packed with tools to help you manage symptoms of stress and optimize your mental health. Your patients will benefit too from improved patient communication through active listening and empathy; enhanced clinical decision-making by improving your focus and attention; and increased job satisfaction by finding meaning and purpose in your work. You'll also come away equipped with strategies to improve team dynamics and relationships. This self-paced, evidenced-based course created for clinicians by clinicians is packed with videos, guided meditations, reflective exercises, downloadable infographic handouts and experiences from the 'humans of healthcare', to help you to thrive in clinical practice.	
	New Hampshire Psychological Association	
10/13/23	8:30 AM - 4:30 PM: Exposure and Response Prevention for OCD: Theory and Practice; Location - Rivier University (Nashua, NH) - Dion 2nd Floor Reception Room	REGISTER NOW
	William James College Professional Developm Click here to view more courses	ent
10/6 – 11/3/23 10/7 – 12/15/23	<ul> <li>Self-Study: Understanding Life Backward but Living It Forward: Analyzing to Understand but Envisioning Possibilities to Incentivize Action - CE Credits: 18</li> <li>Learning Objectives: Explain why Model 5 is a constructivist model of the mind; Elaborate upon the role played by violations of expectation in the updating of old narratives; Clarify the importance of envisioning possibilities and taking ownership of the need therefore to change.</li> <li><u>Course Schedule:</u> This course is a self-study with an estimated five hours of work each week. The suggested schedule is as follows:</li> <li>Week 1 Module: Friday, October 6 - Thursday, October 12, 2023</li> <li>Week 2 Module: Friday, October 13 - Thursday, October 19, 2023</li> <li>Week 3 Module: Friday, October 20 - Thursday, October 26, 2023</li> <li>Week 4 Module: Friday, October 27 - Friday, November 3, 2023</li> <li>October 7, 2022 - December 15, 2023: Overcoming Parent-Child Contact Problems: Family Interventions 2023 - online: Mental health professionals face significant challenges trying to</li> </ul>	<b>CEU's Available!</b> Please <u>email us</u> if you are interested in receiving reimbursement for the cost of any of these trainings.
	assist families when a child is resisting contact with a parent after separation/divorce. This 30- hour multi-module training provides an exciting opportunity for those working in the field and encountering these complex situations. <u>MORE INFO</u>	
	NASW New Hampshire Continuing Education CLICK HERE to go to NASW NH's website	
9/28/23	12:00 – 1:00PM: Moving from Power and Control to Collaboration and Problem Solving – VIEW HERE	Please <u>email us</u> if you are interested
9/11/23	8:00 – 4:30pm: Quality Leadership – Live online!	in attending these trainings and want to be reimbursed by Network4Health
9/27 & 10/4/23	8:45 am - 4:00 pm: NASW VT: Engaging & Working with the Hard to Reach Client	REGISTER NOW
10/16 & 10/23/23	8:00 am - 4:15 pm: NASW NH: Motivational Interviewing Foundations Training	REGISTER NOW

10/11/23	8:30 – 12:00pm: NASW VT presents: Moving Beyond Self Care: Addressing Trauma at the Organizational Level - Live Webinar	REGISTER NOW
11/13/23	8:45am - 4pm: Ethical Challenges in the Digital Age—Protecting Clients (and Ourselves) by	<b>REGISTER NOW</b>
	NASW VT - live webinar	

#### UNH Professional Development and Training Sponsored by Network4Health

UNH Professional Development offers a wide variety of courses both in person and online that are geared towards developing clinical, communication, supervisory, and leadership skills. Here are some great topics that are coming up both live and online:

