

If you are experiencing a housing emergency, please visit www.211maine.org



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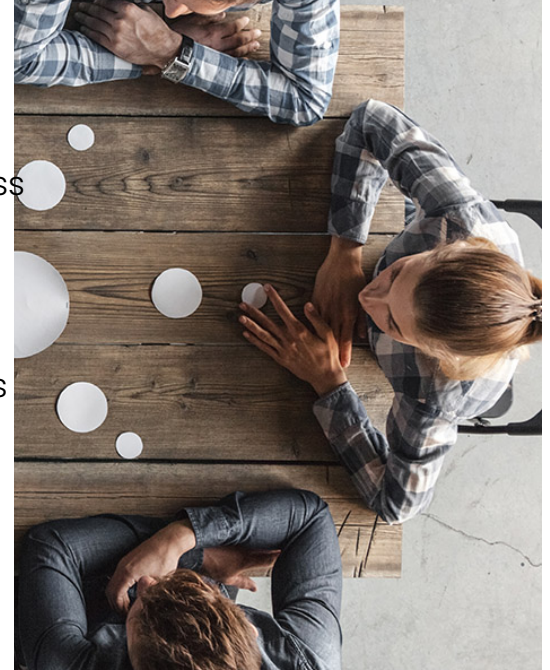
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Hubs

The State of Maine has launched nine Homeless Response Service Hubs in the state. The Hubs are the outcome of efforts by the Statewide Homeless Council, in collaboration with MaineHousing, the Maine Continuum of Care, and other stakeholders in restructuring Maine's homelessness response system. Each service hub is staffed by a Hub Coordinator.



Maine Homelessness Interactive Dashboard

!!Attention!! This dashboard is currently under construction.

Check back at a later time for updated information.

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Dashboard Details & Guidance

This comprehensive data aims to provide our community with sufficient person-level and aggregate data to understand each person's journey through our homeless response system which includes everyone that has been identified to be experiencing homelessness by name, in real time.

These numbers only include persons that are being served by programs that enter data into the Homeless Management Information System (HMIS). Any persons being served by programs that do not enter data into HMIS are not included here, as well as some statewide veterans programs and victim service providers. We continue to work towards the goal of achieving quality data which would include at least 90% of the full client data set.

You can select or type to search in the filters on the right side of each page to customize the data in the graphics.

*Click the X in the top right corner to view the dashboard.

Find Your Hub:

Search your town in the search bar below, or hover over the map to find your town. Your corresponding hub will appear in the popup.

Hub 1 - York

Hub 2 - Cumberland

Hub 3 - Andover

Hub 4 - Westbrook

Hub 5 - Portland

Hub 6 - Central

Hub 7 - Biddeford

Hub 8 - Downeast

Hub 9 - Aroostook

Highlight Town

Hub 1 - Abigail Woods, (207) 502-9415

Hub 2 - Nakesha Warren, (207) 347-2345

Hub 3 - Abigail Richmond, (207) 295-6364

Hub 4 - Emily Richards, (207) 240-8265

Hub 5 - Nicole Pryor, (207) 751-8283

Hub 6 - Jen Weatherbee-Lair, (207) 922-4600 ext. 6403

Hub 7 - Jade Harris, (207) 922-4600 ext. 6101

Hub 8 - Shelby Wilson, (207) 554-4332

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[To learn more about Maine's Homeless Response, click here.](#)

Last Updated: 9/26/2026

If you'd like to get involved, please contact your local Hub Coordinator:

HUB #	Hub Coordinator Name	Hub Coordinator Agency of Hire	Email	Resource list
1	Abigail Woods	York County Community Action Corporation	abigail.woods@ycac.org	Hub 1 Resources List
2	Nakesha Blackwood	United Way of Southern Maine	nblackwood@uwsme.org	Hub 2 Resources List

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5	Emily Richards	Western Maine Community Action	erichards@wmca.org	Hub 5 Resources List
6	Nicole Frydrych	Volunteers of America Northern New England	nicole.frydrych@voanne.org	Hub 6 Resources List
7	Jennifer Lolar	Community Health and Counseling Services	jlolar@chcs-me.org	Hub 7 Resources List
8	Jace Farris	Community Health and Counseling Services	jfarris@chcs-me.org	Hub 8 Resources List
9	Shelby Wilson	Presque Isle Housing Authority	swilson@pihousing.org	Hub 9 Resources List

The Homeless Response Hubs are collaborative multi-agency teams devoted to continuous improvement of the Homeless Response System, driven by quality data. Hub teams identify gaps and inconsistencies by working with a cross-sector team of service providers, municipalities, housing providers, people with lived experience, and others who interact with people experiencing homelessness. The Hubs operate within their geographic areas, in conjunction with Statewide efforts, through dedicated communication and collaboration. The Hub agencies facilitate a more direct and coordinated path to housing for individuals and families experiencing homelessness. Using creative solutions, Hubs strive to solve homelessness by reaching and sustaining functional zero, ensuring that homelessness is short and infrequent.

There is a growing list of other agencies and providers being connected to the work, in order to ensure all aspects of the homeless response system are coordinated – e.g. General Assistance/municipalities, schools, police departments, corrections, health care providers, mental health providers, substance use programs, etc.

What is Built for Zero?

The hubs are part of a national effort called Built for Zero, which focuses on the homeless response system as a whole, bringing all partners together to solve homelessness. Using this framework, each of the 9 service hubs have the following goals:

- Creating a quality by-name list of everyone experiencing homelessness in each hub, including their specific needs and housing preferences
- Improving communication and coordination between providers
- Identifying barriers and gaps in the system
- Testing solutions for barriers
- Advocating for resources to fill the gaps

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maintenance of Hub-level collaborative work and does not serve on behalf of any specific agency within the Hub. The position works with the Statewide Homeless Council, the Maine Continuum of Care, and MaineHousing to coordinate homeless planning efforts.

The Hub Coordinator works with providers to populate a By-Name Data Set (also By-Name List) of all people experiencing homelessness in the Hub Service Area. This data is used to get a more accurate count of people, assess their specific situations, and assisting them as quickly as possible. This will also provide better support to advocate for additional resources needed to make homelessness rare, brief, and one-time.

- Additionally, the Hub Coordinator responsibilities include:
- Convening and facilitating collaboration among providers in hub service area to identify resource needs and strategize solutions
- Collaborating with providers to achieve quality data
- Implementing and managing Coordinated Entry processes for the Maine Continuum of Care (MCoC)
- Leading a continuous improvement process for hub activities
- Coordinating the Unsheltered annual Point in Time count for the MCoC

Updates & Events

SHC July 2026 Executive Membership Meeting



July 14, 2026 Statewide Homeless Council (SHC) meeting. Register to...

[Learn more](#)

SHC Hub Updates



Hub Updates - SHC September 2026Download Hub...

[Learn more](#)

Maine Point-in-Time Count on Jan. 26, 2026



The Maine Point-in-Time Count will take place on the night of...

[Learn more](#)