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To Whom It May Concern,

I am writing this letter to provide my recommendation for Qual-Air HVAC, Inc. I had the pleasure of working with Qual-Air HVAC, Inc. for our Cleveland Public Library Brooklyn project which was a year long renovation to one of their library branches.

Given the age and previous work done in the building, there were a number of issues uncovered. Qual-Air HVAC, Inc.'s staff, especially Michelle and Paul Maitino, were always available to help resolve problems and provide options to allow work to progress. I appreciated their accessibility and willingness to continue to be involved, even through the challenges.

The Cleveland Public Library Brooklyn branch was my first time working with Qual-Air HVAC, Inc. and I have recommended that they be added to our regular bidders list due to my positive experience. Should you require any further information, please feel free to contact me at <a href="mailto:hinklej@regencycsi.com">hinklej@regencycsi.com</a> or 330-933-4231.

Sincerely,

## Janelle Hinkle

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