- Engaging Body & Voice for Professional Presence | September 25 & 27 | Online
- Balancing Courage and Consideration in Your Communications | September 28 | Manchester
- Stepping Up to Supervisor | September 28 | Manchester
- Critical Thinking: Sharpen your Problem Solving and Decision Making | October 3| Online
- How to Create an Anti-Fragile, High Performing Team Culture | October 4 | Live online
- 7 Habits of Highly Effective People | October 5 & 6 | Manchester
- How to Manage without Micromanaging | October 11 | Manchester
- Analyzing Workstyles: Using MBTI to improve work performance | October 12 | Manchester
- Project Management for Non-Project Managers | October 13 | Live Online
- New Hire Orientation and Onboarding Excellence | October 20 | Online
- Constructive Conversations: How to Foster Candid Discussions That Get Results | October 24 | Manchester
- Implicit Bias: awareness and response to mitigate impact | October 24 | Online
- Nonprofit Planning and Evaluation | November 1 & 2 | Live Online
- Inspiring and Influential U: Communication Skills for Leaders and Aspiring Leaders | November 2 | Online
- Bringing Value in a Hybrid/Remote Workplace to Thrive at Work | November 2 & 3 | Online
- How to Make Your Feedback Conversations Get Results and Grow Your Relationships | November 7| Manchester
- Enhancing Performance and Accountability | November 8 | Manchester
- Using SOAR, an Appreciative Inquiry approach to strategic assessment | November 7| Manchester
- Project Management for HR Professionals | November 8 | Manchester
- Developing a Culture for Success | November 14 | Manchester
- Nonprofit Board Development & Governance | November 14 | Live Online
- Creating a Values Based and Purpose Driven Culture | November 14 | Online
- Stress Management: Handling Interruptions and Unexpected Expectations | November 15 | Manchester
- Applying Positive Psychology to Build a High Performing Workplace | November 15 | Manchester
- New Title! Let's Talk for a Change | November 16 | Online

#### Counseling & Social Work Courses:

- Model for Treating Anxiety, Depression, and Low Self-Esteem | September 22 | Manchester
- Anxiety and Depression in Adolescent Girls | October 16 | Manchester
- Motivation, ADHD, and Learning | November 17 | Live Online
- ADHD: Neuroscience and Psychopharmacology | December 8 | Live Online

#### Interested? Follow This Process to Sign Up:

Step 1: Please review course details here:

Step 2: If you are interested in attending a course, please email us at <u>n4h.workforcedevelopment@cmc-nh.org</u> and indicate:

- THE COURSE NAME
- COURSE DATE
- YOUR CONTACT INFORMATION
- >> A LINK TO THE COURSE <<

<u>Step 3:</u> We will send you a Network4Health Eventbrite for the course and you can follow instructions for signing up from there!

9/22/23	09:00am - 03:30pm: UNH: Dispelling Common Leadership Myths: The "DUH" Approach;	<b>REGISTER NOW</b>
	Brady Sullivan Tower - 1750 Elm Street, Manchester	

