

Sudbury Developmental Services

**Annual Report** 

2022-2023



## **Board Of Directors**



Luc Valade President



Serge Treherne Vice President



Christine Hurst 2<sup>nd</sup> Vice-President



Jolene Felsbourg-Linton Secretary



Mike Anderson Treasurer



René Corbeil



Pascal Joseph



Lynne Houle



Julia Ritchie



#### **Our Vision**

All individuals with a developmental disability will live in an accessible, inclusive community in full citizenship.

#### **Service Principles**

- Ensure clients, families, staff and community partners actively participate in the Individual Support Plan.
- Advocate strongly on behalf of developmentally handicapped individuals and support those who advocate for themselves.
- Demonstrate accountability through affordable and effective quality services.
- Provide a harmonious environment beneficial to clients and staff.
- Encourage and support staff development and excellence.

#### **Our Mission**

Sudbury Developmental Services is a designated bilingual community-based agency that assists individuals with developmental disabilities as they pursue their maximum potential. The individuals come first. Their needs will be met with respect, compassion, and with accountability in both official languages. Sudbury Developmental Services shall provide individualized supports and services that foster community integration, social inclusion, and choices, while guaranteeing individual rights.

As a commitment to Truth and Reconciliation, SDS acknowledges the Robinson-Huron Treaty of 1850. We acknowledge as settlers that we reside and work on the traditional lands of the Atikameksheng Anishnawbeg and that Greater City of Sudbury also includes the traditional lands of the Wahnapitae First Nations.

## Message From The Board President

This past year Covid-19 continued to trouble us with continued outbreaks at our facilities and within our community, and it is thanks to our effective Infection Prevention and Control (IPAC) measures that we were able to prevent any serious impact to our clients and staff. One resulting benefit of the pandemic was the development of these IPAC controls that will give us with the tools necessary to combat any type of virus or infection in the future. We owe a great amount of thanks to the agency's leadership team and staff for their support in developing these controls to suit our Agency needs.

The resulting effect of the pandemic restrictions imposed by our government also negatively impacted the profitable Jarrett WISE Wood Products and Thrift Shop social enterprises. We experienced operating deficits for previous years, and it is thanks to the creativity and dedication of those managers responsible that they were able to turn those businesses back to profit status this fiscal year.

With respect to our facilities, the Agency continued to invest on infrastructure and furnishings at our Holland and Leslie homes in addition to our Community Participation Programs, as well as renovations to the office spaces on Mountain Street to provide quality workspaces with improved privacy, natural lighting, and fresh air. Unfortunately, we also encountered mold issues at our facilities on York Street, Ester Road, and Treeview Road, and I want to thank the management team who quickly engaged remediation experts to treat these issues with care and diligence. In collaboration with the Board, we will work at ensuring effective risk controls are put into place to ensure prevention for these types of incidents in the future.

The Board started the year conducting hybrid in person Board and Committee meetings that continued throughout the year which was a refreshing change from virtual meetings. As our commitment to continuously improve our governance and compliance efforts, we employed the services of a consultant specialized in client centered governance to provide us with board training to specifically focus on the new regulations of the Ontario Not-for-Profit Corporations Act of 2010 ("ONCA"), which contains deadlines of October 19, 2024 to bring our board governance framework into compliance. This effort will benefit our novice and veteran directors and move us to a modern age of governance.

In closing, I would like to say a special thanks to all SDS staff and volunteers who have put unwavering dedication to serving our clients and families through this past fiscal year. In addition it is also important to recognize the valued contributions of my fellow dedicated board members, who at many times continued to provide enthusiastic and valued input throughout our lengthy and content filled monthly board meetings. Lastly, I would also like to thank our clients and their families for their continued patience as we continued to labour through the challenges of the pandemic to bring us to a stated of normalcy and increase engagement.

All the best to all, Luc Valade Board President

## Acting Executive Director's Report

#### **April 1, 2022 - March 31,2023**

#### "In the middle of difficulties lies opportunity" - Albert Einstein

Over this past year, we continued to adapt to the realities of the pandemic and were better equipped to handle its challenges as it continued. Collectively we continued to focus on keeping the people we support and each other safe. We have slowly over this past year returned to normal and normal has never looked so good. As the threat of Covid 19 minimized in our community, the community opened up and some Ministry guidance and restrictions eased which allowed us to safely step back out to participate, reconnect, and resume everything we once enjoyed and missed. It has been incredibly energizing and uplifting to see the people we support once again enjoying their lives, making choices, and exploring endless possibilities.

