

OFFERING BLISSFUL BRAZILIAN BIKINI WAXES
AND BEAUTIFUL BROWS SINCE 2011

MEET YOUR WAXERS



Robyn Otero
Owner

Hello! I'm Robyn Otero, originally from Northern California proudly serving the Highlands Ranch area for over 13 years. I've been an esthetician for 23+ years and absolutely love what I do! I specialize in Brazilian bikini waxing and feel honored that women are comfortable enough with me to share the most intimate part of themselves. One of my favorite things to hear after completing a service is "It wasn't as bad as I thought it would be!"

When I'm not in the studio, I'm often painting/refinishing antique furniture, exercising, or spending time with my family (including my mini Goldendoodle, Theo).

Hi! My name is Kari, I've been a licensed beauty professional for over 15 years, and I worked specifically as a wax specialist in Highlands Ranch for 7 years, specializing in Brazilian bikini waxing. I took some time away from being an esthetician to try out corporate America, but I realized how much I missed building relationships with clients and making women feel beautiful in their own skin — so I'm back! My favorite part about waxing is getting to know women and helping boost their confidence.

I'm a Colorado native—originally born and raised, but I moved to Florida for four years and just recently moved back home. I live in Parker with my husband and my baby boy, who's almost a year old, and I enjoy spending time with them in my free time.



Kari Stuckey Wax Specialist



McKenna Cox Wax Specialist

Hi there, I'm McKenna! I currently live in sunny Arizona but travel back monthly to do what I enjoy most - waxing! My love for the beauty industry started in high school and has now grown into a 15+ year career! In all those years, hair removal has always been my main focus. Brazilians and brows are my absolute fave! The best part of what I do is getting to create friendships with so many amazing clients!

I have two beautiful children and a wonderful husband back home. When I'm not making my way to Colorado, you can find me relaxing with my family, enjoying a glass of red wine, or binging Friends (my all time favorite TV show).

YOUR FIRST VISIT

- We are located on the corner of
 University and County Line, behind Olive
 Garden, and inside Vesper Salons, next to
 Club Champion. Our studio is #122,
 second door down on the right-hand side.
 Come on back!
- If our door is closed, we are finishing up with a client. If it's open, come on in!
- Personal hygiene wipes are provided to freshen up in the restroom, located down the hall, to the left.
- Have a seat in the lobby and we will come get you when ready!

Our Blissful Brazilian bikini wax will have you wishing you did it sooner!

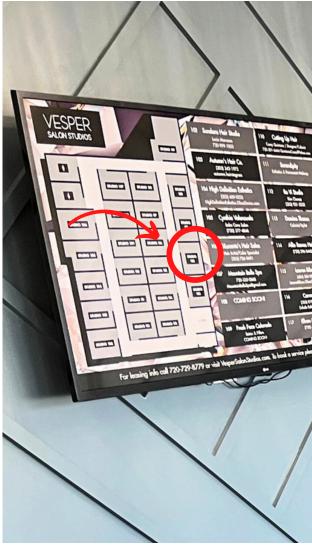
Nervous about having someone see you so intimately? Worried about the pain? No need to feel that way. Rest-assured you're in good hands with us!

Our Blissful Brazilian adds on a numbing cream application 30 minutes prior to waxing and can help reduce pain associated with waxing. It is recommended that you take a Tylenol 30-60 minutes before your appointment to help reduce pain further. Everyone reacts differently to the numbing cream so you may still experience some pain.

In addition, our innovative JOY technique will quickly put you at ease and you'll be pleasantly surprised how fast and easy it was.

You will walk away feeling more confident and happy to never shave again!





WHAT TO EXPECT



Prior to Service

- Exfoliate one day prior using a brush, exfoliating glove, or your favorite scrub.
- Shower, if able
- Take Tylenol at least 30 minutes prior
- Wear loose clothing and no lace panties.
- Arrive 5 minutes early to freshen up

During Service

- You will be asked to remove clothing from the waist down, or leave underwear on for bikini line services.
- Chewing gum and a stress ball will be offered to help distract you.
- Butterfly legs (feet together, knees apart)
- Cleanser, oil, and powder will be applied.
- Hypoallergenic wax will be applied and removed.
- Sanitizing/cooling gel and/or hydrocortisone cream will be applied.

We're done! Time to get dressed!

Numbing Cream

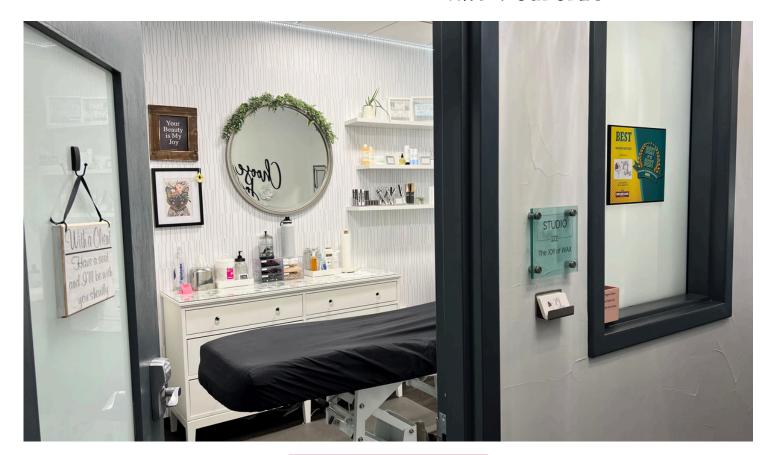
- When you arrive, we will apply the numbing cream.
- You will get dressed and have a seat in the lobby for 30 minutes while the numbing cream takes effect. Please note, it affects everyone differently and you may still experience pain but not as intense.
- We will come get you when it's time to come in and get waxed.

You've got this!

Between Appointments

We recommended waxing every 4-6 weeks to maximize results and minimize pain. Daily exfoliating is key to preventing ingrown hairs/breakouts. Brazilian bikini clients will be given a skin care starter kit at the end of your appointment to help start a good skincare regimen. Also, in order to keep the hairs on the same growth cycle, please no shaving in between appointments. If you feel the need to shave, come in sooner! To book an appointment or to make changes, downloading our Vagaro booking app makes it easy.

REFERRAL PROGRAM AND POLICIES



Referral Program

We have a feeling you have some pretty amazing friends, family, or co-workers who might love our wax studio. For every referral you send to us you will BOTH receive \$10 off a product or service! Personal referrals help support our small business and are greatly appreciated.

Policies

The following policies are put into place to respect other clients' time slots so we don't have to rush through your service and to keep from disturbing our neighbors.

- <u>5 minute late policy:</u> We will do my best to accommodate or reschedule you. Text us soon as you know you're going to be late 720-900-2145.
- <u>24-hour cancellation/no-show fee:</u> 50% of services scheduled. Time slots are precious and late cancellations mean loss of potential business for us. The card on file will be charged or you will be invoiced and appointment can be rescheduled once settled.
- <u>No children 3 or under:</u> Even though we love babies, crying kiddos disturb the facial clients next to us. Plus, this time is for you and we hate to see mommas stressed because the baby is crying.
- <u>3 day touch-ups:</u> If you see hairs we happened to miss during waxing, please let us know ASAP! We will happily touch up the areas for you within 3 working days of the original appointment.