9/26/23	09:00am - 03:30pm: Change Management Toolkit; Location(s): Brady Sullivan Tower - 1750 Elm Street, Manchester	REGISTER NOW	
10/5/22	09:00am - 03:30pm: The Importance of Assessing Training Needs; Location(s):Portsmouth -		
10/5/23	230 Commerce Way	REGISTER NOW	
10/12/23	09:00am - 03:30pm: Set your Mind to Success; Location(s):Portsmouth - 230 Commerce Way	<b>REGISTER NOW</b>	
10/16/23	09:00am - 03:30pm: Anxiety and Depression in Adolescent Girls; Location(s):Live online	<b>REGISTER NOW</b>	
10/19/23	09:00am - 03:30pm: Facilitation Skills; Location(s):Portsmouth - 230 Commerce Way	<b>REGISTER NOW</b>	
10/19/23	09:00am - 03:30pm: Building a Resilience Toolkit for Therapists, Counselors, Coaches, and	<b>REGISTER NOW</b>	
	Educators - Live Online		
10/25/23	09:00am - 03:30pm: Strategic Planning; Location(s):Portsmouth - 230 Commerce Way	REGISTER NOW	
10/31/23	09:00am - 03:30pm: Leadership Skills for Supervisors: From Boss to Role Model, Coach, and	REGISTER NOW	
	Mentor; Brady Sullivan Tower - 1750 Elm Street, Manchester		
11/14/23	09:00am - 03:30pm: How to Evaluate Training Effectiveness; Location(s):Portsmouth - 230 Commerce Way	REGISTER NOW	
12/4/23	09:00am - 03:30pm: Transcending Differences: Whether Generational, Personality Style,	<b>REGISTER NOW</b>	
, .,	<b>Cultural or Otherwise;</b> Location(s):Live Online (USA Eastern Time)		
12/12/23	09:00am - 03:30pm: Training Design & Delivery: Assessment through Evaluation;	<b>REGISTER NOW</b>	
,,	Location(s):GSC Manchester		
1/8/24	09:00am - 04:00pm: Winter 2024 Leadership & Management Conference: Cultivating an	REGISTER NOW	
/ - /	Engaged Workplace; Wentworth-by-the-Sea, Portsmouth		
	*Free* Trainings – No cost to participate!		
10/3/23	8:00am – 12:00pm: Global Summit 2023: Embracing Systems-Based Thinking to Improve	REGISTER NOW	
	Global Health; virtual event		
10/12/23	Employing U.S. Vets Conference   Virtual Event; Hosted by VETS Indexes, this conference is	REGISTER NOW	
	designed to offer attendees actionable tools and information to establish and build upon		
	veteran initiatives. It also provides a great opportunity to network with peers from leading		
	companies, non-profits, government agencies, and others seeking to employ veterans.		
Recorded	HHRC Presents: Serious Mental Illness and Homelessness	VIEW NOW	
Webinar	Course Learning Objectives: Define signs and symptoms of major mental illnesses among people		
	experiencing homelessness; Describe common co-occurring mental and physical illnesses and treatment		
	considerations for people experiencing homelessness; Identify best practices for increasing medication		
Webinar	and treatment adherence for people experiencing homelessness.		
	Part 1 Civil Rights Protections for Individuals with a Disability: The Basics	REGISTER NOW	
Webinar	Part 2 Civil Rights Protections for Individuals with an Opioid Use Disorder	REGISTER NOW	
	NH Disability & Health Program Responsive Practice Training 1 credit Continuing education opportunity developed by the NH Disability and Health Program at the UNH Institute on Disability. Responsive Practice enhances		
	available online & on-demand		
to Individuals w	ith Disabilities		
ResponsivePra	accessible to people with disabilities. Through this free tr		
	will learn strategies and approaches to identify, address		
	barriers to care. Free CE credits for nurses, physicians, an	id pharmacists.	
University of	of New Hampshire		
Institute on Di NH Disability &	of New Hampshire Jubility Health Program		
- احدادا المرا	Training 1: Responsive Practice: Providing Health Car	re & screenings to	
	with Disabilities: <u>CLICK HERE</u> to view.		
<u>iraining 2:</u>	Responsive Practice: Accessible & Adaptive Communication: <u>CLICK HERE</u> to view.		
	Southern Continuing Education SNHU Continuing Ed for Healthcare P	rofessionals –	
	New Hampshire		
	V         Note Hampshile         for Health Professions         FREE CEUS!           University         for Health Professions         Click here to see all courses		
On	21 <sup>st</sup> Century Soft Skills for Healthcare Professionals – recorded courses; earn a digital badge!	REGISTER NOW	
Demand	Class 1: Collaboration;	<u>ALGISTER NOW</u>	
until	Class 2: Critical Thinking		
12/31/23	Class 3: Communication		
12/31/23			