It seems fitting that as we emerge from the challenges of the past three years that this year, marks a major milestone for our agency as we celebrate 70 years of service excellence to individuals with developmental disabilities. Our 70<sup>th</sup> year anniversary committee is planning a celebration on October 13, 2023. This celebration will recognize Sudbury Developmental Services commitment to the people we support.

As we reflect back on the past 70 years, it is with overwhelming excitement that we also look ahead to a new chapter in this journey of supports and services for adults with Developmental Disabilities. Aligning with the Ministry of Children, Community and Social Services' (MCCSS) vision of developmental services transformation, Sudbury Developmental Services will continue to work to strengthen our position as leaders within our sector. We can look back proudly at the many accomplishments, goals and successes that we have had over the past 70 years. We truly do put the client first!

It is through the combined efforts, shared vision and belief in people that we collectively continue to grow and see the positive changes we make in the lives of those we support. A heartfelt thank you to the amazing team of SDS- the Board of Directors, Senior Leadership Team, Management, Administration and most importantly our dedicated, compassionate staff that work tirelessly to ensure the highest level and quality of supports.

Respectfully submitted by,

Kim Daly, B. Psych. (she/her)

## Treasurer's Financial Report

SDS had a very successful year. We have brought more clients back to our day programs, increased capacity in our Group Living programs, reduced the number of vacant spaces in other programs, all while realizing a surplus at year-end.

With our surplus, we have continued to renovate and upgrade several of our properties, purchased new furniture and appliances, and replaced most of our older vehicles. These upgrades ensure that our homes and programs continue to meet our clients' needs now and for the foreseeable future.

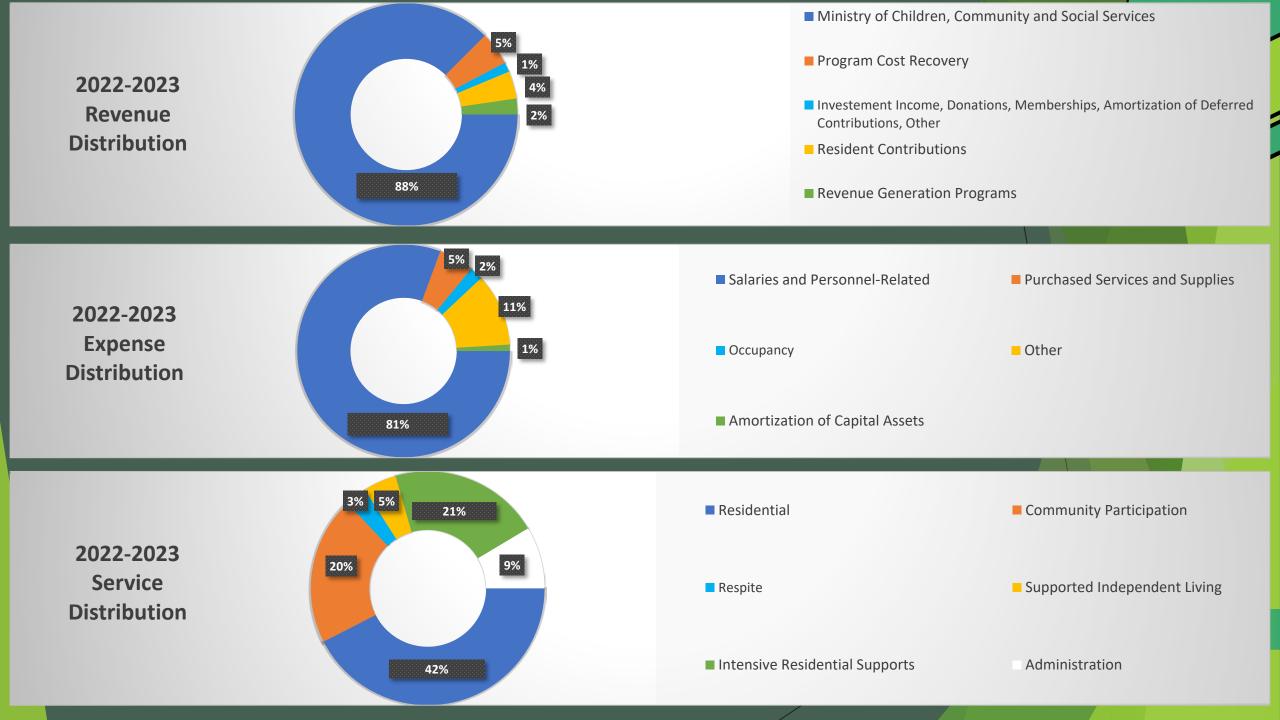
Our WISE operations - Thrift Shoppe and Wood Products - have continued their growth towards pre-COVID levels. Our Wood Products replaced machines that were donated to them when the program originally opened in the 1970's. This investment in new equipment reduces downtime due to machine breakdowns, provides better safety features to minimize injuries, and ensures we can deliver our high-quality products in a timely manner. WISE operations continue to provide a vital role in maintaining the mental health and self-esteem of the clients involved.

