



Warranty Agreement

Introduction

Welcome to your Warranty Agreement for Leo Marbelite. This document ensures that the unique and intricate construction work we provide will meet the highest standards of quality and craftsmanship. With our commitment to excellence, this warranty offers peace of mind for your custom construction project.

Warranty Overview

All Leo Marbelite products and installations are protected by warranty. Customers can rest assured knowing that their pool investments are safeguarded with Leo Marbelite.

Labour Warranty

- **Duration:** Five (5) years
- **Coverage:** Our labour warranty covers bonding or adhesion to the substrate, including delamination (de-bonding), from the date of completion. Leo Marbelite will cover the cost of both material and labour for affected areas during this period.
- **Condition:** The warranty is void if the pool is drained during the warranty period.

Warranty Coverage

Leo Marbelite will provide repairs to de-bonded areas, including both labour and materials at no cost to the homeowner or contractor, provided the following conditions are met:

The pool must remain filled with water throughout the warranty period. The warranty does not cover any incidental costs such as draining, refilling, chemicals, or heating of the pool for repairs. Any issues must be related to delamination (de-bonding) of the new pool finish.

What Is Not Covered

Leo Marbelite does not warranty:

- Shrinkage cracks or webbing resulting from the pool not being filled quickly enough.
- Surface deterioration, discoloration, or damage due to neglect of proper water chemical balancing by the homeowner.
- Mottling or shade variation on white or coloured pools, or any form of surface deterioration (spalling, skinning, peeling, or scaling).
- Checking or crazing (shrinkage cracks) on any finishes.
- Areas that are hollow but have not cracked open or broken. These are not considered a deficiency.
- Any costs related to water drainage, refilling, chemicals, or heating of the pool when tending to repair.

Superior Service And Quality For Your Dream Pool



Warranty Agreement

Maintaining Your Warranty

To ensure your pool remains in warranty, the following procedures must be followed during the start-up and maintenance phases:

1. **Water Chemistry:** Proper water chemistry and winterizing procedures must be adhered to. Always pre-dilute chemicals before adding them to the pool by mixing them in a 5-gallon bucket of pool water.

2. **Start-Up Process:**

Day 1:

- Start the filtration system.
- Adjust the pH to 7.2 ppm by adding muriatic acid (always pre-dilute chemicals in a 5-gallon bucket).
- Add a sequestering agent (e.g., Jack's Magic - Magenta Stuff) at 1 bottle per 40,000 litres of water.
- Vacuum the walls and floor to remove calcium dust with a non-metal brush vacuum head.
- Backwash filter unless vacuuming on waste.
- Brush walls and floor

Day 2:

- Brush pool and vacuum if calcium dust remains.
- Test pH (7.2-7.6 ppm) and Alkalinity (80-120 ppm).
- Once pH and Alkalinity are in range, adjust Calcium Hardness to a minimum of 200 ppm.

Day 3:

- Brush pool and vacuum if calcium dust remains.
- Test pH (7.2-7.6 ppm), Alkalinity (80-120 ppm), and Calcium Hardness (200 ppm).
- Add pre-diluted chlorine to achieve 1.5-3 ppm (no salt for 28 days).

After Day 3:

- Brush pool daily for 14 days, especially if calcium dust is still visible. Monitor water chemistry frequently during the first 28 days.

3. **Chemical Water Balancing:**

Maintain the following water balances for the longevity of your pool finish:

- pH: 7.2 - 7.6 ppm
- Alkalinity: 80 - 120 ppm
- Calcium Hardness: 200 - 400 ppm
- Free Available Chlorine (FAC): 1 to 3 ppm
- Total Available Chlorine (TAC): 1 to 3 ppm
- Cyanuric Acid: 30 - 50 ppm
- Metals: 0 ppm
- Salt Level: 2500 - 3500 ppm (Salt Chlorination Only)

Failure to maintain proper chemical balance may result in scaling, etching, or peeling of the finish over time.

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Specific Warranty Terms

**PREMIUM
ARMORQUARTZ
POOL FINISH**

Two (2) year warranty on Labour

DIAMOND BRITE®
EXPOSED AGGREGATE POOL FINISHES

Five (5) year warranty on Labour

**River
Rok**
Natural Pebble Pool Finish

Five (5) year warranty on Labour

**POOL TILE
&
COPING STONE**

Three (3) year warranty on Labour

Additional Terms

All warranty concerns are referenced to the National Plasterers Manual (Seventh Edition). Any issues not addressed by the specific terms outlined above will be evaluated based on this manual.

Leo Marbelite

This Warranty Agreement is governed by the terms set out by Leo Marbelite and applies to all applicable installations and products under the warranty coverage.

Customer Acknowledgement

By accepting Leo Marbelite products and services, you acknowledge and agree to the terms of this warranty.

Contact Us

For any questions or claims related to this warranty, please contact us at Leo Marbelite We're here to ensure the best experience and lasting quality for your pool project.

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