

# Our Dealing with COVID-19

Dear Clients,

As we all venture to find our own approach of handling the COVID-19 pandemic and the fast past it is changing our method of work, Terrain Geomatics is putting forth every effort to safely and productively provide our services while doing our part to help prevent the spread of this virus and get it under control. Terrain is continuing to be here for our client's needs.

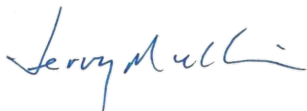
Here are some of what we have implemented;

- **Mobility:** No staff members are permitted to travel, nor have any travelled internationally for the last 4 months. This does create a new environment for business meetings and events, but we are confident in having the technology and capability to continue meetings and events via teleconferencing and/or video conferencing on the various available platforms. Let us know what you use or prefer and we can accommodate to have a successfully meeting.
- **Being Safe:** As we continue to monitor the situation from reliable sources (Health Canada, World Health Organization, etc.), staff members are to adhere to hygiene best practices of hand washing, no group gatherings and maintaining physical distancing from others. When meeting clients on site, no hand shaking or exchanging of materials such as business cards etc.
- **What Work Looks Like:** Our working from home program has been in existence prior to the COVID-19 outbreak and continues to provide reliable service for our clients across the province. Field crews have been reduced to one person unless absolutely necessary to maintain reasonable production on site. Even then we have put measures in place to maintain no physical contact and prevent the transmission of the virus. Safety, tailgate/prejob meetings are held via conference or video call or outside when possible.

We do appreciate your continued support to use Terrain Geomatics as your survey provider, so in these unstable but yet innovative times of the world, we are open to new ideas and methods of continuing to provide our services seamlessly in the utmost safe manner and get through these challenging times to be wiser and better.

If any questions or comments please contact us or simply reach out to stay connected.

Sincerely,



Jerry Mullin, BLCS and Members of Terrain Geomatics Ltd.