Finally, we continue to invest funds that are used to help clients reach goals and to ensure that no client will be excluded from activities due to financial constraints.

Overall, this was a very successful year financially for SDS, and we would like to thank the finance staff for all their hard work, and staff and managers for their fiscal diligence.

Mike Anderson, CPA, CGA - Treasurer

Nathan Smith, CPA, CGA - Director of Finance and Administration



## Our Services

## Residential Services

76 Individuals (55 Group Living, 8 ISR, 13 SIL)

- <u>Group Living</u>: Community based accommodation, 24 hour care and support for adults with developmental disabilities. The goal is for individuals to choose where they live and with whom they live. Staff provide daily assistance, care and support to live their best life in full citizenship.
- <u>Intensive Supports Residential</u>: Individuals with complex needs and who require extensive behavioural supports have clinical supports wrapped around them and will have an environment that is specific to each of their assessed needs.
- <u>Supported Independent Living</u>: Individuals are supported to live in an independent or semi-independent community based living setting. Personal support is tailored to each individual's assessed need with heightened focus on life skills training and individual skill development.

# Community Participation Services

192 Individuals

- •Adele Samson Center, Cec Woods Center and Martin Asselin Center: Day on site or virtual services that provide supports and the opportunity for personal development and growth, basic life skills training, social and recreational activities and volunteer opportunities. Individuals will broaden their social circles, be supported to connect and engage in the life of their community. The Martin Asselin Centre is a francophone day program that serves individuals with high/complex care needs based on the same goals as Adele Samson Center and Cec Woods Center.
- •Jarrett Choices Hub Notre Dame/ Jarrett W.I.S.E. Thrift Shoppe: The Jarrett WISE Thrift Shoppe centrally located on Notre Dame Avenue is a Work Integrated Social Enterprise that recycles community donations in a processing and retail setting. The proceeds assist us in offering training and employment opportunities for the developmentally disabled. For those individuals not focused on training and employment, the hub provides opportunities to socialize and connect with their community.
- •<u>Jarrett Choices Hub Webbwood/ Jarrett W.I.S.E. Wood Products</u>: Individuals are supported with job skills training and employment opportunities in the community or within Jarrett W.I.S.E. Wood operations. Individuals will also be given opportunity to be active members of their community.
- •Jarrett W.I.S.E Wood Products is a Work Integrated Social Enterprise that is in the business of manufacturing wood products for the industrial and mining sector for over half a century such as packing crates (custom built), pallets, and survey stakes to name only a few.

## Respite

128 Individuals

<u>In Home and Out of Home Supports</u>: Respite funds are brokered to families in the Greater Sudbury Area. Families are able to seek supports that will provide them opportunity for time away knowing that their loved one is cared for.

## Passport

65 Individuals

 Passport funds are brokered for individuals and families. Individuals are supported with the budgeting and managing of their passport dollars that will be used to enhance the opportunities for individualized inclusion and independence. Person directed goals are met using these funds.

