

# Privacy Policy – Classy Landscaping

**Effective Date: May 1, 2026**

**At Classy Landscaping, we are committed to protecting your privacy and ensuring transparency in how your personal information is collected, used, and safeguarded.**

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## 1. Business Information

Classy Landscaping  
St. Albert, Alberta, Canada  
Phone: 780-916-6815  
Email: [classylandscaping@gmail.com](mailto:classylandscaping@gmail.com)

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## 2. Information We Collect

We may collect the following types of information when you interact with our business:

- Name
  - Phone number
  - Email address
  - Property address
  - Service details and history
  - Any information provided through calls, texts, forms, or in-person communication
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## 3. How We Use Your Information

We use your information to:

- Provide quotes and schedule services
- Send appointment reminders and project updates

- Communicate about invoices and payments
  - Provide customer support
  - Improve our services and customer experience
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## 4. Text Messaging (SMS) Communication

By providing your phone number, you consent to receive text messages from Classy Landscaping, including:

- Appointment reminders
- Job updates
- Service-related communication
- Occasional promotions or offers

**Message frequency may vary. Standard message and data rates may apply.**

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## 5. Opt-Out & Support

You can opt out of SMS communications at any time by replying:

- **STOP** to unsubscribe
- **HELP** for assistance

You may also contact us directly at **780-916-6815** for support.

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## 6. Data Storage & Protection

We take reasonable steps to protect your personal information using:

- Secure software systems (including CRM tools like Jobber)
  - Restricted access to sensitive data
  - Industry-standard safeguards to prevent unauthorized access
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## 7. Sharing of Information

We do **not sell or rent** your personal information.

We may share your information with trusted third parties only when necessary, such as:

- Payment processors
- Scheduling and CRM platforms (e.g., Jobber)
- Service providers assisting with operations

All third parties are expected to maintain confidentiality and protect your data.

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## 8. Your Rights

You have the right to:

- Request access to your personal information
- Request corrections or updates
- Request deletion of your data

To make a request, contact us at the information listed above.

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## 9. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

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## 10. Contact Us

If you have any questions about this Privacy Policy, please contact:

Classy Landscaping

Phone: 780-916-6815

Email: [classylandscaping@gmail.com](mailto:classylandscaping@gmail.com)