

2021 Event Services Ballpark COVID-19 Protocols

❖ Bag Policy

- Guests – Small, Single-Pocket Bags Allowed; Backpacks/other Multi-Pocket Bags Prohibited
 - (Exemption for Diaper/Medical bags)
 - Bags may enter through any entry line
 - Carry bag through metal detector (divest items if alarm sounds)
 - Prohibited bags are to be claim-checked at the Gate E Check Tent
 - (All checked bags must fully divest all items)
- Employees – Subject to same policy as Guests

❖ Gates

- Every other turnstile will be used
- Spacing markers will be placed ground for entry lines

❖ PPE

- *Gloves*
 - Employees working at Entry Gates will be required to wear gloves provided by club.
*May provide own gloves if preferred (i.e. batting gloves)
 - Employees not working at gates will have gloves made available if desired
- *Face Shields*
 - The club will make face shields available to employees in the following positions:
 - Bag Checkers
 - Ticket Scanners
 - Elevator Operators
 - Premium Area Doors
 - **Any employee may wear own face shield in addition to mask if they prefer**
- *Hand Sanitizers*
 - Sanitizer stations will be setup around the ballpark (Free-standing & Wall-mounted)
- *Masks*
 - Masks must be worn at all times by staff & guests unless ACTIVELY eating or drinking
 - Mask Design: Must be solid color in Rockies color scheme OR Rockies branded
 - At Gates: If electing NOT to wear a face shield, a 3-Ply Mask is Required

❖ General

- *Bathrooms*
 - All stalls/urinals open
 - Distancing dots will be placed according to restroom capacities
- *Batting Practice*
 - Monitor guests to ensure social distancing.
 - Entire park opened 1 ½ hours prior to game
 - Tickets will be required to enter seating areas
 - Viewing only viewing from ticketed seat

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- *CLOSED Gathering Areas:*
 - Bullpen Viewing Area
 - Platte River Picnic Area
 - All Drink Rails
 - Rooftop Bar Areas (Drink rails, party spaces, cabanas)
 - Silver Bullet Bar, JD Bar, SmashBurger will operate as concessions stands
 - Warning Track Party Room
- *Camera Wells*
 - Plexiglass divider between dugout and camera well
 - No Field access for media
- *Cashless Ballpark Initiative*
 - Credit/Debit transactions only
 - Reverse ATMs Setup in two locations (Sec. 114 & 330)
 - Turns cash into a loaded card to be used at Coors Field for those w/out card.
 - Traditional ATM will still be available.
- *Covid-19 Observation Area – INFINITI Club Lobby OR Upper First Aid*
 - For Guests/Staff who develop symptoms after entering the park.
- *Interactive Games - OPEN*
 - Disinfection protocol in place
 - Lines will be distanced with markers
- *Phone Charging Stations*
 - CLOSED
- *Playgrounds*
 - CLOSED
- *Pre-Game Ceremonies*
 - No on-field ceremonies, parades, color guard, first pitch etc.
 - National Anthems – Performed on JD Terrace Deck w/ seating in U310-U314
- *Pod Seating (Groups of 2 OR 4)*
 - Unused seats tied off with rope
 - No standing room areas on Concourse – Signage will be placed behind yellow lines.
 - Guests encouraged to be in seat at all times unless in transit to Concourse Facilities.
- *Re-Entry*
 - No re-entry allowed; Medical Issues & Supervisor Discretion determine exceptions.
 - Smoking Exception; See SMOKING
- *Restricted Area – (Dock 6 to Gate B on Service Level)*
 - Access will be restricted to those holding MLB Tier Credentials.
 - Elevator access at Gate E is affected. Staff/Guests may use Gate A elevators.

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- Social Distancing
 - All Staff are responsible for monitoring and enforcing social distancing policies
 - Markers & signage have been placed on ground to indicate safe distance in areas where lines may occur. (i.e. concessions, entries, stores, restrooms, employee areas)
 - Elevators limited to four (4) people in a car at a time. (1 Operator + 3 Riders)
 - Operator will be allowed to wear a face shield if desired
 - Larger groups will need to split up
 - Encourage use of stairs or escalators
- Smoking
 - Smoking is not allowed anywhere inside the ballpark.
 - An exception to re-entry will be made for smoking at two designated gates:
 - Exterior of Rockpile Gate
 - Exterior of Wazee Gate, near Section 135
 - Staff will also be held to this policy.
- ❖ **Club/Suite Level**
 - *Hand Stamps*
 - Discontinued to begin season
 - Mountain Ranch Bar & Grill
 - Seating by Reservation Only; No Walk-Ins
 - Second seating group will have table for whole game if desired
 - *Mountain Ranch Club*
 - Manifested seats w/ social distancing
 - Windows will be open at all times, regardless of weather
 - Restrictions as per gov't health agencies; Considered a restaurant
 - *Suites Capacity*
 - 8 people in small suites; 10 people in large suites
 - *Suites Concessions*
 - No in-suite catering; Loaded Powertickets instead
 - Suite Café stands, Altitude Bars, Club Level Concessions available
- ❖ **Staff Check-in/Administrative**
 - Check-In Process (Minimize touch points and large gatherings of staff members)
 - Staff bags inspected via metal detector (remove items in advance)
 - Use ID badge to swipe and check in/out (No physical contact with machine)
 - Staff Lockers WILL be available for use; bathrooms will remain open
 - Daily Health Questionnaire
 - All staff will be required to submit a response to a daily health screening questionnaire prior to reporting for work each day.
 - Must show validated screening results at time of entry
 - QR Code for validation will be sent to email
 - Wardrobe will operate completely cashless. Credit/Debit transactions only.
 - Staff Check Out
- Staff will no longer be able to stay and watch the game after checking out.