Ed on a carnival cruise from Miami to Cayman Islands and Jamaica





Residents from the Cana Care
Home went camping

Frank at the Capreol Museum



#### **Behaviour Management & Wellness Program**

#### **EMPOWERING LIVES, NURTURING WELLNESS**

The Behaviour Management and Wellness Program at Sudbury Developmental Services continues to be a cornerstone of our commitment to enriching the lives of individuals within the Sudbury and Manitoulin area. We take pride in sharing the positive impact and accomplishments of this comprehensive program.

#### BEHAVIOUR THERAPY: BUILDING A FOUNDATION FOR SUCCESS

Behaviour therapy remains at the heart of our program, supporting individuals with developmental differences on their journey to improved social, emotional, and cognitive functioning. Our dedicated team of therapists and analysts works diligently to provide personalized interventions, ensuring that participants develop adaptive behaviours that pave the way to a more fulfilling life.

#### WELLNESS PROGRAM: FOSTERING HOLISTIC HEALTH:

Recognizing the significance of overall wellbeing, our program places special emphasis on the Wellness Program. This dedicated initiative focuses on promoting physical, mental and emotional health, encouraging participants to adopt healthy lifestyle choices and positive coping strategies. By nurturing holistic health, we empower individuals to achieve a sense of balance and lead independent, thriving lives.

#### **EMPOWERING WORKSHOPS: EQUIPPING PARTICIPANTS FOR SUCCESS**

The workshops offered within the Behaviour Management and Wellness Program have proven to be instrumental in equipping the individuals we support with essential life skills.

The Skills System is a component of Dialectical Behaviour Therapy (DBT) designed specifically for individuals with cognitive challenges. The Skills System workshop focuses on teaching practical skills to help individuals identify, understand, and manage their emotions. Individuals are taught how to improve their communication and relationship-building abilities. They learn to set boundaries, express their needs, and handle conflicts constructively. These skills equip individuals with strategies to tolerate and endure distressing situations without resorting to harmful or impulsive behaviors – empowering individuals to navigate life's challenges with resilience and grace.

#### FLOURISH AND NOURISH HUB: FOSTERING A SUPPORTIVE COMMUNITY

Our commitment to nurturing a supportive community is exemplified through the monthly 'Flourish and Nourish Hub' gatherings. These gatherings bring individuals together in a warm and inviting atmosphere, facilitating meaningful social interactions and fostering a sense of belonging. The Hub is a cornerstone of emotional wellbeing, preventing isolation and fostering a strong sense of camaraderie among individuals with shared experiences.

#### **EXPANDING HORIZONS: EMPOWERING OUR COMMUNITY TOGETHER**

We are delighted to share the exciting news of our partnership with Sudbury Community Service Centre, a collaboration that amplifies the reach and influence of our program. This dynamic alliance opens up a wealth of resources and possibilities, enabling us to design workshops tailored to the specific needs of our community. Our joint efforts are dedicated to making an even greater positive impact in the lives of those we are honored to serve.

Thus far, we have successfully conducted workshops on Anger Management and Wellness, benefitting participants and other members of the community. As we move forward, we eagerly anticipate the delivery of other engaging workshops, including topics on Sexuality, Relationship Building, Grief, and Cultivating Confidence: A Workshop on Positivity and Self-Worth. Through these endeavors, we aim to empower and uplift individuals, fostering personal growth and well-being.

Together, through these exciting collaborations, we are broadening our horizons and strengthening our mission to make a meaningful difference in the lives of our community members. We extend our heartfelt gratitude to Sudbury Community Service Centre for joining us in this journey towards positive change and transformation.

#### Final Thoughts

As we celebrate the accomplishments and progress of the Behaviour Management and Wellness Program, we want to express heartfelt appreciation to our committed team of staff members and the support from our community. Their ongoing dedication and commitment, Sudbury Developmental Services is able to wholeheartedly pursue its mission of empowering lives and fostering wellness.

This report is presented as a testament to our ongoing dedication to providing exceptional care and support to the individuals we serve. Together, let us look forward to a future filled with progress and possibilities.

Amanda Deni,

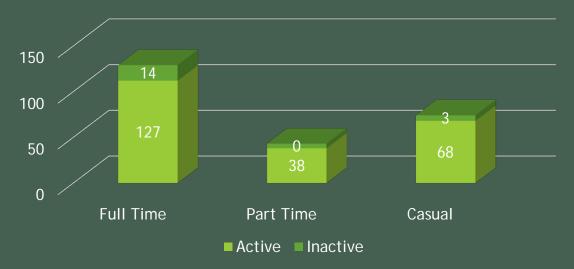
Behaviour Therapy and Wellness Manager

## Human Resources

This year we introduced a new scheduling and payroll web-based system that has created many efficiencies within our department. This Inclusion HR system has allowed us the opportunity to streamline many payroll related functions, once done manually and has helped us concentrate more of our efforts on the Human Resource side of our department.

