

Leadership Summit
December 2023



MAKE IT EASY TO WORK WITH US

PARTICIPANT GUIDE

CENTENE[®]
Corporation

Introduction

We are excited that you are participating in the **Q4 Leadership Summit**! This guide has supporting information to accompany each presentation and provides details on each of the activities for the in-person and virtual break-out sessions. It also provides supplemental items that can be utilized with your teams after the summit.

The topics that will be covered during this presentation are:

- **Work Hard, Play Harder** ----- **Allyson Minter**
Tampa, FL

Who said all work and no play makes for a more productive day? What kind of impact could we have on our members and our business partners if we create a culture where people are excited about coming to work? We must start by understanding, valuing, piquing the interest, and appreciating the individuals on your team. The result will be a growing, vibrant, and engaged work culture, yielding a plentiful harvest for the ones who matter most: Our Members.

- **Engagement in a Virtual Workplace** ----- **Gabrielle Gloster**
Southfield, MI

77% of employees are not engaged at work according to the 2023 Gallup State of the Global Workplace Report. This is not okay. A team that is not engaged is a team that is not productive. In a virtual environment, sometimes it makes it harder to keep your team engaged. This presentation will address the importance of engagement, its correlation with productivity, the effects of disengaged employees, and strategies for keeping your team engaged in a virtual environment.

- **Tell Me Something Good!** ----- **Raymond Martinez**
Albuquerque, NM

We all deal with some kind of negativity everyday; stress, fatigue, our favorite team lost, we ran out of coffee, the list goes on. How do we combat that negativity? Tell me something good! Why is good news important, and how can we keep track of it? In this presentation, leaders will learn why gathering 'good news' from their teams can result in better workplace outcomes, as well as the different methods used to collect and communicate the information shared.



About the Participant Guide

This participant guide provides a space throughout the Q4 Leadership Summit to:

- Take Notes
- Do Self-Reflection
- Collaborate on Breakout Activities
- Take Resources Back With You

Table of Contents

The links to the items in the Table of Contents below, when clicked on, will take you to the designated section in the guide.

Instructions to Type Directly on the Participant Guide PDF	4
Items You Will Need During This Presentation	5
Centene's Leadership Model	6
All About AhaSlides	7
Work Hard, Play Harder Materials	8
Questions to Ponder	9
Requirements to Having a Stimulating, Thriving Work Culture	10
My Favorite Things Template	11
Communication Assessments	12
5 Languages of Appreciation in the Workplace	13
Develop & Strategize a Plan for Engagement Activities	17
Engagement in a Virtual Workplace Materials	18
Pause and Reflect	19
Breakout # 1: What are You Bringing to the Team Culture Party?	20
Breakout # 2: Engagement Strategy Discussion	21
10 Strategies to Increasing Employee Engagement	22
Icebreaker Ideas	23
About Me Slides	26
Tell Me Something Good	27
Reflection	29
Breakout # 3: What Keeps You Going?	30
Follow Along with Presentation	31
Forms of Communication	33
What Can a Manager Control?	35

Instructions to Type Directly on the Participant Guide PDF

This participant guide allows learners to type directly into this document. Boxes to capture responses are located adjacent to or below questions and prompts and are fillable fields. It is recommended to download the PDF, so that information entered on the document can be saved.

- Tab to the box or click directly on the box and start typing to add notes.
- If you type more than what will fit into the box, a scrollbar will appear allowing you to capture all of your ideas .
- Make sure to "Save" your document so your answers are not lost.



Items You Will Need During This Presentation

Please have these items ready, on standby, as you will need them to get the most out of this presentation!



Technology/Internet

During this presentation we will be utilizing an interactive resource that requires your phone or desktop internet browser.

Your Participant Guide

This participant guide is equipped with resources and supplemental items to accompany the presentation!



YOU!

We need you to be present and ready to receive this information, as we truly believe it will be beneficial for your teams!



Centene's Leadership Model

The topics in this presentation all align with certain aspects of Centene's Leadership Model. The objective of this presentation is to equip you with knowledge and resources to continue growth in your skills as a leader.

For a reminder of Centene's Leadership Model, an image of the model and description of the terms has been included below for your review.



TALENT MULTIPLIER

You coach and inspire the people around you to be better, building an inclusive workplace where individuals have the support to learn, generate ideas and solve problems every day. By developing yourself and others, you help the organization move forward.

You challenge conventional belief systems to find new opportunities for innovation and growth. Every decision is made with a clear and measurable goal in mind.

RESULTS ORIENTED

PURPOSE DRIVEN

You align every action with our core purpose and inspire others to do the same. Working with purpose and vision fosters engagement and stronger execution of our strategic priorities.

As an agile leader, you are flexible and adapt to frequent changes. You approach problem solving by asking new questions and testing new ideas regularly. You are open and responsive to others and you focus on the most important work first to drive biggest impact for the business.

PRINCIPLED AGILITY

All About AhaSlides

Your Guide to Using AhaSlides During This Presentation

We will be utilizing **AhaSlides** throughout this presentation. AhaSlides is an interactive resource that allows you to give feedback throughout the presentation, and the presenters an opportunity to get live results and answers on the screen!



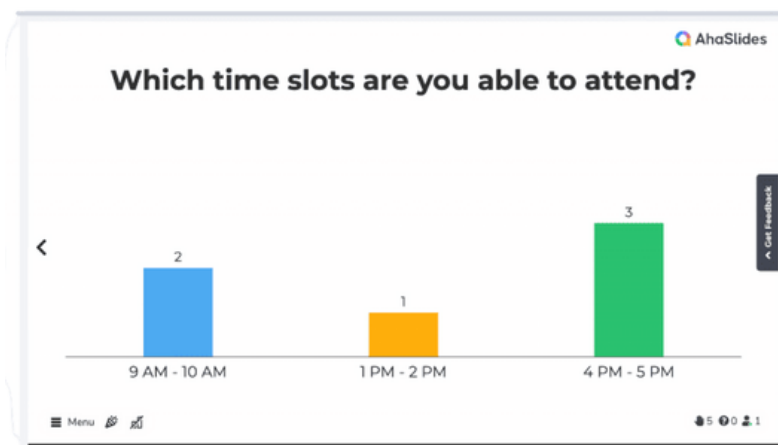
To Participate, Scan the QR code to the right with your phone, or Click the Link below to be connected to our AhaSlides presentation.

<https://ahaslides.com/JJQU3>

At periodic points during this presentation, we will be wanting to get input from YOU! :)



****Note:** The QR Code and Link will remain the same throughout the whole presentation!**



AhaSlides poll interface on a smartphone. The question is "Which time slots are you able to attend?". Below the question, it says "You may choose up to 3 options." There are three checkboxes: "9 AM - 10 AM" (checked), "1 PM - 2 PM" (unchecked), and "4 PM - 5 PM" (checked). At the bottom, there is a blue "Submitted" button and a "Finish" link.