

West End Drop-In Child Care

PRIVACY POLICY

Effective Date: March 1, 2026

What Information We Collect

When you register for child care services, we collect basic information needed to create your account and provide care for your child, including:

- Parent or guardian name, phone number, and email address
- Child's name, date of birth, and immunization records (required by Montana licensing)
- Emergency contact information
- Payment information (processed securely through our registration platform, StayTrak)

How We Use Your Information

We use your information only to manage your account and provide child care services. We do not sell, share, rent, or use your information for marketing, advertising, or any purpose other than running your account and caring for your child.

How We Protect Your Information

Your information is stored securely in our registration system (StayTrak). Physical records are kept on-site and accessible only to authorized staff. We do not store payment card information — payments are handled directly by StayTrak.

Your Rights (Montana Residents)

Under the Montana Consumer Data Privacy Act, you have the right to access, correct, or request deletion of your personal information. To make a request, contact us at:

West End Drop-In Child Care

2646 Grand Avenue, Suite 10, Billings, MT 59102

Phone: (406) 656-1868

Website: www.billingsdropin.com

Children's Privacy

All information about children in our care is collected from parents or guardians only — never directly from children. This information is used solely to provide safe, licensed child care.

Changes to This Policy

We may update this policy occasionally. The current version will always be posted on our website with the effective date above.