

Excellence in Document Management Solutions

— Helping Alaska Businesses Run Smarter®



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Companies today face a growing number of challenges with managing their information. The volume of business information is doubling every few years. Employees are becoming more mobile, requiring remote access to company records. Regulatory requirements for handling data are increasing. And the costs to store information keep rising, with the average office having 19 copies of a document and spending \$20 to file each item.

eDocsAlaska Inc. offers a solution to help businesses run smarter. The company's digital document management services help people access and handle information with more speed, efficiency and accuracy. eDocsAlaska has the expertise to identify requirements of a business process, develop the technology/tools to streamline and/or automate document handling, provide training, and support and modify the solution to adapt to a company's growing and changing information challenges as time goes on, according to President Pam Hanneman. "We are with you long after the sale to provide support and to assist in expanding the Laserfiche® system to accommodate company growth," she said.

Established in 2000, eDocsAlaska is a value-added reseller of Laserfiche® electronic document management software, which is developed by Compulink. With this as its sole focus and 25 years of experience implementing

digital document software solutions, the company understands records management and knows how to effectively analyze requirements and customize Laserfiche® software to meet clients' needs. "We get to know your pain points, so we can provide a solution that will improve employee efficiency and performance," Hanneman said.

All organizations—whether they have five or 500 employees—need quick access to information, Hanneman said. However, many people don't realize the significant cost of managing paper files or spending time searching for documents. According to the Association for Information Image Management, a company can increase productivity by 30.9 percent with electronic document management and by 33.5 percent with workflow automation. More and more, businesses recognize their document management needs require more than a digital archive of historic files; they need easy access to their active files, too.

eDocsAlaska has expertise in designing and implementing workflows to automate heavy, paper-intensive processes for organizations. It works with an array of clients, including resource companies, Native organizations, law offices, commercial businesses, and cities and boroughs. Recently, the company completed extensive software upgrades and training within 18 departments at Chugach Electric, which

has been using Laserfiche® since 2002. It also recently automated processes to scan, categorize and store accounts payable documents at Ketchikan Gateway Borough.

Current eDocsAlaska projects include implementing workflows to manage claim files at Alaska Municipal League Joint Insurance Association, installing a new Laserfiche® system for City of Homer and imaging its historic public records, and implementing an enterprise Department of Defense certified records management solution at Matanuska Telephone Association.

As validation of its work and expertise, eDocsAlaska has received industry recognition, including Laserfiche® Gold certification, three Compulink's Value-Added Reseller Winner Circle awards for sales, and write-ups in two international mining magazines.

For the future, eDocsAlaska is looking forward to helping a growing number of Alaska businesses transition to digital documents and automated business processes.



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