Class 4: Creativity

On demand	Care for Yourself so You can Care for Others – Recorded; Target Audience – Nurses	FREE CEU's! <u>VISIT HERE</u>
On demand	Generational Diversity: Using this Diversity to your Team's Advantage – Recorded; Learnin Objectives: Distinguish the five generations currently working in healthcare and the benefit of each; Develop strategies to manage the gaps between generations; Acquire methods t bridge the gap between generations	s <u>VISIT HERE</u> o
Online Learning	<ul> <li>Other courses include:</li> <li>Food Insecurity</li> <li>Addiction 101: Signs of Substance Use and Mental Health Crisis at Work - Recorded</li> <li>Trauma Informed Care Suicide Intent Assessment - Recorded</li> <li>The Lived Experience of the Veteran and Military Affiliated Student – Enduring</li> </ul>	FREE CEU's! <u>VISIT HERE</u>
Multiple Sessions Available	<ul> <li>Project ECHO Communities: Tale advantage of ECHOs on a number of different topics:</li> <li>The Project ECHO® model is an evidence-based method connecting interdisciplinary specialists with community-based practitioners using web conferencing technology. During teleECHO™ sessions, experimentor and share their expertise across a virtual network through case-based learning, enabling practic teams to manage complex conditions in their own communities.</li> <li>NEW!!! Substance Use Disorder (SUD) ECHO: Core and Emerging Topics for Ambulator Care. The program will occur on the first Wednesday of each month October 202 through May 2024. Visit HERE to learn more!</li> </ul>	h h s e y
	Dartmouth Health       ECHOs – Expanding Health Knowledge – via Zoom         Click here to learn more         Pediatric Integrative Medicine ECHO: Changing Health Care for Children: 6/6/2023         4/18/2024	-
	Free Trainings from the National Council for Mental Wellbeing:	
	Peer Support Specialist Skill Development Series The series will delve into hot topics in the field of peer recovery support services including crisis response cultural competency, harm reduction and multiple other person-centered approaches to mental healt and substance use recovery. Participants will walk away with enhanced skills in peer-to-peer services an will be better equipped to support the recovery of individuals with mental health and substance us challenges within their community.	h d
	Session Five – Understanding and Supporting Mental Health Experiences – Register here         Sep 26   2:00 pm – 5:00 pm         Session Six – Building Advocacy Skills – Register here         Oct 24   2:00 pm – 5:00 pm	
	Grayken Center for Addiction Training & Technical Assistance Boston Medical Center FREE CEU's – Virtual trainings on addiction and recor- health and healthcare clinicians	very for behavioral
	MA OBAT ECHO <sup>®</sup> : Persons in Recovery with ADHD: 9/26/2023; 7:30 am – 9:15 am SUD Care Continuum ECHO <sup>®</sup> : ADHD Persons in Recovery: 10/4/2023; 12:00 pm – 1:15 pm MA OBAT ECHO <sup>®</sup> : Introduction to Harm Reduction: 10/10/2023; 7:30 am – 9:15 am SUD Care Continuum ECHO <sup>®</sup> : Gender affirming care - how to consider approaches in SUI care: 10/18/2023; 12:00 pm – 1:15 pm Caregivers in Recovery: 9/22/2023; 12:00 pm – 1:00 pm ET Essentials of Treating Stimulant Use Disorder: 9/25/2023; 2:00 pm – 5:00 pm Recovery Coach Drop-in Forum: 9/25/2023; 6:00 pm – 7:15 pm Building Recovery Capital: 9/27/2023; 2:00 pm – 3:00 pm	D <u>CLICK HERE</u> to see all offerings



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#### **MANAGEMENT CORNER**

#### 'NONTRADITIONAL' APPROACH NEEDED TO BEEF UP NURSING PIPELINES

From: "Nontraditional' approach needed to beef up nursing pipelines, Memorial Hermann leader says." By for Becker's Hospital Review. <u>CLICK HERE</u> to see full article.



It's been almost four months since the National Council of State Boards of Nursing released a study that sounded alarms throughout healthcare. The National Forum of State Nursing Workforce Centers study, unveiled on April 13, spotlighted an oncoming national crisis — one in which 800,000 nurses are predicted to leave the workforce by 2027. The study pointed out that nurses are leaving their chosen profession in record numbers and that the statistics are expected to get worse. It also

suggested myriad reasons for the predicted exodus, from burnout to anticipated retirement, and noted the existing pipeline strategies set to back fill these roles likely wouldn't be enough to manage an aging population that will need more, not less, healthcare.

