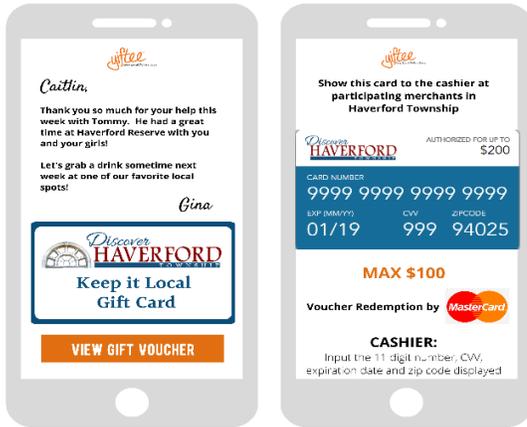


Redeeming your...

## Discover Haverford Keep it Local eGift Card



Welcome to the **Discover Haverford Keep it Local** eGift Card, organized by Haverford Partnership for Economic Development, and powered by our partner, Yiftee!

Your card is eligible at more than 30 participating businesses. The list and a brochure which you can download is available at [www.discoverhaverford.org/gift-cards-1](http://www.discoverhaverford.org/gift-cards-1)

The cards are digital Mastercard numbers which are pre-loaded with a certain amount. That number may have been given to you as a printed receipt, written out on a paper gift card, emailed to you or sent to your phone, as shown.

### How to Redeem:

Present your **eGift Card** on a mobile device, on printed on paper, or on a paper gift card provided by HPED. The business will process the card as a MasterCard (**credit card, not a gift card**) – they key in the 16-digit code, CVV, provided zip code, and expiration date.

**The business cannot charge more than the prepaid amount**, otherwise the transaction will be declined. To process a payment that exceeds the eGift Card value, they should enter the card value first, then you will need to use another form of payment method for the remaining transaction amount. **Tipping cannot be processed in the typical way.** If you plan to leave a tip, you must tell your server the tip amount to add when you hand them the card, and it is processed in one payment. Or alternatively, use cash or a separate credit card for the tip.

Gifts sent via email or phone always show the current balance when you view the e-card. To check your balance on a printed gift, go to <https://c.yiftee.com/check-gift-balance>.

Q: What do I do if the **eGift Card** is 'declined'?

A: *The transaction is declined if you try to redeem more than the value of the card, or if any of the redemption information is mis-typed. Start the transaction over with the correct value and info.*

Q: Since the **eGift Card** is like a MasterCard, can it be redeemed anywhere?

A: *No. They can only be redeemed at our participating locations who have run their "Activation Cards."*

Q: Can the **eGift Card** be used more than once? At more than one location?

A: *Yes. They can be used multiple times and at different locations until the pre-loaded funds run out.*

Q: Can I apply a refund to the **eGift Card**?

A: *Yes. Refunds can be applied to a valid (unexpired) card just as you would to a credit card.*

Q: Do the cards expire?

A: *Normally the cards do not expire, but Yiftee will charge a monthly maintenance fee on cards that have been inactive (i.e. no spending on the card) for periods greater than 12 consecutive months. If you received the card digitally, Yiftee will send monthly reminders for the first year and quarterly thereafter. If the purchaser had the card sent to them so that they could give you a printed receipt or card, Yiftee will not have your email address, and will be sending those notices to the purchaser.*

*The \$10 bonus cards that were given as part of our Holiday 2020 promotion have an expiration date of 12/1/21, and they will expire on that date.*