

Communications, Acceptable Standards

My findings indicate that communications are currently falling below acceptable standards and are materially slowing normal business processes. While this may be manageable under ordinary circumstances, the matters at hand involve time-sensitive and serious issues affecting the life, liberty, rights, and financial well-being of our citizens. Accordingly, communication patterns must be examined carefully, and appropriate measures should be taken to ensure that intentional misconduct is addressed with the seriousness it warrants, particularly in matters involving health, licensure or state-related affairs.