In the wake of the release of the study, hospitals across the country have been doubling down on their creative recruitment and retention strategies. Many have instituted new initiatives to attract students who are already committed to becoming nurses, as well as programs to incentivize others in their communities — from high school students to members of local organizations — to pursue a career in healthcare. As the competition to recruit and retain nurses continues to be an issue, Becker's spoke with Bryan Sisk, DNP, chief nursing executive at Houston-based Memorial Hermann Health System. He and his team are actively trying to identify ways to get ahead of the challenges posed by the nursing workforce shortage.

#### Editor's note: Responses have been edited for clarity and brevity.

#### <u>Question:</u> What are you doing to empower your leaders and bedside nurses?

<u>Bryan Sisk:</u> I work closely with our senior leaders from multiple disciplines to elevate the voice of our entire workforce, including our nursing professionals. We have an amazing group of chief nursing officers who empower our nurses at all levels of the organization to express their opinions and ideas which, in turn, helps us gain a much more comprehensive understanding of the world around us. It also provides insight into the ways in which we can meet the needs of, and ultimately advance, the field of nursing. Harnessing the insights and perspectives of our own workforce can be a powerful tool in driving a unified initiative forward.

#### <u>Question:</u> What is the biggest challenge to managing the nursing shortage?

<u>BS</u>: To address the challenges of attracting and retaining healthcare professionals, we need a multipronged approach. While traditional nursing pathways exist, the limited availability of faculty and clinical placement opportunities creates a bottleneck for qualified applicants. Last year in Texas, we had to turn away thousands of qualified applicants to nursing schools — an issue that is not unique to our state.

Question: How can hospitals incentivize people to enter the nursing profession?

<u>BS:</u> We need to design more nontraditional approaches that provide on-the-job training and career progression to create and maintain a robust healthcare workforce. This approach involves identifying individuals interested in healthcare as a career and transitioning them into entry-level jobs that help them align with their ultimate goals, interests and skills.

From there, we need defined pathway progressions to higher-level positions that are often on the same career pipeline, such as patient care technicians, phlebotomists, EKG monitor technicians, licensed practical nurses and, eventually, registered nurses. In order to achieve this, partnerships between healthcare providers and academic institutions need to be reevaluated so they can provide greater flexibility and on-the-job training opportunities.

#### <u>Question:</u> Can you describe an initiative your team has taken to attract more people into nursing?

<u>BS:</u> One area we're focused on is high schoolers who are interested in clinical or nursing roles but don't know where to start and are overwhelmed at the sheer size of health systems or discouraged by the prerequisites or job experience requirements on job listings. Additionally, we know we have to provide wrap-around services like access to mentors and leaders across our organization, as well as other types of support to ensure success for these individuals.

## <u>Question:</u> How can we personalize the educational experience so that future nurses can obtain an education in ways that work best with their lifestyle?

<u>BS:</u> To personalize the educational experience for future nurses, we must focus on two main areas. First, we need to consider the work schedules of staff with familial obligations to ensure they have the opportunity to attend school while still providing for their families. This can be challenging, but we are actively exploring solutions.

Second, we should support working individuals who already possess valuable healthcare experience in obtaining their nursing degrees. Patient care technicians, techs and other employees within our system have the potential to be incredible nurses. We could do this by sponsoring a day of their work week for school attendance, removing required experience standards from job descriptions and providing counseling related to benefits like tuition support.

We are also working with our academic partners to create alternate timing of courses, support staff while they are at work, and enhance access to clinical experiences and simulation opportunities that mirror what they experience while they are attending their clinical academic program.

Aligning work experience with degree pathways in healthcare provides real-life experience and a chance to determine the right career path. The nursing skill set is valuable and diverse and offers a wide range of job opportunities outside of traditional bedside nursing, including finance, management, administration and more. We want to support our workforce and aspiring nurses in finding the best fit for them and in achieving their goals.

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