With that being said, we have further concentrated our efforts on staff recruitment and onboarding and have made it a top priority over this past year. We are operating in a labour market that is experiencing a severe shortage of qualified personnel. This is a province-wide issue with agencies across Ontario and beyond. Despite the challenges, we did successfully onboard 48 new staff members from the period July 1, 2022 to June 30, 2023. It should also be noted that we lost 43 staff members to terminations, resignations and retirements, leaving us with an 18% turnover rate. It is a never ending uphill battle, however we approach the challenge with positivity, adaptability and resiliency.

#### Staffing Compliment as of July 1, 2023



I would like to take this opportunity to thank the staff in the H.R. Department for their hard work during this challenging period as well as all the frontline staff, who on a daily basis put our clients first and enrich their lives.

JANICE GOSSELIN, DIRECTOR OF HR AND DEVELOPMENT

Thank you is never enough...

Jo-Anne Fiacconi

35 YEARS OF SERVICE 420 MONTHS 1,826 WEEKS 12,784 DAYS 306,816 HOURS 18,408,960 MINUTES

## 30 years and going strong...



### Happy 30th Work Anniversary

Congrats on all your hard work and efforts over the years. Your contributions don't go unnoticed, even if we don't always mention how appreciative we are of you!

- Hilda Kirschman
- Amanda Peachey

## A quarter century...

Trish Pomykala Lorraine Malik Sylvie Lavigne 219,000 HOURS 13,140,000 MINUTES



## Just amazing!!

Sheilla Davies
Rhandey Houston
Dawson Reid
Kimberly Scagnetti









- Deniz Abdullah
- Courtney Viljanmaa
- Nathalie Gaudrault













Amanda Gies Natalie Campeau Alison Hurley



Rachel Lamore Darcy Blanchette

## Our future...

## 5 years and starting strong



- JasmineBrarr
- HannahMaracle
- SoniaStradiotto
- Kimberley Russell
- CourtneyRicher

- Collen Prevost
- Sophie Henri
- Annan Zubal
- Aaron Babin

## Building and Property Report

To meet the needs of our aging infrastructure, 2022-2023 has been a very busy year for contract work.





Renovated bathroom at 7Westmount

- <u>7Westmount Care Home:</u> Basement and main floor bathrooms were renovated. New flooring installed throughout the home and a new ductless Air conditioning system was installed.
- 8Westmount Care Home Basement apartment was renovated to further meet the needs
  of the individual living there. The main floor kitchen had new flooring and kitchen
  cupboards were installed.
- <u>Cana Care Home</u> Had new flooring installed throughout the home and new kitchen cupboards were installed in the main floor and basement apartments.
- Adele Samson Centre Had mould remediation completed in the Martin Asselin area and the roofing on the front end of the building repaired by Semple Gooder. The fire alarm system panel was also upgraded by Troy Life and Fire Safety.
- <u>Ester Care Home</u> Had new flooring installed on the main floor and renovations completed in the basement apartment to accommodate the needs of the individual living there. Mould remediation was done due to water leaks in the building. New Flashing was installed around the front windows and door to prevent further water damage in the home.
- Leslie Care Home Had a new furnace installed.
- Oak Care Home Had new flooring installed throughout the home and mould remediation was completed in the basement.
- Maple Care Home Had new flooring installed throughout the home and the basement was drywalled and renovated to accommodate and expand a program area for a resident.

- Cedar Care home: Had new flooring installed throughout the home and the back yard was landscaped.
- Treeview Care Home: Main floor bathroom was renovated to make it accessible to meet the needs of the aging individuals living in it. They also had new flooring installed throughout the home.
- Wembley Care Home: Had the Facia replaced on the side of the home, new eaves troughing and a new kitchen window installed.
- Mountain Street: had two new offices built on the second floor and a storage area. Shingles were replaced on the sunroom roof and the front deck had new railings installed. The Respite office area was renovated to accommodate a staff training area and 2 offices.
- Jarrett Wise Wood Products: Had a new rooftop furnace installed by Jem Air and the alarm system panel was upgraded by Troy Life and Fire Safety and new flooring was installed in Small Contracts and meeting room.
- All buildings owned by SDS had water meter upgrades by the City of Greater Sudbury and 245 Mountain also had the gas meter upgraded.

