

Observations and Policy Considerations, Modern Communications Standards

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1. American Call Center Act National Security and Labor Integrity

During periods of war, slavery, geopolitical tension, and economic vulnerability, the outsourcing of call center operations raises concerns regarding data security, workforce displacement, the targeting of Americans, and exploitative labor practices.

Recommendation

Evaluate legislation to limit, restrict, or bar overseas call center operations involving sensitive American data.

Incentivize domestic employment in customer service sectors.

Strengthen oversight to ensure ethical labor practices and data protection standards.

2. Public Advisory Unknown Callers and Fraud Prevention

Americans are increasingly targeted by spam, fraud, and impersonation calls originating from both domestic and international sources.

Recommendation

Encourage the public to avoid answering unknown or unrecognized numbers.

Promote the use of voicemail screening and call filtering technologies.

Expand public awareness campaigns on phone based scams and social engineering tactics.

3. Youth Internet Safety and Social Media Regulation

Unrestricted access to global platforms presents risks to minors, including exposure to harmful content, exploitation, and targeted manipulation.

Recommendation

Establish age based protections and usage standards for individuals under 18.

Encourage parental monitoring tools and digital literacy education.

Review policies addressing cross border digital exposure, particularly from regions identified as engaging in coordinated or harmful online targeting.

Advisory

Cowdrey is off of social media at this time and recommends time away from these platforms. It has become clear that they have become dangerous tools of manipulation, foreign enemy propaganda, weapons of war and exploitation, and, often, a disorienting and often harmful experience.

Let us work to repair America and reestablish a healthier national environment.

Closing Note

These recommendations are not intended to restrict freedoms, but the opposite, to protect national security, economic stability, and the well being of American citizens, particularly in an increasingly interconnected and complex global environment.