**Heather Moxam** 

**Building Services Manager** 



**Quality Assurance Measures 299/10** 

Compliance 2022-2023

March 6-13, 2023

5 Group Living Locations Reviewed 100% compliance

278 Indicators

looked at

10 staff files inspected

15 client files inspected

5 Behaviour Support Plans Reviewed

5 indicators only identified for follow up

## Medication Committee

The committee's commitment to ensuring training to all staff continued to be the main focus. With the completion of our yearly medication audits, we were able to identify some troubled areas and provide support in those areas. We have also implemented training with all of our new hires prior to their start in the homes, which will ensure they have a foundation as they begin working in each home.

We continue to provide many one on one training sessions as well as group training sessions. The committee attended many staff meetings and provided more insight through that forum as well.

Our committee continues to expand and evolve with the needs of our individuals we serve as well as with the committed staff who support those individuals. Starting in 2024 we will be further expanding to have satellite members on our committee. Each home will have one representative who will attend quarterly meetings to provide further training opportunities.

We are grateful for the on-going partnership with Care RX. Brianne Sager, Linda Coe and team are always ready to assist all our staff with any additional training and supports needed. The yearly medication reviews completed by the pharmacy continue to ensure all of our individuals have the highest level of care.

#### Thank you to our committee:

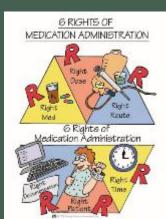
Trish Pomykala (co-chair) Rhandey Houston (co-chair)

Karen Makinen (STATS) Valerie Desormeaux Ashley Martin Lory Anne Hughes

Bobbie Jo Oakes Wendy Giroux-Grenon

Pharmacy Representative: Brianne Sager BSc(Hon), BScPhm, RPh, BCGP

Jacinte Martin (recording secretary)





# Joint Health and Safety Committee



As we begin looking out the other side of the pandemic, we are able to see just how valuable the knowledge we have gained over the last few years has been. This insight has provided us with an opportunity to enhance our practices. We have evolved our policies to be more comprehensive and easier to follow. We continue to add new and innovative ideas that strengthen our commitment to ensuring the health and well-being of all.

Sudbury and District Public Health continues to be a valuable partnership. Their ongoing proactive inspections and guidance has further contributed to ensuring the safety of all staff and the individuals we serve.

As we slowly transitioned away from the pandemic, Public Health was instrumental in guiding us with developing new IPAC policies. Public Health have also supported us as we moved away from mask mandates by providing virtual and in person training to all our staff. We will continue to foster a relationship with Public Health. We are currently exploring educational opportunities around safe cooking classes for our residents and staff.

The committee continues to work hard to ensure that knowledge is passed on from person to person. The quarterly Satellite Meetings are a key component in making sure all programs run as safely as possible. We continue to go into homes and do inspections and training as needed.

Thank you to our Committee:

Trish Pomykala (co-chair and certified member)
Natalie Poulin (certified member)
Alison Hurley (certified Member)
Jacinte Martin (recording secretary)

Debra Collin (co-chair and certified member) Jennifer Labrosse (certified member) Caroline Bailey

### Forever in our Hearts



Karleigh Ingram July 19, 2022

Karleigh possessed many amazing qualities. She possessed a unique, beautiful and charismatic personality. We were all so grateful and honored to have had the opportunity to witness the pure joy and contagious laughter that Karleigh was willing and able to share with all who crossed paths with her in life. Karleigh's laughter, sense of humor, love of music with added fists pumps, greatly impacted those around her. She was able to show us the beauty of strength and joy no matter the circumstance. This was a gift that will remain etched in our hearts forever. Karleigh taught us the value of life and to remain positive and full of joy no matter the circumstance.



Jacques Gagnon December 10, 2022

In loving memory of Jacques Gagnon. He was a kind and compassionate man who will always be remembered for his love of laughter. He was always joking around with everyone especially his staff at the Jarrett Wood Products. As he laughed his favorite saying "te malade toi". In our eyes he will always be a talented musician who could play the spoons. Whenever staff brought their guitars to jam, Jacques would always join in. Music and dancing was important to Jacques, he was the life of the party.

Rest in peace dear friend.



Carrie-Lynne Orasi February 9, 2023

Carrie-Lynne had a contagious smile and a bubbly personality. She always enjoyed joking around with her staff, and had a great sense of humor. You could always find Carrie-Lynne with a slinky in her hands, or threading beads while listening to "John Denverik" (John Denver). Carrie loved her pepsi and ice caps and would ask for one every chance she got! Carrie had a huge heart, and her presence at Oak and ASC is surely missed. She left a lasting impression on everyone she met.



Joel Poirier May 2, 2023

Joel came to SIL in October of 2022. He was shy at first, but it did not take long for him to show us his wonderful sense of humor. Joel's dream was to find a job. He began participating in job development through March of Dimes. Staff enjoyed how he would show up to appointments and enthusiastically declare that he wanted to start work that very day! When asked what he wanted in a job, Joel responded "to be accepted". Sadly, Joel did not get to realize his dream of getting a job but we are grateful he got to experience the acceptance he expressed was important to him. While we only had the pleasure of working with Joel for a short time, we have made memories with him that will last a lifetime.

### Forever in our Hearts



Marcel Rousselle June 22, 2023

Marcel was a hard worker who was always eager to go to work and was always on the first bus to arrive at the Jarrett Choices Hub Webbwood. He was a generous soul who was always willing to help a friend. He often would treat his friends to lunch. He also had a wonderful sense of humor and was a delight to have around. Marcel retired several years ago, but would often stop by to say hello. He will be missed by all.



Clifford Moulton July 13, 2023

To know Clifford was to love him. He had a kind soul, he loved people, he was very helpful and a hard worker at Jarrett Choices Hub Webbwood. He would never leave his job until it was completely done. Clifford loved to sweep, you would often find him outside sweeping the parking lot, he loved things tidy. His love of Shania Twain and Abba was huge as he would often refer to himself as the dancing queen. He especially loved Momma Mia. You would often see Clifford at Walmart sorting movies for them. Walmart however didn't know they had a volunteer. Clifford will be missed by all who loved him.



Denis Charron July 25, 2023

Denis was a client for over 30 years. In his last years, he was a Wembley Resident who attended ASC, where he worked and enjoyed a variety of activities. Denis also loved feeding his pet fish every day at day program. He enjoyed going camping and fishing with his support workers. He spent time playing Yahtzee and Skip Bo at his Care Home. He could never hide the fact that sometimes he would cheat and we knew it by his little smile and giggle. His passion was coloring pictures and he was very particular on the colors he would choose. If it was for a family member, he would always ask about their favorite color. His favorite movies were Rocky and Home Alone of course. On July 25th, Denis wings were ready but our hearts were not! He will be sadly missed and always remembered.



Natasha Nytch July 30, 2023

Natasha was a kind soul, she loved helping out her peers whenever they needed something. She loved listening to music and was a big fan of the Sudbury Wolves. She was also a fan of the Toronto Blue Jays and Toronto Maple Leafs. She was lucky to have seen her Toronto teams in action a few times. Natasha's family and friends were as important to her as she was to them. Her beautiful smile will be missed by all.

## FOREVER IN OUR HEARTS



Bruce Malley July 31, 2023

Bruce Malley passed away peacefully with his family by his side.

Bruce was part of the In-home Respite Services.

He enjoyed many activities through Special Olympics. If a hockey game was on and Toronto was playing, you could bet that Bruce was there to watch that game. He loved life, always willing to try anything. He was always such a positive person that knew what he liked and what he did not. Bruce will always be in our memories.



Laurent Gauthier August 3, 2023

Laurent was a gentle soul with a kind heart. You could often find him relaxing on the couch, taking in his surroundings, and scooting across the floor to sneak up behind his support staff to give them a little scare. He found the joy in every day, and most certainly shared it will all he knew. His memory will continue to live on through the many special moments we were all able to share with him. His presence at the Cedar Care Home will certainly be missed.

